



Reference: FOI5587

When telephoning, please ask for:

Customer Services

01653 600666

foi@ryedale.gov.uk

Allan Clarke

09 January 2019

Email: request-543032-
c82e93e8@whatdotheyknow.com

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information about:

Software Systems

Which was received on: 09 January 2019

You will receive the information requested within 20 working days unless Ryedale District Council does not hold the information or there is a reason for it to be withheld.

In some circumstances a fee may be payable and a fees notice will be issued to you. You will be required to pay before we will proceed to deal with your request.

If you have any queries or concerns, please do not hesitate to contact us. Please remember to quote the reference number above in any future communications.

If you are not satisfied with the way your request has been handled, a complaint will be considered by an Appeal Panel by contacting:

Freedom of Information
Ryedale District Council
Ryedale House
Malton
YO17 7HH
Email: foi@ryedale.gov.uk

If following the decision of an Appeal Panel you are still dissatisfied, you may appeal to:

The Information Commissioner
Wycliffe House
Water Lane
Winslow
SK9 5AF

Tel: 03031 231113
Email: casework@ico.org.uk
Website: www.ico.org.uk

Please be aware that the Information Commissioner does not normally consider appeals or complaints until the internal appeals and complaints processes of the public authority which is answering the request have been exhausted. You are therefore advised to complain or appeal, as outlined above, before contacting the Commissioner.