



The Scottish Parliament
Pàrlamaid na h-Alba

Information Management and Governance
Scottish Parliament
Edinburgh
EH99 1SP

foi.officer@parliament.scot

15 February 2021

Dear Requester

REQUEST FOR INFORMATION: 2021-656120

We acknowledge your request for the following information:

On 24/01/2021 Annie Wells MSP stated:

"I've had lots of emails from constituents across Glasgow telling me the same thing.

The vaccines are our ticket out of this horrible pandemic - the most vulnerable need reassurance the programme will get back on track immediately."

Can you please confirm, in writing, the number of emails that Annie Wells has received to her MSP email address mentioning "vaccine" and "delay" from constituents since vaccinations commenced in Scotland, to present day?

I seek no other information other than the above, merely a number.

Your request was received on 25th January 2021 and has been handled in accordance with the Freedom of Information (Scotland) Act 2002 (FOI(S)A).

The information you have requested which covers correspondence received by an individual MSP from constituents is not held by the Scottish Parliament and so we cannot provide it to you.

While the Scottish Parliamentary Corporate Body (SPCB) provides an IT framework to enable MSPs to communicate by email, parliament staff have no access to that system with the exception of technical staff required to resolve system problems which arise. This does not include accessing any of the actual data contained on the system. For the purposes of FOI legislation, this

means that the Scottish Parliament does not hold any of the information contained in MSPs' email communications.

You may wish to contact the MSPs directly about this request. You can see a list of current MSPs and how to contact them at the following link:

<https://www.parliament.scot/msps/current-msps.aspx#H>

Please note, MSPs are not covered by FOI as individuals and correspondence between Members and their constituents is not subject to FOI(S)A. This was established by a Decision of the Scottish Information Commissioner in 2005. You can read the content of that Decision at the following link: <https://www.itspublicknowledge.info/200500463.aspx>. More information about elected members and their status with regard to FOI is available at the following link: <https://spice-spotlight.scot/2018/02/20/spice-enquiries-faq-msps-and-foi/>

In line with the technical requirements of FOI(S)A we have provided a notice advising that the information you have requested is not held by the Scottish Parliament.

In keeping with our FOI procedures, this information may also be posted on the Parliament's disclosure log (usually within 24 hours). For further details on the Parliament's Disclosure Log and the information released under FOI, visit:

<https://www.parliament.scot/abouttheparliament/17700.aspx>

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<http://www.parliament.scot/help/13591.aspx>

We would welcome feedback or comment on how we handled your request.

Please feel free to contact the Head of Information Governance at

foi.officer@parliament.scot

Please find below Annex A, which explains how we handle FOI requests and reviews.

We are currently working remotely and so would ask you to contact us by email at foi.officer@parliament.scot

Yours sincerely,

Robin Davidson
Information Compliance Officer

REQUESTS MADE UNDER THE FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

How we handle FOI requests

Information on how we handle FOI requests is available on the Parliament's website at:

<https://www.parliament.scot/abouttheparliament/43163.aspx>

Alternatively, please contact the Public Information & Resources Team to request a copy.

<http://www.parliament.scot/visitandlearn/25072.aspx>

Review

If you are dissatisfied with the way in which we have dealt with your request for information, you can ask us to review our decision and actions. You must do this in writing (or other permanent form) within 40 working days of the date of this letter, stating the reasons for your dissatisfaction, and we will respond within 20 working days of receipt. A request for a review should be made to the Head of Information Governance:

Post: Head of Information Governance
The Scottish Parliament
Edinburgh
EH99 1SP

Telephone: 0131 348 6913 (Calls using the Text Relay service are welcome.)

E-mail: foi.officer@parliament.scot

Application to the Scottish Information Commissioner

If, on the outcome of any review, you are still dissatisfied, or if we are unable to resolve any other complaint, then you can contact the Scottish Information Commissioner:

Post: The Office of the Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

Email: www.itspublicknowledge.info/Appeal

Telephone: 01334 464610

Fax: 01334 464611

Website: www.itspublicknowledge.info

A decision by the Scottish Information Commissioner may be appealed on a point of law to the Court of Session.

Copyright in relation to information provided

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Feedback or comment

We would welcome feedback or comment on how we handled your request. Please contact the Head of Information Governance.

Data Protection

If you wish to find out more about how we use your personal data then you can access our Privacy Notice at the following link:

<https://www.parliament.scot/abouttheparliament/108320.aspx>

Complaints

If you are dissatisfied with the way in which we dealt with your enquiry, then you may wish to raise the matter with Public Information and Resources.

How to contact us

Post: The Scottish Parliament
 Edinburgh
 EH99 1SP

Telephone: 0131 348 5000
 0800 092 7500 (Public Enquiries)
 0131 348 5395 (Gàidhlig)

We also welcome calls using the Text Relay service or in British Sign Language through [contactSCOTLAND-BSL](#).

E-mail: info@parliament.scot