



Reference: FOI5587

When telephoning, please ask for:

Customer Services

01653 600666

[foi@ryedale.gov.uk](mailto:foi@ryedale.gov.uk)

Allan Clarke

10/01/19

Email: request-543032-  
c82e93e8@whatdotheyknow.com

### Freedom of Information Act 2000 – Request for Information

Your request for information (received on 09 January 2019) has now been considered and the response to your questions is shown below.

You asked: Freedom of Information request - Software Systems

1. What Software Systems are currently used by the Council (please identify each system if more than one is used) for:

- |   |                |
|---|----------------|
| • Programme and / or Project management?        | <b>Pentana</b> |
| • Risk Management recording and reporting       | <b>Pentana</b> |
| • Performance Management reporting              | <b>Pentana</b> |
| • Freedom of Information recording and tracking | <b>Pentana</b> |

2. When do the contracts expire for each software system used? **31.03.2019**

3. Do you have any planned changes or upgrades of the software currently used? If so, when? **No**

4. How much does each system cost including both the initial licence fee and the annual charge?  
**£10,000 per annum**

5. If you do not have a system how are programmes and projects managed currently? **N/A**

6. How (which procurement route or framework) was the contract initially tendered and when was this tender awarded? **Quotation 2003**

7. If no software or tendered contract is in place currently are you considering tendering or purchasing further software within the next 12 months? **No**  
If so via which procurement route or framework would you be using?

8. How many users / licenses for each system have you purchased for each system? **54**

9. Who is the person responsible for the identified Software Systems? Please provide full name, title and contact information if possible.

**Senior Programmes, Projects & Performance Officer – Vacant Post**

**Interim contacts Will Baines [will.baines@ryedale.gov.uk](mailto:will.baines@ryedale.gov.uk) Jane Robinson [jane.robinson@ryedale.gov.uk](mailto:jane.robinson@ryedale.gov.uk)**

Yours faithfully,  
Allan Clarke



---

Answer: See answers in bold.

The legislation allows you to use the information supplied for your own personal use. Please be aware that any commercial or other use, for example publication, sale, or redistribution may be a breach of copyright under the Copyright, Designs and Patents Act 1988 as amended unless you obtain the copyright holder's prior permission.

If you are not satisfied with the way your request has been handled, a complaint will be considered by an Appeal Panel by contacting:

Freedom of Information  
Ryedale District Council  
Ryedale House  
Malton  
YO17 7HH  
Email: [foi@ryedale.gov.uk](mailto:foi@ryedale.gov.uk)

If following the decision of an Appeal Panel you are still dissatisfied, you may appeal to:

The Information Commissioner Wycliffe House Water Lane Winslow SK9 5AF	Tel: 01625 545745 Email: <a href="mailto:casework@ico.org.uk">casework@ico.org.uk</a> Website: <a href="http://www.ico.org.uk">www.ico.org.uk</a>
--	---

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal, as outlined above, before contacting the Commissioner.

