

Jacob Valentine  
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FOI  
NEL CSU  
Kent House  
4th Floor  
81 Station Road  
Ashford  
TN23 1PP

7<sup>th</sup> November 2017

**Our Ref: FOI.17.CAN156**

E-mail: [NELCSU.foi@nhs.net](mailto:NELCSU.foi@nhs.net)  
[www.canterburycoastalccg.nhs.uk](http://www.canterburycoastalccg.nhs.uk)

Dear Mr Valentine,

**RE: FREEDOM OF INFORMATION REQUEST**

Thank you for your request for information under the Freedom of Information Act 2000 received on 1<sup>st</sup> November 2017 by NHS Canterbury and Coastal Clinical Commissioning Group (CCG). The information you have requested is listed below together with the response:

**Please confirm the Heads of Departments for each of the following categories?**

- **Dental Consumables (“E Class Code: IKB”);**
- **Dental Laboratory Consumables (“E Class Code: IRB”);**
- **Dental Implants (“E Class Code IKA”);**
- **Orthodontic Materials/Consumables (“E Class Code: GGB”);**
- **Dental Equipment (“E Class Code: IBB”); and**
- **Dental Laboratory Equipment (“E Class Code: ITL”).**

**Please confirm if the same person you have identified above is also responsible for the procurement of goods and services in each of the following categories?**

**Dental Consumables / Dental Laboratory Consumables / Dental Implants / Orthodontic Materials/Consumables / Dental Equipment and Dental Laboratory Equipment**

**Please indicate how decisions are made to procure goods and services in the following categories? Are they evaluated prior to being accepted? Would this be part of a clinical evaluation or clinical trial? Please provide the detail?**

**Dental Consumables / Dental Laboratory Consumables / Dental Implants / Orthodontic Materials/Consumables / Dental Equipment and Dental Laboratory Equipment**

**Please could you advise who is responsible for the cost of your Dental Practices/Dental Care Services Provider(s) in your setting? Is it the CCG or is it the NHS Acute Trust/NHS Foundation Trust/NHS Health and Care Service?**



**Please identify who the main decision maker/influencer is, in either of the settings stated above, for each of the following categories?**

**Dental Consumables / Dental Laboratory Consumables / Dental Implants / Orthodontic Materials/Consumables / Dental Equipment and Dental Laboratory Equipment**

**Please provide any reports you hold which include or illustrate your patient demographic and the most common treatments provided by your Dental Practices/Dental Care Services Provider(s), for your patient demographic?**

**Please list and confirm, as far as possible, what your average monthly usage is, for each product used, in each of the following categories?**

**Dental Consumables / Dental Laboratory Consumables / Dental Implants / Orthodontic Materials/Consumables / Dental Equipment and Dental Laboratory Equipment**

**Please confirm, what your total spend has been, during the last financial year (1st April 2016 to 31st March 2017), in each of the following categories?**

**Dental Consumables / Dental Laboratory Consumables / Dental Implants / Orthodontic Materials/Consumables / Dental Equipment and Dental Laboratory Equipment**

**Please provide a list of the suppliers that you currently purchase goods and services from in each of the following categories?**

**Dental Consumables / Dental Laboratory Consumables / Dental Implants / Orthodontic Materials/Consumables / Dental Equipment and Dental Laboratory Equipment**

**Are you intending to collaborate with another healthcare entity to procure your goods and services in the following categories for your Dental Practices/Dental Care Services Provider(s)?**

**Dental Consumables / Dental Laboratory Consumables / Dental Implants / Orthodontic Materials/Consumables / Dental Equipment and Dental Laboratory Equipment**

**Can you please provide information on your current supply route for the following categories (e.g. NHS Supply Chain also known as DHL, Direct from a Third-Party Distributor; or Direct from a Manufacturer)?**

**Dental Consumables / Dental Laboratory Consumables / Dental Implants / Orthodontic Materials/Consumables / Dental Equipment and Dental Laboratory Equipment**

**Do you currently have a contract in place for any of the following categories? If so when does each expire?**

**Dental Consumables / Dental Laboratory Consumables / Dental Implants / Orthodontic Materials/Consumables / Dental Equipment and Dental Laboratory Equipment**



**Can you provide information on how many delivery points you have for each of the following categories?**

**Dental Consumables / Dental Laboratory Consumables / Dental Implants / Orthodontic Materials/Consumables / Dental Equipment and Dental Laboratory Equipment**

**Can you provide information on how many locations you have that are holding stock in each of the following categories?**

**Dental Consumables / Dental Laboratory Consumables / Dental Implants / Orthodontic Materials/Consumables / Dental Equipment and Dental Laboratory Equipment**

**Can you provide information on what software platform you use for ordering goods and services in the following categories?**

**Dental Consumables / Dental Laboratory Consumables / Dental Implants / Orthodontic Materials/Consumables / Dental Equipment and Dental Laboratory Equipment**

**Please classify against the three bullet points below, which of those Dental Practices/Dental Care Service Provider(s), you are directly responsible for (within your setting/locality); what proportion provides:**

- **A service to NHS patients only?**
- **A service to both NHS and Private patients?**
- **A service to Private patients only?**

I can confirm NHS Canterbury and Coastal CCG does not hold the information requested above. Whilst NHS Canterbury and Coastal CCG commissions many services; NHS England currently commissions this service for Kent. Therefore, you may wish to redirect this part of your request onto NHS England using the following contact details, writing "Freedom of Information" in the subject line: [england.contactus@nhs.net](mailto:england.contactus@nhs.net)

We hope that this has dealt with your request for information however, should you remain dissatisfied, you have the right to request that we conduct an internal review of the way we have handled your request. If you would like us to conduct such a review please contact us within two months of this letter:

Email [NELCSU.foi@nhs.net](mailto:NELCSU.foi@nhs.net) or

**FOI-Internal Review Request**

**NEL CSU**

**Kent House**

**4th Floor**

**81 Station Road**

**Ashford. TN23 1PP**



Your request for an internal review will then be processed in accordance with our Freedom of Information Policy.

If you are still dissatisfied following the internal review, you have the right under Section 50 of the Freedom of Information Act (2000) to appeal against the decision by contacting the Information Commissioner. The Information Commissioner provides full and detailed guidance on the Freedom of Information Act and on when and how to complain.

Please find below the link to their website page and their helpline number.

<https://ico.org.uk/for-the-public/official-information/>

Helpline number: 0303 123 1113 or 01625 545745

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response, which will protect your anonymity, will be posted on the NHS Canterbury and Coastal Clinical Commissioning Group website.

Yours sincerely

**Freedom of Information Team**  
**NEL CSU**

This Freedom of Information request has been processed by NEL CSU on behalf of

**NHS Canterbury and Coastal Clinical Commissioning Group**  
**Ground Floor**  
**Council Building**  
**Military Road**  
**Canterbury**  
**Kent. CT1 1YW**

NEL CSU is NEL Commissioning Support Unit and is hosted by NHS England. NEL CSU provides a number of administrative functions including managing Freedom of Information Requests.

