

Strategy and Challenge

Joe Kilker
What Do They Know? Website

The Information Management Service
Shire Hall
Westgate Street
GLOUCESTER
GL1 2TG

Please ask for Gareth Heward

Email xxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx.xx

Our ref: 5414936

Telephone 01452 324000

Date: 11 April 2017

Dear Sir/Madam

I am pleased to provide a response to your request for information, received on 28 March 2017:

In the light of a large pothole which has been outside 24 Jersey Rd for a year (se link below), and reported a month ago, with no sign of being even sprayringed, let alone fixed, please provide all documents relating to revisions of the standards which determine when a defect qualifies for action, of any kind. Please include the dates when any such revisions were made.
<https://www.fixmystreet.com/report/990369>.

- Please find supporting documents attached from our highways department.

Gloucestershire County Council has not withheld any information in relation to this request under the exemptions of the Freedom of Information Act 2000 (FoIA).

If you are unhappy with my response, you can ask for a review of your request by writing to us within 40 working days of receiving this response. The full procedure is on our website at <http://www.gloucestershire.gov.uk/foi>. This should be addressed to:

Shire Hall, Westgate Street, Gloucester. GL1 2TG

xxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxx.xxx.xx

We would like to hear your views on our service. If you'd like to tell us how we did, you can complete our feedback form online at <http://www.gloucestershire.gov.uk/foifedback>

I will now close your request as of this date.

Yours faithfully

Gareth Heward
Information Officer