



Mark Botham
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Information Management Services
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Direct line
020 7601 2287

Your ref:
Our ref:
FOI2020/01357

14th January 2021

Dear Mark Botham,

REQUEST FOR INFORMATION REF: FOI2020/01357

I write in connection with your request for information dated 17th December in which you seek access to the information stated:

- 1) Broken down by year, how many grievances have been lodged in accordance with the force grievance procedure by police officers in the years 2010 – 2020?
- (2) Broken down by year, how many grievances have been lodged in accordance with the force grievance procedure by police staff in the years 2010 – 2020?
- (3) Broken down by year many grievances related to complaints of bullying or harassment throughout the same period?
- (4) Broken down by year, how many grievances were resolved at stage 1?
- (5) Broken down by year, how many grievances were resolved at stage 2?
- (6) Broken down by year, how many grievances were resolved at stage 3?
- (7) Broken down by year what was the average length of time to deal with a grievance?

Please accept this letter as an acknowledgement of receipt of your request, which has been considered under the Freedom of Information Act 2000 (the Act). (FOIA)

DECISION

I have today decided to disclose the located information to you.

1.

2015	2
2016	1
2017	1
2018	9
2019	6
2020	1

2.

2015	5
2016	4
2017	3
2018	3
2019	12
2020	1

3.

2015	2
2016	4
2017	1
2018	4
2019	6
2020	2

4.

2015	1
2016	-
2017	1
2018	1
2019	2
2020	-

5.

2015	4
2016	5
2017	1
2018	6
2019	10
2020	-

6.

2015	2
2016	-
2017	2
2018	5
2019	6
2020	-

7. No information held.

In keeping with the Freedom of Information Act, we assume that all information can be released to the public unless it is exempt. In line with normal practice we are therefore releasing the information which you requested, via the City of London Police website.

I hope that this information meets your requirements. I would like to assure you that we have provided you with all relevant information that the City of London Police holds.

The City of London Police is responsible for an extremely small part of London, comprising of the financial square mile in the centre of the City. The resident population is also extremely small, comprising of fewer than 9,000 individuals.

If you are dissatisfied with the handling of your request, or the decision which has been reached, you have the right to ask for an internal review. Internal review requests must be submitted within two months of the date of this response and should be addressed to:

Freedom of Information
Information Management Services
Bishopsgate Police Station
182 Bishopsgate
EC2M 4NP
E-mail: foi@city-of-london.pnn.police.uk

Please mark your complaint clearly and remember to quote the reference number in all correspondence. You have the right to ask the Information Commissioner (ICO) to investigate any aspect of your complaint. However, please note that the ICO is likely to expect internal complaints procedures to have been exhausted before beginning his investigation.

Thank you for your interest in the City of London Police.

Yours sincerely

Bradley Skinner