

Information Governance

Medical Directorate
NHS Grampian
Rosehill House
Foresterhill Site
Cornhill Road
Aberdeen
AB25 2ZG



BY EMAIL
S Bradshaw
request-879369-aca5995f@whatdotheyknow.com

Date 12 August 2022
Our Ref FOI/2022/477
Enquiries to Information Governance Team
Extension 51319
Direct Line 01224 551319
Email gram.foi@nhs.scot

Dear S Bradshaw

Freedom of Information (Scotland) Act 2002

I refer to your e-mail dated 17 July 2022, requesting:

“My enquiries relate to The Grampian Gender Identity Clinic.

Please provide:

- 1. the average (mean) time in weeks from referral to first treatment or assessment appointment for patients whose first such appointment happened last quarter (between 1st April to 30th June 2022 inclusive), excluding patients who have waited for a shorter time due to a previous wait at another clinic.*
- 2. the average (mean) time in weeks between treatment or assessment appointments for patients who received a follow-up appointment last quarter (between 1st April to 30th June 2022 inclusive).*

Please could also confirm whether referrals to the service are currently being accepted.”

I can now respond as follows:

My enquiries relate to The Grampian Gender Identity Clinic.

The average (mean) time in weeks from referral to first treatment or assessment appointment for patients whose first such appointment happened last quarter (between 1st April to 30th June 2022 inclusive), excluding patients who have waited for a shorter time due to a previous wait at another clinic.

The average wait time is 18 months for the period April to June.

The average (mean) time in weeks between treatment or assessment appointments for patients who received a follow-up appointment last quarter (between 1st April to 30th June 2022 inclusive).

The average time between treatment and follow-up would be around 8 months (35 weeks), but follow-up appointments vary case to case and therefore the mean time is not a good indicator of waiting times.

Please could also confirm whether referrals to the service are currently being accepted.

Yes.

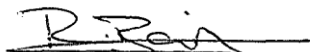
Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Grampian has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commissioner.

A request for review must be made within 40 working days and should, in the first instance, be in writing to: Directorate of Corporate Communications, Foresterhill House, Foresterhill, Aberdeen, AB25 2ZB or by email to gram.foi@nhs.scot

Requests for appeal can be made by using the Scottish Information Commissioner's online service at www.itspubliknowledge.info/Appeal or should be made in writing to: Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS Telephone: 01334 464610, Fax: 01334 464611.

If you remain dissatisfied following an appeal to the Scottish Information Commissioner your recourse is to the Court of Session on a point of law.

Yours sincerely



Roohi Bains
Information Governance Manager & Deputy DPO
NHS Grampian