

Shared Services
Directorate
2 Marsham Street
London SW1P 4DF

020 7035 4848 (switchboard)

www.homeoffice.gov.uk

Cathy Fox request-158579-280af86c@whatdotheyknow.com

21 June 2013

Dear Ms Fox

Freedom of Information request (our reference: 27254)

I am writing in response to your e-mail of 10 June 2013, in which you ask for an internal review of the time taken by the UKBA to respond to your Freedom of Information (Fol) request of 22 April 2013.

I have now completed an internal review. I confirm that I have not previously been involved in the handling of your request.

Section 10(1) of the Fol Act requires that the Home Office should have informed you whether the information you requested was held, and if appropriate, have provided it to you within 20 working days of your request being received. Section 10(3) of the Fol Act requires that the Home Office should have informed you within this 20 working day period if additional time was required to consider the public interest considerations affecting the information you have requested. It is clear to me that neither of these conditions were met.

I apologise on behalf of the department for the length of time which it is taking to provide you with a response to your request. While I cannot give a definite date by which the unit expects to respond, I can, however, assure you that your request is under active consideration and a response will be issued as soon as possible.

If you remain dissatisfied with this response to your request for an internal review, you have the right of complaint to the Information Commissioner at the following address:

The Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF



Yours sincerely,

L. Galarza Information Services Centre

Switchboard 020 7035 4848

E-mail <u>info.access@homeoffice.gsi.gov.uk</u>