



Luca
By email: request-491998-0ba9dbc1@whatdotheyknow.com

Network Rail
Freedom of Information
The Quadrant
Elder Gate
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20th June 2018

Dear Luca

Information request
Reference number: FOI2018/00781

Thank you for your email of 19th June 2018, in which you requested the following information:

I'm looking for the gradient profile for the East Suffolk Line. Could I please have the gradients in the x:x format?

Under section 8(1)(b) of the Freedom of Information Act 2000 (FOIA), in order for a request to be valid it is necessary for applicants to supply their full name. The Information Commissioner's Office's guidance explains that 'a first name or surname provided in isolation' is not sufficient to meet the requirements of the FOIA.

Since you have provided us with only your first name, we are unable to deal with your request under FOIA. If you wish to proceed further with the matter please contact us again and let us know your surname.

If you would like to discuss any of the above please contact me. Please remember to quote the reference number above in all future correspondence.

I look forward to hearing from you.

Yours sincerely

Emma Wolstenholme
Information Officer

Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at Network Rail, Freedom of Information, The Quadrant, Elder Gate,

Milton Keynes, MK9 1EN, or by email at foi@networkrail.co.uk. Your request must be submitted within 40 working days of receipt of this letter.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF