



Our Ref: 0991.2019-20

Your Ref:

Date: 20 April 2020

Civil Disclosure
Joint Corporate Legal Services

Dear Applicant,

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 0991.2019-20

I write in connection with your request for information which was received by North Yorkshire Police on 23 December 2019. I note you seek access to the following information:

1. Is a catering restaurant or café provided on the premises?
2. What are the addresses of the buildings in which the restaurants or cafés are located?
3. Who is the current catering incumbent of the catering contract?
4. What is the catering value? (Or is it nil subsidy?) Are the catering facilities shared with other departments?
5. When is the catering service contract due for re-tender?
6. How will it be re-tendered?
7. Is the contract part of a PFI?
8. Is it part of an FM contract? (and if so, what services are also included in the contract?)
9. Who provides the other soft FM services?
10. Who will be the main person leading on the tender during the formal tender process?
11. When will the tender notice be issued?
12. Where will the tender notice be issued?
13. When is the tender due for release?
14. Is it on CCS framework?
15. Who in the department is responsible for the management of the contract?
16. How many people are there on site per day?

Extent and Result of Searches to Locate Information

To locate the information relevant to your request searches were conducted within North Yorkshire Police. I can confirm that the information you have requested is held by North Yorkshire Police.

Decision

I have today decided to disclose the located information to you.

Jane Wintermeyer BSc (Hons) Force Solicitor & Head of Legal Services
Police Headquarters | Alverton Court | Crosby Road | Northallerton | North Yorkshire | DL6 1BF
DX No 68810 NORTHALLERTON 2 | Telephone 01609 643542 | Fax 01609 789987

Non-emergency
Number



1. Is a catering restaurant or café provided on the premises? –
Answer: Yes.
2. What are the addresses of the buildings in which the restaurants or cafés are located?
Answer: North Yorkshire Police Headquarters, Alverton Court, Crosby Road, Northallerton, North Yorkshire. DL6 1BF
3. Who is the current catering incumbent of the catering contract?
Answer: Creative Support.
4. What is the catering value? (Or is it nil subsidy?) Are the catering facilities shared with other departments?
Answer: For the financial year ending March 2019 a subsidy of £13,900 was paid to assist with start-up costs, but for the financial year ending March 2020 it is anticipated that no subsidy payment will be made.
5. When is the catering service contract due for re-tender?
Answer: Contract expires 30th June 2022.
6. How will it be re-tendered?
Answer: Not applicable - local quotation exercise under £50,000.
7. Is the contract part of a PFI?
Answer: No.
8. Is it part of an FM contract?
Answer: No.
9. Who provides the other soft FM services?
Answer: Interserve.
10. Who will be the main person leading on the tender during the formal tender process?
Answer: Not applicable – local quotation exercise.
11. When will the tender notice be issued?
Answer: Not applicable – local quotation exercise.
12. Where will the tender notice be issued?
Answer: Not applicable – local quotation exercise.
13. When is the tender due for release?
Answer: Not applicable – local quotation exercise.
14. Is it on CCS framework?
Answer: No.
15. Who in the department is responsible for the management of the contract?
Answer: Estates & Facilities Manager.

16. How many people are there on site per day?

Answer: An estimate of approximately 440 people occupy desks on a daily basis at Alverton Court during normal office hours.

Please note that systems used for recording information are not generic, nor are the procedures used locally in capturing the data. It should be noted therefore that this force's response to your questions should not be used for comparison purposes with any other responses you may receive.

Complaint Rights

Your attention is drawn to the attached sheet which details your right of complaint.

If you have any queries concerning this request, please contact me quoting the reference number above.

Yours sincerely

Elisha Marsay
Legal Officer (Civil Disclosure)
Joint Corporate Legal Services

COMPLAINT RIGHTS

Are you unhappy with how your request has been handled or do you think the decision is incorrect?

You have the right to request that North Yorkshire Police review their decision.

Prior to lodging a formal complaint you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

Ask to have the decision looked at again –

The quickest and easiest way to have the decision looked at again is to telephone the case officer that is nominated at the end of your decision letter.

That person will be able to discuss the decision, explain any issues and assist with any problems.

Complaint

If you are dissatisfied with the handling procedures or the decision North Yorkshire Police made under the Freedom of Information Act 2000 (the Act) regarding access to information you can lodge a complaint with North Yorkshire Police to have the decision reviewed. North Yorkshire Police must be notified of your intention to complain within 2 months of the date of its response to your Freedom of Information request. Complaints should be made in writing and addressed to:

Force Solicitor and Head of Legal Services
North Yorkshire Police
Alverton Court
Crosby Road
Northallerton
North Yorkshire
DL6 1BF

In all possible circumstances North Yorkshire Police will aim to respond to your complaint as soon as practicable but within 20 working days.

The Information Commissioner

After lodging a complaint with North Yorkshire Police if you are still dissatisfied with the decision you may make application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at <https://ico.org.uk> Alternatively, phone: 0303 123 1113 or write to:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF