

Liam Ward  
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FOI  
NEL CSU  
Kent House  
4th Floor  
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20<sup>th</sup> December 2017

E-mail:  
[NELCSU.foi@nhs.net](mailto:NELCSU.foi@nhs.net)  
[www.ashfordccg.nhs.uk](http://www.ashfordccg.nhs.uk)

**Our Ref: FOI.17.ASH176**

Dear Mr Ward

**RE: FREEDOM OF INFORMATION REQUEST**

Thank you for your request for information under the Freedom of Information Act 2000 received on 1<sup>st</sup> December 2017 by NHS Ashford Clinical Commissioning Group (CCG). The information you have requested is listed below together with the response:

- 1. How many GP surgeries/Family Practices/Walk-in centres with GP services there were in your commissioning area in 2010?**
- 2. How many patients those GP surgeries/Family Practices/Walk-in centres catered/cared for in 2010?**
- 2a. Please break this data down to provide patient numbers per GP surgery/Family Practice/Walk-in centre?**
- 3. What was the GP to patient ratio in your commissioning area in 2010?**
- 4. How many GP surgeries/Family Practices/Walk-in centres with GP services closed in 2010?**

I can confirm NHS Ashford CCG only came into being on 1<sup>st</sup> April 2013; therefore they do not hold information prior to April 2013.

- 5. How many GP surgeries/Family Practices/Walk-in centres with GP services there were in your commissioning area in 2015?**
- 6. How many patients those GP surgeries/Family Practices/Walk-in centres catered/cared for in 2015?**
- 6a. Please break this data down to provide patient numbers per GP surgery/Family Practice/Walk-in centre?**
- 7. What was GP to patient ratio in your commissioning area in 2015?**
- 8. How many GP surgeries/Family Practices/Walk-in centres with GP services closed between 2010 and 2015?**



I can confirm NHS Ashford CCG does not hold the information requested above. The responsibility for commissioning GP Practices for this period was NHS England. May we suggest you redirect this part of your request to NHS England using the following contact details, writing "Freedom of Information" in the subject line: [england.contactus@nhs.net](mailto:england.contactus@nhs.net)

**9. How many GP surgeries/Family Practices/Walk-in centres with GP services there were in your commissioning area in 2017?**

I can confirm, as at 15<sup>th</sup> December 2017, NHS Ashford CCG has 13 GP Practices. I can also confirm there are no walk-in centres; however, some practices do run walk-in clinics for their own registered patients. NHS Ashford CCG is unable to answer your question regarding Family Practices, as it is not a term the CCG uses. If you could clarify your meaning of Family Practice, we will endeavour to answer your question.

**10. How many patients those GP surgeries/Family Practices/Walk-in centres catered/cared for in 2017?**

I can confirm, as at 15<sup>th</sup> December 2017, NHS Ashford CCG has 132,411 patients registered across their 13 GP Practices. I can also confirm there are no walk-in centres and the CCG has no understanding of Family Practice.

**10a. Please break this data down to provide patient numbers per GP surgery/Family Practice/Walk-in centre?**

I can confirm the figures requested for NHS Ashford CCG are as follows:

PRACTICE NAME	RAW PRACTICE LIST SIZE 01/10/17
HOLLINGTON SURGERY	3,469
SYDENHAM HOUSE MEDICAL CENTRE	20,718
FRONT ROAD SURGERY	3,862
THE WILLESBOROUGH MEDICAL CTR	14,009
NEW HAYESBANK SURGERY	17,546
THE CHARING SURGERY	9,680
IVY COURT SURGERY	14,191
WYE SURGERY	8,635
HAMSTREET SURGERY	7,160
SELLINDGE SURGERY	4,864
SINGLETON SURGERY	4,493
SINGLETON MEDICAL CENTRE	3,227
KINGSNORTH MEDICAL PRACTICE	11,808
SOUTH ASHFORD MEDICS	8,749
Total	<b>132,411</b>



## **11.What was the GP to patient ratio in your commissioning area in 2017?**

I can confirm NHS Ashford CCG does hold this information; however they do not hold the information at a level of detail where they would be able to retrieve it; therefore they are unable to answer this part of your request.

## **12.How many GP surgeries/Family Practices/Walk-in centres with GP services closed between 2015 and 2017?**

I can confirm NHS Ashford CCG has had one GP Practice merger and no GP Practice closures for the period mentioned above.

We hope that this has dealt with your request for information however, should you remain dissatisfied, you have the right to request that we conduct an internal review of the way we have handled your request. If you would like us to conduct such a review please contact us within two months of this letter:

Email [NELCSU.foi@nhs.net](mailto:NELCSU.foi@nhs.net) or

### **FOI-Internal Review Request**

**NEL CSU**

**Kent House**

**4th Floor**

**81 Station Road**

**Ashford. TN23 1PP**

Your request for an internal review will then be processed in accordance with our Freedom of Information Policy.

If you are still dissatisfied following the internal review, you have the right under Section 50 of the Freedom of Information Act (2000) to appeal against the decision by contacting the Information Commissioner. The Information Commissioner provides full and detailed guidance on the Freedom of Information Act and on when and how to complain.

Please find below the link to their website page and their helpline number.

<https://ico.org.uk/for-the-public/official-information/>

Helpline number: 0303 123 1113 or 01625 545745

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response, which will protect your anonymity, will be posted on the NHS Ashford Clinical Commissioning Group website.

Yours sincerely



**Freedom of Information Team**  
**NEL CSU**

This Freedom of Information request has been processed by NEL CSU on behalf of

**NHS Ashford Clinical Commissioning Group**  
**Inca House**  
**Trinity Road**  
**Eureka Science Business Park**  
**Ashford**  
**Kent. TN25 4AB**

NEL CSU is NEL Commissioning Support Unit and is hosted by NHS England. NEL CSU provides a number of administrative functions including managing Freedom of Information Requests.

