Information Rights Team
Maglona House
Unit 68, Kingstown Broadway
CARLISLE, CA3 0HA
Direct Line: (01228) 60 8843

Our Ref: FOI/1920/0056

13th November 2019

Kyle Preston
request-615035-ec7fe459@whatdotheyknow.com

Dear Mr Preston,

FREEDOM OF INFORMATION REQUEST – FOI-1920-0056

In relation to your recent request for information received at this office on Thursday 24th October 2019 regarding Trust enquiries. Please see our response below:

- Who is the Trust's current supplier for their Electronic Patient Record?

The current supplier for our Electronic Patient Record is EMIS, Servelec, Adastra, Ascribe Symphony, BadgerNet, CRIS, Endoscopy Management System (EMS), INFORM, MetaVision, PRISM, RiO, Soel Health, ICE and SystmOne

- What are the contract start and end dates for the Electronic Patient Record?

End date for Servelec is August 2022

EMIS - 5/10/19 – 4/10/2022

Rio - 09/15 – 09/2

CRiS - 11/05/2019 – 10/05/2020

ICE – 01/08/2019 – 31/07/2020

BadgerNet - 01/08/2019 – 01/08/2024

Symphony - 29/03/19 – 28/03/20

Prism started in February 2011. It is similar to Echopac but the Trust pay for an annual service contract that is renewed each April.

Adastra – The Trust pays CHOC for use of the system, the Trust does not have a license for this

Endoscopy Management System – 01/06/2015 - 31/05/2020
INFORM – End Date is 31/03/2020

MetaVision - end date March 2020

Soel Health – end date Jan 2021

SystmOne – Contract held by NHS England, no contract for this

- Who is the Trust's current supplier for their Patient Administration System?

The Trust current supplier for Patient Administration System is Silverlink

- What are the contract start and end dates for the Patient Administration System?

End date is November 2019. This is currently being reviewed.

- When is the trust due to start looking to re-procure their clinical systems?

The Trust have now pre-procured in the clinical systems is reviewing its clinical strategy and has no firm date when it is looking to re-procure their it's clinical systems

- Who supplies the Trust's integration system?

Mirth Supplies the Trust Integration System

- How often does the Trust evaluate their Clinical Systems?

We don't have a regular routine for this, but we carry out adhoc reviews in the following instances;

- Contract renewal
- Incidents and risks
- Upgrades
- New mandatory requirements
- Clinical Safety Officer review
- Accreditation of the information asset via information governance tools, i.e. Data Protection Impact Assessments etc.

- Please supply a copy of the Trust's latest Digital Strategy

The Trust's digital strategy is currently being updated and will be published in the coming months.

- How regularly does the Trust review their Digital Strategy?

This is reviewed at no pre-defined timescales

- Who is the Trust's current Chief Clinical Information Officer?

Graham Putnam

- Who is the Trust's current CIO/ IT Director?

Mark Jones

- Which member of the board is responsible for IT?

Peter Rooney

- Please provide an organisation chart for the trust's IM&T department

The Digital Team is currently out to consultation on a restructure exercise and the organisational charge for IM&T is due to change in the coming weeks. This will be publicised following the consultation at the end of December 2019
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- Please provide a link to the trust's latest Board Assurance Framework

The Trust's Board Assurance Framework is published quarterly in the papers for the Board of Directors meeting – most recently in October 2019. Link
Meeting_October_19_Agenda_and_Papers

- Which member of the Trust is the SRO for the STP engagements?

Ramona Duguid

- What proportion of the Trust's IM&T Department is made up of interim staff and permanent staff?

20% are interim and this is being considered in the above restructure exercise with a view to ensuring a stable workforce is in place.

- How many beds does the trust have?

Hospital	G&A Beds	ITU Beds	Maternity	Non Acute	**Total**
Brampton War Memorial Hospital	0	0	0	15	**15**
Cockermouth Community Hospital	0	0	0	11	**11**
Cumberland Infirmary	355	9	23	0	**387**
Keswick Community Hospital	0	0	0	12	**12**
Penrith Community Hospital	0	0	1	28	**29**
West Cumberland Hospital	164	6	17	19	**206**
Workington Infirmary	0	0	0	16	**16**
Total	**519**	**15**	**41**	**101**	**676**

- How many staff does the trust employ?

The Trust has a headcount of 6452 and a WTE of 5528.48 staff.

- What is the trust's current NHSI Rating via the NHS Oversight Framework?

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- What is the trust's current Digital Maturity Score?

Organisation's Digital Maturity self-assessments scores are publicly available on the NHS England Data Catalogue at **https://data.england.nhs.uk/organization/nhs-england-technology-strategy**

Self-assessments were conducted by the two former organisations (CPFT and NCUH) in 2015/16 and 2017. Organisations haven't been required to complete an assessment since this date.

- Does the trust outsource their IT services to an external provider, if so please provide details of provider and contract dates

Some infrastructure is outsourced to ATOS. Contract end date is 2021

- Is the Trust looking to migrate to the cloud in the next 2 years?

Some services may move to the cloud. The main infrastructure will not within the next 2 years

- Is the Trust considering their options of outsourcing their IT Services in the next 3 years?

Not currently planned

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on our Trust website.

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision you should write to:

Yvonne Salkeld
Head of Information Governance / Data Protection Officer
North Cumbria Integrated Care NHS Foundation Trust
Maglona House,
Kingstown Broadway
Carlisle
CA3 0HA
01228 603927
DPO@ncic.nhs.uk

If you are not content with the outcome of the internal review, you have a right under section 50 of the Freedom of Information Act 2000 to apply for a decision by the Information Commissioner as to whether we have properly dealt with your request. Please note that an application to the Information Commissioner may be refused if you have not exhausted any organisational review (complaint) procedure we provide, if there has been undue delay in making it, if the Information Commissioner considers your application is frivolous or vexatious or if your application has been withdrawn or abandoned. The Information Commission can be contacted at:

Information Commissioner's Office

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Yours sincerely

Information Rights Team
Information Governance
North Cumbria Integrated Care NHS Foundation Trust