

Reference: FOI7172

When telephoning, please ask for:

Customer Services

01653 600666

foi@ryedale.gov.uk

Will Tullis

7 April 2021

Email: request-743767-

e259c7f0@whatdotheyknow.com

## Freedom of Information Act 2000 – Request for Information

Thank you for your request for information about:

## **Social Housing**

Which was received on: 06 April 2021

You will receive the information requested within 20 working days unless Ryedale District Council does not hold the information or there is a reason for it to be withheld. Please note that during the COVID-19 emergency, responses may take longer than the standard 20 days, but we will respond as soon as possible and we will inform you if we do require additional time.

In some circumstances a fee may be payable and a fees notice will be issued to you. You will be required to pay before we will proceed to deal with your request.

If you have any queries or concerns, please do not hesitate to contact us. Please remember to quote the reference number above in any future communications.

If you are not satisfied with the way your request has been handled, a complaint will be considered by an Appeal Panel by contacting:

Freedom of Information Ryedale District Council Ryedale House Malton YO17 7HH

Email: foi@ryedale.gov.uk

If following the decision of an Appeal Panel you are still dissatisfied, you may appeal to:

The Information Commissioner

Wycliffe House

Water Lane

Wilmslow

Tel:

03031 231113

Email:

casework@ico.org.uk

www.ico.org.uk

SK9 5AF

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is



answering the request have been exhausted. You are therefore advised to complain or appeal, as outlined above, before contacting the Commissioner.