



Brent Jay  
request-1073970-  
xxxxxxxx@xxxxxxxxxxxxxxxxxxx.xxx

Date  
13 February 2024

Post Office  
100 Wood Street  
London EC2V 9ER

Classification:  
Public

Dear Brent Jay,

## Freedom of Information Request – FOI2024/00169

We are writing in response to your email received by Post Office Limited (“**Post Office**”) on 19 January, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown in bold below:

**“Please can you provide me with copies of any emails you have with the phrase "equinox greetings" from the beginning of the 2020 calendar year until now?”**

We can confirm that Post Office does hold the information you have requested.

Please refer to FOI2024\_00169\_Emails\_Redacted.pdf

Some of the requested information has been withheld under s40(1), because it constitutes personal data relating to the requestor, and to s40(2) and s40(3A) as it constitutes personal data relating to other persons.

Section 40(1) expresses that any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.

We consider that disclosure of this information is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner.

Sections 40(2) and s40(3A) exempt personal information from disclosure if that information relates to someone other than the applicant, and if disclosure of that information would breach any of the data protection principles in Article 5 (1) of the UK General Data Protection Regulation (GDPR).

We consider that disclosure of personal data is likely to breach the first data protection principle, which provides that personal data must be processed lawfully, fairly, and in a transparent manner. Disclosure would not constitute 'fair' processing of the personal data because disclosure would not be 'fair'; e.g., if the information relates to a non-GE member of staff who is not public facing, the data subjects involved would not reasonably expect their names, roles and contact details to be disclosed in relation to this request for information.

Finally, please note that we have removed duplicated information identified as part of our search.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above within 40 working days of receipt of this response stating your reasons for your internal review request or alternatively, by emailing [xxxxxxxxxxx.xxxxxx@xxxxxxxxxx.xx.xx](mailto:xxxxxxxxxxx.xxxxxx@xxxxxxxxxx.xx.xx)

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire SK9 5AF

Telephone: 0303 123 1113  
[www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Yours sincerely,

Information Rights Team  
[xxxxxxxxxxx.xxxxxx@xxxxxxxxxx.xx.xx](mailto:xxxxxxxxxxx.xxxxxx@xxxxxxxxxx.xx.xx)

<https://corporate.postoffice.co.uk/en/governance/access-to-information/access-to-information/>

**Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)**