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Addysg a Gwella Iechyd
Cymru (AaGIC)
Health Education and
Improvement Wales (HEIW)

Addysg a Gwella Iechyd Cymru (AaGIC)
Health Education and Improvement Wales (HEIW)
Tŷ Dysgu, Cefn Coed,
Nantgarw CF15 7QQ
Ffôn | Tel: 03300 585 005
Ebost | Email: heiw@wales.nhs.uk
Gwefan | Web: aagic.gig.cymru / heiw.nhs.wales

Our Ref: DLIB/FOI/28/09/20

Date: 2 October 2020

Naren S

request-694232-bd64da1a@whatdotheyknow.com

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act, received on 28 September 2020, reference number FOI/28/09/20. I can confirm that Health Education and Improvement Wales (HEIW) has completed a search of its records and has established that it does hold some information falling within the confines of your request. Please find below the response to your request.

Could you please provide a list of Trusts (Hospitals & Boards) where there is a FTSU Guardian?

Could you please provide a list of Trusts (Hospitals & Boards) where there isn't a FTSU Guardian?

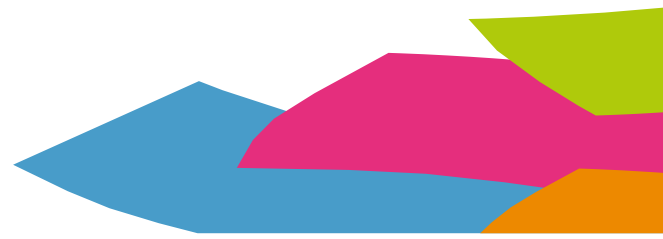
Unfortunately, I am unable to answer your questions regarding NHS Wales as a whole or individual Health Boards and Trusts. However, in order to comply with our obligation set out in section 16, our duty to advise and assist, please see detailed below the link to the Welsh Government website 'Health in Wales' <http://www.wales.nhs.uk/nhswalesaboutus/structure> which provides information and links to the Health Boards and NHS Trusts within NHS Wales.

For background information, HEIW was established on 1 October 2018 and is currently the only Special Health Authority within NHS Wales. We sit alongside Health Boards and Trusts, and have a leading role in the education, training, development, and shaping of the healthcare workforce in Wales, in order to ensure high-quality care for the people of Wales. HEIW does not provide frontline clinical services or direct patient care.

I would advise that HEIW does not have Freedom to Speak Up Guardians. As part of NHS Wales, HEIW has adopted the NHS Wales Procedure for NHS Staff to Raise Concerns (copy enclosed) which provides a staged process for staff to raise concerns including whistleblowing.

Although, for trainee doctors in Wales, HEIW signpost to the Health Board governance processes to enable trainees to raise concerns about clinical issues and patient safety. It is the Health Board's responsibility to ensure these mechanisms are in place for all staff.

HEIW has faculty leads in each Health Board site who provide the equivalent role of FTSU Guardians for trainee doctors, but only in the context of training issues (although often there is considerable overlap with clinical concerns, which if apparent, HEIW would feedback into the local Health Board processes). HEIW is in the process of launching an email contact line specifically for trainees to directly raise any concerns they have about their training with us in HEIW.



I hope that you find this information useful. If you are not satisfied that all of the information you have requested has been provided, or because of the way your request has been handled, you have the right to request a review. This would be looked into in accordance with the Information Commissioner's Office (ICO) guidelines, which state that a request for review should be received within two months of you receiving HEIW's response to your request for information. The ICO also recommends that public authorities carry out internal reviews within 20 working days. Please contact Dr Chris Jones CBE, Chairman, Health Education and Improvement Wales, Tŷ Dysgu, Cefn Coed, Nantgarw, CF15 7QQ, email: Chris.D.V.Jones2@wales.nhs.uk in the first instance if you wish to request a review.

If you are still dissatisfied at the end of the review, you have the right to take your complaint directly to the Information Commissioner, who can be contacted at the following address:

Information Commissioner's Office - Wales
2nd Floor,
Churchill House
Churchill Way
Cardiff
CF10 2HH

Telephone: 029 2067 8400
Fax: 029 2067 8399
Email: wales@ico.gsi.gov.uk

In the meantime, if you have any other queries please do not hesitate to contact Kay Barrow, Corporate Governance Manager, Tŷ Dysgu, Cefn Coed, Nantgarw, CF15 7QQ, email: HEIW.FOI@wales.nhs.uk

Yours sincerely



Dafydd Bebb
Ysgrifennydd y Bwrdd/Board Secretary

Enclosure