

DWP Central Freedom of Information Team

e-mail: [freedom-of-information-request@dwp.gsi.gov.uk](mailto:freedom-of-information-request@dwp.gsi.gov.uk)

Our Ref: VTR4690

14 November 2014

Dear N Parker,

Thank you for your Freedom of Information (Fol) request received on 20 October 2014. You asked:

*"You will be aware that I have made previous requests for information in relation to my Record Of Evidence, your ultimate reply was that my request for information was hypothetical. I then proceeded to send you factual documentation of my ROE to your email inbox. I subsequently got an automated reply saying that you had received my email and I could be rest assured that you would reply within 20 working days. I didn't get a reply within 20 working days and then you subsequently, despite your automated response, denied receiving my freedom of information request! During this last week I have submitted my same freedom of information request to you again for your compliance to your email inbox. This time I haven't had an automated response to say that you have received my emailed Freedom of Information Request!*

*Based on the above paragraph does the FOI team put a block on any citizen who sends a Freedom Of Information request to the DWP Freedom Of Information email inbox?"*

The Department for Work and Pensions does not have a policy to block emails, so this information is not held.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

---

**Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwp.gsi.gov.uk](mailto:freedom-of-information-request@dwp.gsi.gov.uk) or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
[www.ico.org.uk/Global/contact\\_us](http://www.ico.org.uk/Global/contact_us) or telephone 0303 123 1113 or 01625 545745