



COMPLAINTS AND INFORMATION GOVERNANCE TEAM

Town Hall, Darlington DL1 5QT
DX 69280 Darlington 6
Web site: <http://www.darlington.gov.uk>

Mr Kyle Preston

kyle.preston@darlington.gov.uk

Date : 24th December 2020
Please ask for : Rachel Seddon
Direct Line : (01325) 406777
Your Reference : -
Our Reference : DBC-1473-20
Document Name :

Dear Mr Preston

Freedom of Information Act 2000 - Information Request

Your request for information, received on 23rd September 2020, has now been considered. Please accept my apologies for the delay in response to your request. Below is an outline of your request with our responses added alongside.

• ***Please may you supply a copy of the Council's latest Digital Strategy.***

Please refer to attached PDF.

• ***When was the Digital Strategy approved?***

As above.

• ***When is the Digital Strategy due to be refreshed?***

As above.

• ***Which member of the board is responsible for ICT?***

Darlington Borough Council's ICT is provided by Xentrall Shared Services.

• ***Please provide an organisation chart for the Council's ICT department.***

Please refer to attached Word document.

• ***Does the Council outsource some or all of its ICT services to an external provider? If so, please provide details of provider(s) and contract dates.***

This is a Public Partnership between Darlington and Stockton Borough Council.

• ***Is the council looking to migrate any of its ICT services to the cloud in the next 2 years? If so, please provide details of these services.***

This is reviewed on an application by application basis.

• ***Is the council considering its options for outsourcing / insourcing its ICT services in the next 3 years?***

No.



EMPLOYER RECOGNITION SCHEME

SILVER AWARD

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• Does the Council have any plans to review its operating model for ICT services within the next 2 years?

No.

• Does the Council use external consultancy to support ICT initiatives and if so, how are they appointed?

No.

If you are dissatisfied with the handling of your request or would like to request an internal review of our response, please write to:

Complaints and Information Governance Manager
Darlington Borough Council
Town Hall
Darlington
DL1 5QT
E-mail: complaints@darlington.gov.uk

You can also obtain further information from the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Tel: 0303 123 1113
Website: www.ico.org.uk

Yours sincerely

Rachel Seddon
Complaints & Information Governance Assistant

