

Transformation Services
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Mr T Thorne
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ac8763ba@whatdotheyknow.com](mailto:request-113719-ac8763ba@whatdotheyknow.com)

Your Ref:
Our Ref: FOIA2019

9 May 2012

Dear Mr Thorne

Re: Freedom of Information Act 2000 – FOIA2019

Thank you for your recent request which has been dealt with under the Freedom of Information Act 2000 (FOIA). You requested the following information:

“I'd like to know much more about the £160 cost for the iPads that was quoted as part of FOIA1948.”

Our response to your 12 questions is set out in the table below:

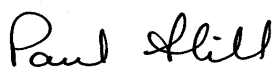
Question	Answer
1. What model iPad are you purchasing?	The first few test models were iPad 2's, all subsequent ones iPad 3's. They have both wifi and 3G connectivity and 16Gb of storage.
2. Is the quoted £160 the full cost for a single unit if you agree to buy the iPad with a 3g contract?	As for as the Council is concerned 'yes'. Although the cost is (and as far as I can see has always been) £165 and not £160. Each unit is costing the Council a net £165 as the provider is discounting the normal unit purchase price based on it being associated with a 2-year 3G contract. The cost of the 3G contract for 2-years is being almost entirely funded by the re-direction of a current Member allowance (for IT equipment). The net deficit from this re-direction is £1.25/month/unit.
3. If a 3g contract is being purchased with the iPads, how long is the contract for?	As indicated above it will run for 2-years, but will be funded from the re-direction of an existing Member allowance.
4. If you are buying with a 3g contract how much data can you transfer per month without incurring any extra cost?	The 3G contracts allow 2GB UK data and unlimited BT Openzone wifi downloads per month. The unit will always default to wifi where a signal exists and Members will be trained to use wifi whenever possible, also the actual 3G download levels per unit will be monitored.
5. Is the quoted £160 the yearly lease cost for the iPad?	No, the £165 per unit is a one-off net purchase price to the Council for each tablet (excluding 3G contract costs which I explained above are almost cost neutral due to the re-direction of a Member allowance).
6. If leased, how long is the lease for?	The units are not leased, see above.

7. Is the 3g contract separate from the iPads purchase?	No, as explained above the 3G contract is part of the overall package price, with the 3G element paid by a re-direction of an existing Member allowance.
8. What are the expected training costs for the iPads?	Our IT section has acquired the skills to train and support Member use of iPads. This is our normal practice when new technologies are introduced. Therefore there are no direct external training costs associated with their implementation.
9. What are the expected installation costs for the iPads?	Each unit will be supplied with a protective cover and stylus costing about £25 per unit.
10. What are the expected support costs for the iPads?	As mentioned above support will be provided internally, i.e. normal practice for IT equipment. Ongoing repair/replacement cost will be met from existing IT budgets currently designated for Member IT equipment, e.g. laptops, etc, that will no longer be supported.
11. What are the expected costs of any software that is being purchased for the iPads.	<p>The Council will provide a selected set of Apps that are considered necessary for Members to effectively use the iPads. These will cost approximately £20 per unit.</p> <p>Also an enterprise access licence to a specific local government software App (to be used for Members to access meeting papers) will be purchased at a one-off cost of £500 for the 1st year's access (equivalent to £10 per Member iPad during year 1). Future use of this App will be reviewed during the first year's operation</p>
12. Please supply any other pertinent cost information that will determine the true cost of the iPads to the general public.	There has also been a one-off cost of £160 to purchase a variety of cables to connect iPads to things like projectors, monitors, etc.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to David Kitson, Senior Solicitor, Legal and Support Services, Town Hall, St Nicholas Street, Scarborough, North Yorkshire, YO11 2HG or email david.xxxxxx@xxxxxxxxxxx.xxx.xx

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner's Office cannot make a decision unless you have exhausted the complaints procedure provided by Scarborough Borough Council. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Tel: 01625 545745 Fax: 01625 524510 Web: www.ico.gov.uk.

Yours sincerely



Paul Hill
Transformation Programme Manager