Transformation Services
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Strategic Director – Hilary Jones

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Mr T Thorne
request-113719-
ac8763ba@whatdotheyknow.com

Your Ref:
Our Ref: FOIA2019

29 May 2012

Dear Mr Thorne

Re: Freedom of Information Act 2000 – FOIA2019

I refer to your recent request which was dealt with under the Freedom of Information Act 2000 (FOIA). You have now requested additional information on two of the issues raised previously.

I have taken your additional two queries to be an extension to your original FoI request (FOIA2019)
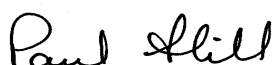
Question	Answer
1. I need more information for question 9. What are the expected installation costs for the iPads? Normally when new IT equipment is brought into use it requires testing on local networks to see if it is suitable, the network may need reconfiguring to accept those devices and other new devices (such as Wireless Access Points and Network Management and/or File Transfer Servers) will need to be bought, installed and commissioned so the new IT equipment will be able to function as expected	For security reasons the iPads will not connect to our local area network (LAN). Therefore the LAN suitability testing, file transfer servers and network management mentioned in your question has not been required. Instead Members will use 3G or Wifi to obtain the meeting documents they require via the web and, the set of apps mentioned in the first response, have been selected to allow them to access, view, annotate and save these documents. Members can then bring all the necessary documents to Committee meetings on their iPads. To help facilitate this process four Wifi Access Points (WAP) have been installed across the Council Chamber, Committee and Civic rooms. As mentioned above these are independent of our network and connect directly to the internet. The WAP's cost £237 each unit; to which installation, control and internal ICT staff time would add about another £750 (one-off cost covering all 4 units).
2. You didn't provide any information for the question 10. What are the expected training costs for the iPads?. I require the full costs of any training incurred by SBC staff, this will	The provision of Member iPad training has been undertaken internally as part of the normal ongoing training we provide to all Members. Training has been planned & put together in-house using the expertise already in place within our ICT section. There have been no

include external courses they attended which is inclusive of hotel, food and travel costs where applicable. Also required is the amount of time SBC staff will be spending on training the elected members and SBC officers and a cost value for that time	external courses attended by staff or Members, therefore none of the expenses such as fees, hotels, food or travel mentioned in your query apply. Members will receive iPad familiarisation and app training in small groups. Each session will take about 4-hours in total with group sizes kept to a maximum of 5-6 Members. This kind of training is part of the normal support offered to Members to ensure they are able to use modern business technology, are aware of all relevant legislation and properly equipped to carry out their duties. However, as you have specifically asked for a value to be put on training; each iPad training session (5-6 Members) will cost about £80 (based on officer time).

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to David Kitson, Senior Solicitor, Legal and Support Services, Town Hall, St Nicholas Street, Scarborough, North Yorkshire, YO11 2HG or email david.xxxxxx@xxxxxxxxxx.xxx.xx.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner's Office cannot make a decision unless you have exhausted the complaints procedure provided by Scarborough Borough Council. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Tel: 01625 545745 Fax: 01625 524510 Web: www.ico.gov.uk.

Yours sincerely

Paul Hill
Transformation Programme Manager