

Dear Mr Valentine

**RE: Freedom of Information Request**

Reference: FOI.17.RIC146

8 December 2017

Thank you for your request under the *Freedom of Information Act 2000* (the Act). This response is provided on behalf of NHS Richmond Clinical Commissioning Group (CCG). Your request along with the CCG's response is detailed below.

**Please confirm the Heads of Departments for each of the following categories?**

- Dental Consumables ("E Class Code: IKB");
- Dental Laboratory Consumables ("E Class Code: IRB");
- Dental Implants ("E Class Code IKA);
- Orthodontic Materials/Consumables ("E Class Code: GGB");
- Dental Equipment ("E Class Code: IBB"); and
- Dental Laboratory Equipment ("E Class Code: ITL").

**Please confirm if the same person you have identified above is also responsible for the procurement of goods and services in each of the following categories?**

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

**Please indicate how decisions are made to procure goods and services in the following categories? Are they evaluated prior to being accepted? Would this be part of a clinical evaluation or clinical trial? Please provide the detail?**

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

**Please could you advise who is responsible for the cost of your Dental Practices/Dental Care Services Provider(s) in your setting? Is it the CCG or is it the NHS Acute Trust/NHS Foundation Trust/NHS Health and Care Service?**

**Please identify who the main decision maker/influencer is, in either of the settings stated above, for each of the following categories?**

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Please provide any reports you hold which include or illustrate your patient demographic and the most common treatments provided by your Dental Practices/Dental Care Services Provider(s), for your patient demographic?

Please list and confirm, as far as possible, what your average monthly usage is, for each product used, in each of the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Please confirm, what your total spend has been, during the last financial year (1st April 2016 to 31st March 2017), in each of the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Please provide a list of the suppliers that you currently purchase goods and services from in each of the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Are you intending to collaborate with another healthcare entity to procure your goods and services in the following categories for your Dental Practices/Dental Care Services Provider(s)?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Can you please provide information on your current supply route for the following categories (e.g. NHS Supply Chain also known as DHL, Direct from a Third-Party Distributor; or Direct from a Manufacturer)?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;

- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Do you currently have a contract in place for any of the following categories? If so when does each expire?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Can you provide information on how many delivery points you have for each of the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Can you provide information on how many locations you have that are holding stock in each of the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Can you provide information on what software platform you use for ordering goods and services in the following categories?

- Dental Consumables;
- Dental Laboratory Consumables;
- Dental Implants;
- Orthodontic Materials/Consumables
- Dental Equipment; and
- Dental Laboratory Equipment.

Please classify against the three bullet points below, which of those Dental Practices/Dental Care Service Provider(s), you are directly responsible for (within your setting/locality); what proportion provides:

- A service to NHS patients only?
- A service to both NHS and Private patients?
- A service to Private patients only?

I can confirm that NHS Richmond CCG does not hold this information. The information you requested might be held by NHS England and you may wish to make a request directly with them. Details on how to do so are available at the following web address:

<https://www.england.nhs.uk/contact-us/foi/>

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[NELCSU.foi@nhs.net](mailto:NELCSU.foi@nhs.net)

### Postal Address

NEL CSU  
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London  
SE1 7NT

### Website Address

[www.nelcsu.nhs.uk](http://www.nelcsu.nhs.uk)

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### Review Procedure

If you feel that we have not met the requirements of the *Freedom of Information Act 2000*, you should contact the FOI Team at [NELCSU.foi@nhs.net](mailto:NELCSU.foi@nhs.net)

If you remain dissatisfied, you can ask us to review our decision by making a written request for an internal review. In order to assist with the review, you should include your address, a description of the original request and the reasons why you are dissatisfied. Please send this to:

#### Email

[NELCSU.foi@nhs.net](mailto:NELCSU.foi@nhs.net)

#### Postal Address

NEL CSU  
1 Lower Marsh  
Waterloo  
London  
SE1 7NT

#### Website Address

[www.nelcsu.nhs.uk](http://www.nelcsu.nhs.uk)

The review will be handled by more senior staff who were not involved in the original decision. Although this will not apply to Section 36 claimed exemptions in accordance with Department of Health Directive, your request will still be reviewed. We aim to complete all internal reviews within 20 working days. If you then wish to appeal you should contact the Information Commissioner for an independent review at the following address:

#### Telephone

01625 545745

#### Postal Address

The Information Commissioner  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

#### Website Address

[www.ico.gov.uk](http://www.ico.gov.uk)

### Feedback

Your feedback is welcome to help us improve the service we provide. Please send comments or suggestions to our address.

Yours sincerely

**Freedom of Information Team**

NEL CSU