

Dear John,

RE: INFORMATION REQUEST DATED 24th JUNE 2019

REF: FOI-03265

Further to your request for information please see our response below.

REQUEST

Please can you tell me how many students - in the past three years - your university has:

- i) treated for depression/anxiety caused by gambling addiction;
- ii) financial problems encountered because of gambling debts.

RESPONSE

We do not hold this information. We do not routinely collect and record this data and gathering it would involve going through hundreds of individual case files, which would take a significant and unreasonable amount of time. Therefore, under section 12 of the Freedom of Information Act, we are not obliged to comply with a request when it is estimated the cost of complying would exceed the appropriate limit. In this case the time in determining whether any information relevant to this request is held within the University records is estimated to exceed 18 hours during which time staff would be diverted from carrying out their other duties and responsibilities

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Requests for an internal review should be made to the Head of Legal and Compliance at FreedomOfInformation@bcu.ac.uk or by writing to: Head of Legal and Compliance, Birmingham City University, Joseph Priestley Building, Cardigan Street, B4 7BD.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. Please see <https://ico.org.uk/concerns/getting/> for details of their procedure. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.