

Our Ref: FOI 005151

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**NHS Greater Preston CCG**  
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Leyland  
Lancashire  
PR26 6TT

5 December 2017

Reply sent by email to: [request-445661-e9ce79a8@whatdotheyknow.com](mailto:request-445661-e9ce79a8@whatdotheyknow.com)

Dear Jacob

**Re: Request for information under the Freedom of Information Act 2000**

Thank you for your email, dated 16 November 2017, making a request under the Freedom of Information Act 2000 for access to information which may be held by NHS Greater Preston Clinical Commissioning Group (CCG).

Please find detailed below NHS Greater Preston CCG's response to your request, which is formatted as follows:-

1. Details of NHS Greater Preston CCG's decision in regard to the information requested.
2. A schedule of all the records covered by your request.
3. A statement concerning copyright and re-use of public sector information.
4. Details of how you can appeal this decision should you wish to do so.

This letter addresses each of these parts in turn:-

1. Decision

I can confirm that NHS Greater Preston CCG does not hold the information requested.

2. Schedule of records/FOI response

Request

Please confirm the Heads of Departments for each of the following categories?

- Dental Consumables ("E Class Code: IKB");
- Dental Laboratory Consumables ("E Class Code: IRB");
- Dental Implants ("E Class Code IKA");
- Orthodontic Materials/Consumables ("E Class Code: GGB");
- Dental Equipment ("E Class Code: IBB"); and
- Dental Laboratory Equipment ("E Class Code: ITL").

Please confirm if the same person you have identified above is also responsible for the procurement of goods and services in each of the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Please indicate how decisions are made to procure goods and services in the following categories? Are they evaluated prior to being accepted? Would this be part of a clinical evaluation or clinical trial? Please provide the detail?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Please could you advise who is responsible for the cost of your Dental Practices/Dental Care Services Provider(s) in your setting? Is it the CCG or is it the NHS Acute Trust/NHS Foundation Trust/NHS Health and Care Service?

Please identify who the main decision maker/influencer is, in either of the settings stated above, for each of the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Please provide any reports you hold which include or illustrate your patient demographic and the most common treatments provided by your Dental Practices/Dental Care Services Provider(s), for your patient demographic?

Please list and confirm, as far as possible, what your average monthly usage is, for each product used, in each of the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;

- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Please confirm, what your total spend has been, during the last financial year (1st April 2016 to 31st March 2017), in each of the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Please provide a list of the suppliers that you currently purchase goods and services from in each of the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Are you intending to collaborate with another healthcare entity to procure your goods and services in the following categories for your Dental Practices/Dental Care Services Provider(s)?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Can you please provide information on your current supply route for the following categories (e.g. NHS Supply Chain also known as DHL, Direct from a Third-Party Distributor; or Direct from a Manufacturer)?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Do you currently have a contract in place for any of the following categories? If so when does each expire?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Can you provide information on how many delivery points you have for each of the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Can you provide information on how many locations you have that are holding stock in each of the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Can you provide information on what software platform you use for ordering goods and services in the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Please classify against the three bullet points below, which of those Dental Practices/Dental Care Service Provider(s), you are directly responsible for (within your setting/locality); what proportion provides:

- A service to NHS patients only?
- A service to both NHS and Private patients?

- A service to Private patients only?

#### Response

The CCG does not commission dental services. You will need to request this information directly from the commissioner or the providers. You can contact the commissioner of dental services either by post or email at: [england.contactus@nhs.net](mailto:england.contactus@nhs.net). Please write "Freedom of Information" in the subject line.

For postal requests, please send to the following address:

NHS England  
PO Box 16738  
Redditch  
B97 9PT

### 3. Copy and reuse of public sector information provided in FOI response

Most of the information provided by NHS Greater Preston CCG in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In the majority of cases the information will be owned by NHS Greater Preston CCG. The copyright for other information may be owned by another person or organisation, as indicated in the information itself: in this case you must apply to the copyright owner to obtain their permission.

You are free to use any information supplied for your own use, including for non-commercial research purposes. It may also be used for the purposes of news reporting. However, any other type of re-use, for example, by publishing the information or issuing copies to the public will require the permission of the copyright owner.

### 4. Right of appeal to FOI response

If you are dissatisfied with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you are entitled to complain in the following way:

Initially you should complain in writing to the freedom of information officer, either by email on [foi@greaterprestonccg.nhs.uk](mailto:foi@greaterprestonccg.nhs.uk) or post to Chorley House, Lancashire Business Park, Leyland, PR26 6TT, specifying why you feel you have been wrongly denied access to the information requested. The freedom of information officer will ensure your complaint is investigated under NHS Greater Preston CCG's internal processes and provide you with a written response within 20 working days.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by NHS Greater Preston CCG.

Yours sincerely

Karen Sharrocks  
FOI Lead  
Head of Strategy and Corporate Services