

Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

Street: Hazelwick Avenue (9700105)

Locality: Three Bridges Ward, Crawley, West Sussex

Area: CRAWLEY

### Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Section:</b>	9,999.00	<b>Road No. - Locn.:</b>	<b>C/Way Type:</b> Whole Street Feature			<b>Area:</b> CRAWLEY		
<b>Batch:</b> 403609 - Inspection Batch			<b>Route:</b> Ad Hoc Prog Mangmnt				<b>Date:</b> 25/11/2013	
20003693	Please patch pothole 1m x 0.6m	25/11/2013	Hazelwick Avenue, Crawley, RH10 1 Opposite Cover House	Potholes	Internal		Committed	6000201
<b>Batch:</b> 402081 - Ad Hoc Inspection Batch			<b>Route:</b> Ad Hoc Prog Mangmnt				<b>Date:</b> 16/08/2013	
20002165	OOH - Glass on c/way	16/08/2013	Hazelwich flyover o/s premier inn	WS Obst flood,spill,tree,hedge	Internal		Committed	68685
<b>Batch:</b> 400660 - Inspection Batch			<b>Route:</b> Ad Hoc Prog Mangmnt				<b>Date:</b> 06/06/2013	
20000699	pothole 1 of 4 0.7m x 0.7m x 40mm	06/06/2013	oppo kebab center and column 1	Potholes	Internal		Committed	67214
20000698	pothole 3 of 4 0.4m x 0.5m x 50mm	06/06/2013	oppo kebab center and column 1	Potholes	Internal		Committed	67216
20000697	pothole 2 of 4 0.6m x 0.5m x 40mm	06/06/2013	oppo kebab center and column 1	Potholes	Internal		Committed	67215
<b>Batch:</b> 348325 - Ad Hoc Inspection Batch			<b>Route:</b> Ad-Hoc Northern				<b>Date:</b> 02/01/2014	
3053396	Repair c/way pot hole approx 500mm x 300mm c 100mm deep	02/01/2014	Hazelwick Avenue, Crawley, RH10 1	WS Obst flood,spill,tree,hedge	Internal		Committed	935344
<b>Batch:</b> 348104 - Inspection Batch			<b>Route:</b> Ad-Hoc Northern				<b>Date:</b> 27/12/2013	
3053209	Cut out and patch pothole .5 x .4m x 95mm	27/12/2013	Outside cover house nr hat Ching	Potholes	Internal		Committed	935148
<b>Batch:</b> 347345 - Inspection Batch No actionable defects found			<b>Route:</b> Crawley A+B Reverse				<b>Date:</b> 09/12/2013	
<b>Batch:</b> 345602 - Inspection Batch No actionable defects found			<b>Route:</b> A + B Crawley				<b>Date:</b> 11/11/2013	
<b>Batch:</b> 343329 - Inspection Batch No actionable defects found			<b>Route:</b> Crawley A+B Reverse				<b>Date:</b> 10/10/2013	
<b>Batch:</b> 342055 - Ad Hoc Inspection Batch			<b>Route:</b> Ad-Hoc Northern				<b>Date:</b> 26/09/2013	
3049265	WORKS TBC Programme Year 3-5 Carriageway Resurfacing	26/09/2013	EN 527178,138099 - 528326,137737 The flyover	Planned Carriageway Works	Internal		Uncommitt	931061
<b>Batch:</b> 341136 - Inspection Batch			<b>Route:</b> A + B Crawley				<b>Date:</b> 12/09/2013	
3048732	Patch 0.3 x 0.2m pothole in northbound carriageway	12/09/2013	Adjacent to Hanson Road	Potholes	Internal		Committed	930480
<b>Batch:</b> 339878 - Inspection Batch No actionable defects found			<b>Route:</b> Crawley 6 Mthly Walked				<b>Date:</b> 20/08/2013	
<b>Batch:</b> 339337 - Inspection Batch No actionable defects found			<b>Route:</b> Crawley A+B Reverse				<b>Date:</b> 08/08/2013	
<b>Batch:</b> 338234 - Inspection Batch No actionable defects found			<b>Route:</b> A + B Crawley				<b>Date:</b> 11/07/2013	

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<b>Section:</b>	9,999.00	<b>Road No. - Locn.:</b>		<b>C/Way Type:</b>	Whole Street Feature		<b>Area:</b>	CRAWLEY
<b>Batch:</b>	337830 - Inspection Batch No actionable defects found			<b>Route:</b>	Crawley A+B Reverse			<b>Date:</b> 14/06/2013
<b>Batch:</b>	337265 - Inspection Batch No actionable defects found			<b>Route:</b>	A + B Crawley			<b>Date:</b> 10/05/2013
<b>Batch:</b>	336786 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Northern			<b>Date:</b> 19/04/2013
3044023	make safe/ Repair c/w pot hole approx 500mm x 200mm x 110mm deep	19/04/2013	o/s n01 pizza hut/ kebab shop	WS Obst flood,spill,tree,hedge	Internal		Committed	925673
<b>Batch:</b>	336721 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Northern			<b>Date:</b> 17/04/2013
3043874	Make safe c/w pot approx 200mm x 150mm deep	17/04/2013	Just past foot bridge by the School on the left hand side of the c/w near gully	WS Obst flood,spill,tree,hedge	Internal		Committed	925508
<b>Batch:</b>	336707 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Northern			<b>Date:</b> 16/04/2013
3043827	Repair c/w pot hole approx 180mm dia x 150mm deep. Traffic lights in proximity, busy jnc	16/04/2013	os kebab shop op Blockbusters.	Potholes	Internal		Committed	925461
<b>Batch:</b>	336632 - Inspection Batch No actionable defects found			<b>Route:</b>	Crawley A+B Reverse			<b>Date:</b> 11/04/2013
<b>Batch:</b>	336127 - Inspection Batch No actionable defects found			<b>Route:</b>	A + B Crawley			<b>Date:</b> 15/03/2013
<b>Batch:</b>	335972 - Inspection Batch No actionable defects found			<b>Route:</b>	Crawley 6 Mthly Walked			<b>Date:</b> 06/03/2013
<b>Batch:</b>	335505 - Inspection Batch No actionable defects found			<b>Route:</b>	Crawley A+B Reverse			<b>Date:</b> 11/02/2013
<b>Batch:</b>	335001 - Inspection Batch			<b>Route:</b>	3 Bridges- Annual walk			<b>Date:</b> 15/01/2013
3040392	0.6 x 0.6m pothole in southbound carriageway	15/01/2013	adjacent to Henson Road	Planned Carriageway for WCO	Internal		Unactioned	
3040391	clear vegetation cuttings from rear edge of footway	15/01/2013	opposite Bycroft Way	Any 3rd Party defect	External	WCO -NAO	Unactioned	
3040390	cut square, reset loose/sunken carriageway gully & patch 2.0 x 1.0m area in bus lane alongside northbound carriageway (n.b. probable closure of bus lane needed)	15/01/2013	70m north of The Birches	C/W Cows/Gulls broken /miss	Internal		Uncommitt	921514
3040389	patch 3.0 x 0.2m holed strip at inner edge of northbound carriageway adjacent to bus lay-by	15/01/2013	50m north of The Birches	Potholes	Internal		Uncommitt	921513
3040388	crazing/subsidence starting to show in outside wheeltrack of southbound carriageway	15/01/2013	os Energy House (20m north of The Birches)	Planned Carriageway for WCO	Internal		Unactioned	
<b>Batch:</b>	334921 - Inspection Batch No actionable defects found			<b>Route:</b>	A + B Crawley			<b>Date:</b> 11/01/2013

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<b>Section:</b>	9,999.00	<b>Road No. - Locn.:</b>		<b>C/Way Type:</b>	Whole Street Feature		<b>Area:</b>	CRAWLEY
<b>Batch:</b>	334431 - Inspection Batch No actionable defects found			<b>Route:</b>	Crawley A+B Reverse			<b>Date:</b> 17/12/2012
<b>Batch:</b>	333954 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Northern			<b>Date:</b> 16/11/2012
3038470	Fill pothole .4m x .4m x 40mm. (Enquiry 265521)	16/11/2012	nr ped crossing by pizza hut. hazelwick ave nr j/w haslett ave east	Potholes	Internal		Uncommitt	919225
<b>Batch:</b>	333953 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Northern			<b>Date:</b> 16/11/2012
3038469	Fill pothole .5m x .5m x 80mm in middle of carriageway. (Enquiry 265520)	16/11/2012	os kebab centre at busy junction hazelwick ave j/w haslett ave east.	Potholes	Internal		Uncommitt	919224
<b>Batch:</b>	333851 - Inspection Batch No actionable defects found			<b>Route:</b>	A + B Crawley			<b>Date:</b> 08/11/2012
<b>Batch:</b>	333457 - Inspection Batch			<b>Route:</b>	Crawley A+B Reverse			<b>Date:</b> 10/10/2012
3037401	patch 0.2 x 0.2m pothole in southbound carriageway	10/10/2012	adjacent to Henson Road	Potholes	Internal		Uncommitt	917913
<b>Batch:</b>	333101 - Inspection Batch No actionable defects found			<b>Route:</b>	A + B Crawley			<b>Date:</b> 12/09/2012
<b>Batch:</b>	332855 - Inspection Batch No actionable defects found			<b>Route:</b>	Crawley 6 Mthly Walked			<b>Date:</b> 15/08/2012
<b>Batch:</b>	332815 - Inspection Batch No actionable defects found			<b>Route:</b>	Crawley A+B Reverse			<b>Date:</b> 09/08/2012
<b>Batch:</b>	332532 - Inspection Batch No actionable defects found			<b>Route:</b>	A + B Crawley			<b>Date:</b> 12/07/2012
<b>Batch:</b>	332209 - Inspection Batch			<b>Route:</b>	Crawley A+B Reverse			<b>Date:</b> 13/06/2012
3034585	cut square & patch 1.0 x 0.4m pothole at edge of southbound carriageway of flyover	13/06/2012	in southbound lane of flyover across Northgate Roundabout (opposite lamp column nos.47-48)	Potholes	Internal		Uncommitt	914340
<b>Batch:</b>	331747 - Inspection Batch No actionable defects found			<b>Route:</b>	A + B Crawley			<b>Date:</b> 10/05/2012
<b>Batch:</b>	331446 - Inspection Batch			<b>Route:</b>	Crawley A+B Reverse			<b>Date:</b> 12/04/2012
3033167	bollard 17H dislodged - passed to s/l ref no 224311	12/04/2012	near The Birches	Any 3rd Party defect	External WS-LIGHT		Unactioned	
<b>Batch:</b>	331145 - Inspection Batch No actionable defects found			<b>Route:</b>	A + B Crawley			<b>Date:</b> 08/03/2012
<b>Batch:</b>	330925 - Inspection Batch No actionable defects found			<b>Route:</b>	Crawley 6 Mthly Walked			<b>Date:</b> 20/02/2012
<b>Batch:</b>	330848 - Inspection Batch No actionable defects found			<b>Route:</b>	Crawley A+B Reverse			<b>Date:</b> 09/02/2012
<b>Batch:</b>	330486 - Inspection Batch			<b>Route:</b>	3 Bridges- Annual walk			<b>Date:</b> 12/01/2012
3030555	tree debris on verge	12/01/2012	opposite Network Rail office (opposite lamp column no.11)	Any 3rd Party defect	External WCO -NAO		Unactioned	

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<b>Batch:</b>	330486 - Inspection Batch		<b>Route:</b>	3 Bridges- Annual walk			<b>Date:</b>	12/01/2012
3030554	cut square, excavate 50mm & patch 0.6 x 0.4m depression in footway (n.b. adjacent to splitter island/refuge	12/01/2012	adjacent to lamp column no.13	F/W hazard trip/depression	Internal		Uncommitt	908071
3030553	cut square, excavate 50mm & patch 0.5 x 0.5m uneven footway by old trench reinstatement	12/01/2012	os Ocean House (by lamp column no.9)	F/W hazard trip/depression	Internal		Uncommitt	908070
3030552	patch 0.3 x 0.3m pothole in northbound carriageway between Haslett Avenue East & pelican crossing	12/01/2012	junction with Haslett Avenue East	Potholes	Internal		Uncommitt	908069
3030551	slight breakout starting around Thames Water cover at edge of northbound carriageway by 40mph sign 8H	12/01/2012	10m north of Hazelwick Road	Planned Carriageway for WCO	Internal		Unactioned	
3030550	"Guided Buses" sign out of alignment on post 21H	12/01/2012	northbound approach to Tesco Roundabout	Any 3rd Party defect	External	WS-LIGHT	Unactioned	
3030549	12 x 4m area of carriageway crazing in northbound carriageway	12/01/2012	25m south of The Birches	Planned Carriageway for WCO	Internal		Unactioned	
<b>Batch:</b>	330482 - Inspection Batch		<b>Route:</b>	A + B Crawley			<b>Date:</b>	12/01/2012
	No actionable defects found							
<b>Batch:</b>	230152 - Ad Hoc Inspection Batch		<b>Route:</b>	Ad-Hoc Southern			<b>Date:</b>	23/04/2013
2057307	lRepair c/w pothole reported as 450mm dia x 450mm deep. pothole. (Enquiry 287504)	23/04/2013	just on the hazelwick road junction. 528644, 137074	Potholes	Internal		Committed	831432
<b>Batch:</b>	229026 - Ad Hoc Inspection Batch		<b>Route:</b>	Ad-Hoc Southern			<b>Date:</b>	31/12/2012
2054378	Pothole 12" in diameter and is about 3 inches deep. (Enquiry 270074)	31/12/2012	10m South of junction with Henson Road	Potholes	Internal		Uncommitt	828242
<b>Batch:</b>	228033 - Ad Hoc Inspection Batch		<b>Route:</b>	Ad-Hoc Southern			<b>Date:</b>	04/09/2012
2051664	Tree, approx 3 metres high, has fallen onto callers perimeter fence. Needs removing.	04/09/2012	rear of 43 Mill Road	WS Obst flood,spill,tree,hedge	Internal		Uncommitt	825193
<b>Batch:</b>	226750 - Ad Hoc Inspection Batch		<b>Route:</b>	Ad-Hoc Southern			<b>Date:</b>	03/05/2012
2048535	flooding in t Hazelwick Avenue subway 2-3 inches of water CC EP (Enquiry 245080)	03/05/2012	subway under Hazelwick Avenue	WS Obst flood,spill,tree,hedge	Internal		Uncommitt	821380
<b>Batch:</b>	225935 - Ad Hoc Inspection Batch		<b>Route:</b>	Ad-Hoc Southern			<b>Date:</b>	08/02/2012
2046919	Potholes 2ft by 3ft diam about 6 inches deep.cc.lh.7.2.12 (Enquiry 238660)	08/02/2012	Middle of road Junction Hazelwick Road	WS Obst flood,spill,tree,hedge	Internal		Uncommitt	819469
<b>Batch:</b>	225934 - Ad Hoc Inspection Batch		<b>Route:</b>	Ad-Hoc Southern			<b>Date:</b>	08/02/2012
2046918	Potholes 3ft by 3ft diam and 6-8 inches deep.cc.lh.7.2.12 (Enquiry 238661)	08/02/2012	Near side Junction of The Birches	WS Obst flood,spill,tree,hedge	Internal		Uncommitt	819468

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<b>Section:</b>	9,999.00	<b>Road No. - Locn.:</b>		<b>C/Way Type:</b>	Whole Street Feature		<b>Area:</b>	CRAWLEY
<b>Batch:</b>	225636 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Southern			<b>Date:</b> 06/01/2012
2046286	spillage of gravel on roundabout, unsure of area covered, needs clearing Incident No:560 06/01/2012 (Enquiry 236109)	06/01/2012	at junction on roundabout with gatwick road	WS Obst flood,spill,tree,hedge	Internal		Uncommitt	818692
<b>Batch:</b>	60070 - Ad Hoc Inspection Batch			<b>Route:</b>	Ad-Hoc Northern			<b>Date:</b> 17/12/2013
150061	HWS 10 Pedestrian Guardrail type A. RECHARGE - Total new installation of 10m of new PGR (5no.Bacorail panels) to replace damaged section.	17/12/2013	By Kebab Shop at junction of Haslett Avenue East 528648, 137031	Planned Fencing Works	Internal		Uncommitt	90056

### Customer Services

<b>Enquiry No:</b> 2013840	<b>Logged by:</b> Contact Centre	<b>on:</b> 02/01/2014 14:26
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> [REDACTED] hit a hole in the road last night and damaged his vehicle. The police where called and [REDACTED] believes this may have been repaired already temp. Unsure of the size of the hole as it was late night so dark and was laso raining heavily. The tyres on [REDACTED] vehicel were damaged. The hole is on the kerbside of the road. HT/CC (Claim Requested)		
<b>Location:</b> before the mini rounabout. 528684, 137221	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 2013753	<b>Logged by:</b> Contact Centre	<b>on:</b> 02/01/2014 11:37
<b>Service:</b> Emergency	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service
<b>Desc.:</b> There is a large pot hole that [REDACTED] y hit last night it was dark so was difficult to see dimensions but aboOut the size of a dustbin lid know that this was on the left hand side of the road a metre out from the kerb, the pot hole damaged sandys tyres and car is now in Quick fit being repaired (Claim Requested)		
<b>Location:</b> travelling north towards the tennis club, drive past Henson road situated on your left and it a little further up the road	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 2013735	<b>Logged by:</b> Contact Centre	<b>on:</b> 02/01/2014 10:52
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> Hit a pothole last night and damaged his tyre had to get it replaced. Pothoole has now been repaired. Not sure how big it was. (Claim Requested)		
<b>Location:</b> Near Gails Drive 528678, 137184	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 2013699	<b>Logged by:</b> Contact Centre	<b>on:</b> 02/01/2014 10:06
<b>Service:</b> Emergency	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service
<b>Desc.:</b> Caller says there is a hole here about 8 inches deep, and bigger than a bin lid. Damaged tyres on both front and back. (Claim Requested)		
<b>Location:</b> before the roundabout near tesco, 528629, 137430	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 2013695	<b>Logged by:</b> Contact Centre	<b>on:</b> 02/01/2014 09:59
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> Pothole near The Birches. Depth unkinown. Impact caused tyre damage. Incident at 18.30hrs on 1st. Wishes to claim (Claim Requested)		
<b>Location:</b> north of junction wiith Hazelwick Road; 528687, 137267	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 2013661	<b>Logged by:</b> Contact Centre	<b>on:</b> 02/01/2014 09:12
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> Pothole, estimated at several inches. Heavy vehicle impact, wheel damage. Incident 6pm on 1st. Wishes to claim (Claim Requested)		
<b>Location:</b> north of junction with Hazelwick Road; 528680, 137268	<b>Contact:</b> [REDACTED]	

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**Enquiry No:** 2013659 **Logged by:** Contact Centre **on:** 02/01/2014 09:09  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Caller hit a pothole last night, and it has ripped the tyre of the wheel and damaged the tracking and steering.  
Unsure of exact size but will be trying to take pictures today. (Call Back Requested)  
**Location:** by the bus stop, near Iceland, 528629, 137430 **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 935643 **Defect Number:** 3053691

**Enquiry No:** 2013645 **Logged by:** Love Clean Streets **on:** 01/01/2014 20:09  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Large pothole in road, over 10cm deep, and wide and long. Has damaged my Alloy wheel  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 935344 **Defect Number:** 3053396

**Enquiry No:** 2013644 **Logged by:** Love Clean Streets **on:** 01/01/2014 20:06  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Large pothole in the road, over 10cm deep, and over a foot wide.. Has damaged my alloy wheel!  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Enquiry No:** 2012241 **Logged by:** Love Clean Streets **on:** 18/12/2013 21:25  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Hazelwick avenue near kebab shop & Pizza Hut bomb crater alley broken potholed section of road needs repair  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Enquiry No:** 2010747 **Logged by:** Love Clean Streets **on:** 27/11/2013 14:40  
**Service:** Carriageway **Subject:** Traffic conditions **Classification:** Request for service  
**Desc.:** Layby north of The Birches before Tesco roundabout. Cars parked in layby blocking dropped kerb access from traffic island. People on mobility scooters, wheelchairs and mothers with buggies etc cannot cross the road safely.  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Enquiry No:** 2010301 **Logged by:** Love Clean Streets **on:** 22/11/2013 12:24  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Pothole hazel wick avenue northbound carriageway  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 6000201 **Defect Number:** 20003693

**Enquiry No:** 2009302 **Logged by:** Love Clean Streets **on:** 12/11/2013 16:23  
**Service:** Footways and Cycleways **Subject:** Overgrown vegetation **Classification:** Request for service  
**Desc.:** The footpath/cycleway is now too narrow for cyclists to pass pedestrians due to overgrown vegetation covering the footpath. This is not just the hedge but also at ground level.  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Enquiry No:** 2008935 **Logged by:** Contact Centre **on:** 08/11/2013 17:04  
**Service:** Carriageway **Subject:** Drainage **Classification:** Request for service  
**Desc.:** Vehicles swerving out of the way of water that is accumulating on the west side of carriageway of Hazelwick Road.  
**Location:** Just after Henson Road but before the junction for The Birches. 528675, 137332 **Contact:** [REDACTED]

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<b>Enquiry No:</b> 2008931	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 08/11/2013 16:41
<b>Service:</b> Carriageway	<b>Subject:</b> Drainage	<b>Classification:</b> Request for service
<b>Desc.:</b> Drain blocked on road causing flooding across half of road		
<b>Location:</b> Hazelwick Avenue, Crawley, RH10 1		<b>Contact:</b>
<b>Enquiry No:</b> 2008179	<b>Logged by:</b> Contact Centre	<b>on:</b> 04/11/2013 11:13
<b>Service:</b> Information request	<b>Subject:</b> Callback requested	<b>Classification:</b> Request for information
<b>Desc.:</b> Caller would like to speak to someone to discuss the traffic lights as cars are not slowing down and going through the red lights as people are going too fast off the slip road. Caller would like to see if something can be done. (Call Back Requested)		
<b>Location:</b> New set of traffic lights 528699, 137787		<b>Contact:</b> [REDACTED]
<b>Enquiry No:</b> 2004301	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 26/09/2013 11:05
<b>Service:</b> Carriageway	<b>Subject:</b> Signs	<b>Classification:</b> Request for service
<b>Desc.:</b> New traffic light road signs - these are far too small and are out of eyesight high on lamp posts. These need to be much larger signs warning drivers of the new road layout. Especially drivers approaching from the slip road from the roundabout and from the Gatwick Road Flyover and they do not know the new lights are there. I have witnessed on two occasions where drivers have only just managed to stop in time.		
<b>Location:</b> Hazelwick Avenue, Crawley, RH10 1		<b>Contact:</b>
<b>Enquiry No:</b> 2004296	<b>Logged by:</b> Contact Centre	<b>on:</b> 26/09/2013 11:39
<b>Service:</b> Information request	<b>Subject:</b> Callback requested	<b>Classification:</b> Request for information
<b>Desc.:</b> Wishes to lodge complaint regarding the new pelican crossing recently installed at the above location. The lights are now creating serious congestion due to traffic tailback which stretch across the roundabout at times. Call back required with an explanation of why this was done. The old crossing worked well and did not need replacing. (Call Back Requested)		
<b>Location:</b> newly installed pelican crossing; 528367, 137705		<b>Contact:</b> [REDACTED]
<b>Enquiry No:</b> 2003228	<b>Logged by:</b> Contact Centre	<b>on:</b> 16/09/2013 11:09
<b>Service:</b> Information request	<b>Subject:</b> Callback requested	<b>Classification:</b> Request for information
<b>Desc.:</b> Says there are road works on Hazelwick Ave(he thinks) which were due to from 22/08/13 for 3 weeks and are not finished yet and he doesnt think any time soon. Would like to know why the works were scheduled to start just before the end of school holidays and when they are likely to finish		
GIS frozen		
<b>Location:</b> Hazelwick Avenue, Three Bridges		<b>Contact:</b> [REDACTED]
<b>Enquiry No:</b> 2003094	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 13/09/2013 11:29
<b>Service:</b> Carriageway	<b>Subject:</b> Signs	<b>Classification:</b> Request for service
<b>Desc.:</b> Traffic sign covered by trees		
<b>Location:</b> Hazelwick Avenue, Crawley, RH10 1		<b>Contact:</b>
<b>Enquiry No:</b> 2002880	<b>Logged by:</b> Contact Centre	<b>on:</b> 11/09/2013 15:55
<b>Service:</b> Carriageway	<b>Subject:</b> Ironworks	<b>Classification:</b> Request for service
<b>Desc.:</b> [REDACTED] states that he has called us many times over the past year, as has his local MP regarding a manhole cover near the left hand carriage of the roundabout, Hazelwick Avenue exit... He informed me that there is a manhole cover which is potted with holes and extremely dangerous for motorbikes. WSCC advised that the Manhole cover belonged to Southern Water, they too denied ownership so he wrote to the companys [REDACTED]... Southern Water came out made good the hole but stated that it most definitely belongs to WSCC... Could we call [REDACTED] and discuss. (Call Back Requested)		
<b>Location:</b> 528558, 137542		<b>Contact:</b> [REDACTED]
<b>Enquiry No:</b> 2002034	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 03/09/2013 12:36
<b>Service:</b> Carriageway	<b>Subject:</b> Trees	<b>Classification:</b> Request for service
<b>Desc.:</b> Overgrown bushes covering traffics sign		
<b>Location:</b> Hazelwick Avenue, Crawley, RH10 1		<b>Contact:</b>

**Effective:** 02/01/2012 to 02/01/2014  
**Street:** Hazelwick Avenue (9700105)

**Display Action Officer:** No

### Customer Services

**Enquiry No:** 2001066      **Logged by:** Love Clean Streets      **on:** 22/08/2013 19:05  
**Service:** Carriageway      **Subject:** Lining      **Classification:** Request for service  
**Desc.:** Line markings around right turn into the birches have faded to almost non existent  
**Location:** Hazelwick Avenue, Crawley, RH10 1      **Contact:**

**Enquiry No:** 607831      **Logged by:** Jackie Ferguson      **on:** 04/10/2013 14:10  
**Service:** Carriageway      **Subject:** Other      **Classification:** Request for service  
**Desc.:** see letter residents would now like a speed camera as motorists speed up wen they reach the crossing lights on amber  
**Location:** hazelwick avenue      **Contact:**

**Enquiry No:** 607655      **Logged by:** Oliver Monnery      **on:** 24/09/2013 10:23  
**Service:** Street Lighting      **Subject:** Traffic Lights      **Classification:** Request for information  
**Desc.:** The new traffic lights on Hazelwick Avenue for the Tesco crossing are too loud. The beeping alert for crossing can be heard with windows closed in Pondwood Road and is very frequent. Could this be turned off or quietened down as this is a residential area.  
**Location:** on Hazelwick Avenue for the Tesco crossing      **Contact:**

**Enquiry No:** 607475      **Logged by:** Oliver Monnery      **on:** 05/09/2013 12:38  
**Service:** Information request      **Subject:** Email response requested      **Classification:** Request for information  
**Desc.:** In February of this year I was involved in a road accident where I was hit in the rear by another vehicle. The driver of the vehicle is refusing any such event and is instead saying I hit him.  
I was entering the Hazelwick roundabout at the time, and wondered if this roundabout is covered by any CCTV that would aid me to prove my claim. Many Thanks  
**Location:** entering the Hazelwick roundabout      **Contact:**

**Enquiry No:** 607101      **Logged by:** Oliver Monnery      **on:** 09/08/2013 12:26  
**Service:** Footways and Cycleways      **Subject:** Overgrown vegetation      **Classification:** Request for service  
**Desc.:** Case ID: 131001844458 - reply to help point - By Hazelwick Roundabout Three Bridges is a footpath that goes from hazelwick Avenue round into Northgate Avenue directly by the Roundabout area is vey overgrown and needs cutting back as difficult to walk along  
**Location:** By Hazelwick Roundabout Three Bridges is a footpath that goes from hazelwick Avenue round into Northgate Avenue directly by the Roundabout area      **Contact:**

**Enquiry No:** 607077      **Logged by:** Jackie Ferguson      **on:** 08/08/2013 15:01  
**Service:** Carriageway      **Subject:** Street furniture      **Classification:** Request for service  
**Desc.:** : 4 X PEDESTRIAN PROTECTION RAILINGS RIPPED FROM GROUND.  
**Location:** hazelwick avenue      **Contact:**

**Enquiry No:** 606142      **Logged by:** Oliver Monnery      **on:** 19/06/2013 09:59  
**Service:** Carriageway      **Subject:** Obstruction      **Classification:** Request for service  
**Desc.:** Case ID: 131001844325 - reply to help point - Medium Branch fallen on Hazelwick Avenue, on left hand side just prior to fly over & just past Tesco's on the right  
**Location:** Hazelwick Avenue      **Contact:**



Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Customer Services

<b>Enquiry No:</b> 606047	<b>Logged by:</b> Jackie Ferguson	<b>on:</b> 14/06/2013 09:08
<b>Service:</b> Carriageway	<b>Subject:</b> Other	<b>Classification:</b> Request for service
<b>Desc.:</b> "I need to write to you concerning the appalling gridlock of rush hour traffic around Manor Royal caused by the lane closure underneath the flyover that has just followed on from the 4 month fly over closure. Why was this work not done at the same time as the Flyover renovation as the disruption would have been the same. But no! This work has been carried out immediately after the Flyover fix maintaining the gridlock of Manor Royal. There is a tanker that sits below the Scandia hotel all day pumping something? We have had misery now for the best part of 6 months in the area and there seems no let up. Who plans these works for maximum misery? This is not the first time I right concerning Crawley and specifically Manor Royal grid lock. This has to stop before business leave the area as it brings misery to commuters over a long period of time."		
<b>Location:</b> Hazelwick Avenue - Hazelwick Flyover		<b>Contact:</b>
<b>Enquiry No:</b> 605330	<b>Logged by:</b> Jackie Ferguson	<b>on:</b> 23/04/2013 10:14
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> potholes		
<b>Location:</b> hazelwick avenue near junction with Hazelwick Road		<b>Contact:</b>
<b>Enquiry No:</b> 604908	<b>Logged by:</b> Jackie Ferguson	<b>on:</b> 13/03/2013 11:38
<b>Service:</b> Verges and grass	<b>Subject:</b> Trees	<b>Classification:</b> Request for service
<b>Desc.:</b> There are several large oak trees behind the property and many times branches or parts of them have broken off and fallen into my garden (one chunk just missing me). Today another large branch has broken off and fallen onto my new fence which had to be replaced due to overgrowing vegetation (especially the ivy and briars) causing damage to the fence. These trees have always been there and I am not asking for them to be cut down but am seriously concered about the height they have now reached. When in full leaf they block all the sun from the end of my garden and I can no longer have a veg patch there. Everything leans out away from the fence seeking light. I cannot hard surface the area to use as a patio etc as the falling chunks of tree can be quite scary and I am concerned that either I, my husband or my granchildren will be unlucky enough to be a casualty of falling branches. Also of concern is the fact that with all the high winds we seem to be experiencing over recent years and the quite considerable rocking and swaying of the trees, that one of these days one is going to come down - if this happens their height would ensure that it would take out part of my house. I can only hope that you will assess the situation and reduce the height of the trees to a more reasonable and safer level before someone		
<b>Location:</b> hazelwick avenue		<b>Contact:</b>
<b>Enquiry No:</b> 604677	<b>Logged by:</b> Jackie Ferguson	<b>on:</b> 25/02/2013 12:28
<b>Service:</b> Carriageway	<b>Subject:</b> Trees	<b>Classification:</b> Request for service
<b>Desc.:</b> I've received a complaint (whilst canvassing) from the resident of [REDACTED] Three Bridges. She complains that large oak trees on Hazelwick Ave.. Are blocking he light in garden and house, light is so severely restricted now to he garden a once viable vegetable plot is useless . Ivy growing over the tree is also growing through her fence as are branches and I guess epicormack ? growth. She says it also affects her neighbours properties who have complained in the past but the problem is now out of hand.		
<b>Location:</b> o/s 35 hazelwick avenue		<b>Contact:</b>
<b>Enquiry No:</b> 603592	<b>Logged by:</b> Jackie Ferguson	<b>on:</b> 20/11/2012 14:23
<b>Service:</b> Footways and Cycleways	<b>Subject:</b> Overgrown vegetation	<b>Classification:</b> Request for service
<b>Desc.:</b> Unmanaged back of path vegetation narrows footway so 2 people cannot pass without waiting or stepping into road. Dangerous, as heavily used path between railway station and Tesco / Industrial Area.		
<b>Location:</b> East side of Hazelwick Avenue just south of Tennis Club		<b>Contact:</b>
<b>Enquiry No:</b> 603566	<b>Logged by:</b> Jackie Ferguson	<b>on:</b> 14/11/2012 12:41
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> potholes- inspect & action.		
<b>Location:</b> jct Hazelwick Av /Haslett Av East		<b>Contact:</b>

Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Customer Services

**Enquiry No:** 603358 **Logged by:** Jackie Ferguson **on:** 25/10/2012 10:55  
**Service:** Footways and Cycleways **Subject:** Overgrown vegetation **Classification:** Request for service  
**Desc.:** nettles, bushes etc obstructing footpath - heavy rain weighed down  
**Location:** Hazelwick Avenue from Tesco (Bycroft Way) Roundabout other side of road along strip by Bus Stop going towards Haslett Avenue East **Contact:**

**Enquiry No:** 602656 **Logged by:** Jackie Ferguson **on:** 26/07/2012 13:39  
**Service:** Carriageway **Subject:** Overgrown vegetation **Classification:** Request for service  
**Desc.:** Hedge Cutting Required  
**Location:** Hazelwick Ave, heading towards Tescos **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 601795 **Logged by:** Jackie Ferguson **on:** 02/05/2012 12:30  
**Service:** Footways and Cycleways **Subject:** Signs **Classification:** Request for service  
**Desc.:** Damage to street furniture sign  
**Location:** junction of HAZELWICK AVE ROUNDABOUT, direction towards TUSHMORE ROUNDABOUT. **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 601457 **Logged by:** Jackie Ferguson **on:** 19/03/2012 12:38  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** The road surface is getting very bumpy along this road, there not really potholes but they soon will be turning into them.  
**Location:** Hazelwick Avenue **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 601036 **Logged by:** Jackie Ferguson **on:** 07/02/2012 12:01  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** There is a large pothole as you turn into Hazelwick Avenue driving away from Three Bridges Station. This pothole has been there (and ringed by you in white paint) for about 2 months now, probably more.  
There is also one on the other side of the road before the pedestrian crossing and Lidl turning, which you filled badly about 2 weeks ago and has already sunk!  
**Location:** Outside the tattoo parlour in Hazelwick Avenue. **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 500362 **Logged by:** Karen Englefield **on:** 01/03/2013 08:51  
**Service:** Verges and grass **Subject:** Trees **Classification:** Request for service  
**Desc.:** Resident says blocking light , ivy growing over the tree and growing through her fence and also effects neighbours property.  
**Location:** R/O 35 Mill Road, Three Bridges on Hazelwick Avenue **Contact:**

Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Customer Services

**Enquiry No:** 310369 **Logged by:** Eleanor Harries **on:** 27/12/2013 13:14  
**Service:** Carriageway **Subject:** Drainage **Classification:** Request for service  
**Desc.:** Flooding  
**Location:** Opp jw Henson road **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 310246 **Logged by:** Ian Brett (SAO) **on:** 09/12/2013 16:05  
**Service:** Carriageway **Subject:** Lining **Classification:** Request for service  
**Desc.:** Give-way lines faded on approach to roundabout (all approaches)  
**Location:** Junction with Bycroft Way **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 309786 **Logged by:** Eleanor Harries **on:** 02/10/2013 13:39  
**Service:** Carriageway **Subject:** Trees **Classification:** Request for service  
**Desc.:** Give way sign obscured by low oak branch get cut back  
**Location:** By col 30 at merge point from roundabout and flyover **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 309761 **Logged by:** Eleanor Harries **on:** 27/09/2013 11:46  
**Service:** Footways and Cycleways **Subject:** Street furniture **Classification:** Request for service  
**Desc.:** 10m of missing PGR - Bacorail  
**Location:** @ jw Haslett Avenue East o/s Kebab Centre **Contact:**

**Enquiry No:** 308934 **Logged by:** Lidia Gage **on:** 03/05/2013 09:42  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** On 14/04/2013, [REDACTED] was driving along Hazelwick Avenue, when her car suffered damage from a pot-hole  
**Location:** Hazelwick Avenue **Contact:** [REDACTED]

**Enquiry No:** 308932 **Logged by:** Lidia Gage **on:** 02/05/2013 16:46  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** On 14/04/2013, [REDACTED] was driving up the road when his car suffered damage from a pot-hole  
**Location:** Up past the kebab bar and tattoo parlour (Inkfuzion) opposite Three Bridges railway station. Pot-hole could also be located in haslett Avenue? **Contact:** [REDACTED]

**Enquiry No:** 308076 **Logged by:** Ian Brett (SAO) **on:** 15/01/2013 16:32  
**Service:** Footways and Cycleways **Subject:** Trees **Classification:** Request for service  
**Desc.:** large Oak tree leaning & has large branch low over footway (approx 6' clearance over footway)  
**Location:** opposite Henson Road **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 307512 **Logged by:** NAO ADMIN **on:** 04/10/2012 10:58  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Two potholes in the outside lane as the two lanes merge outside Pizza Hut Delivery. Have been there for sometime.  
**Location:** Outside the new Pizza Hut Delivery retail outlet as the two lanes start to merge. Close to the request traffic lights. **Contact:**

Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Customer Services

**Enquiry No:** 306592 **Logged by:** Eleanor Harries **on:** 15/05/2012 12:32  
**Service:** Carriageway **Subject:** Drainage **Classification:** Request for service  
**Desc.:** drainage /flooding  
**Location:** ar entrance to bus stop nr j/w the Birches **Contact:**

**Enquiry No:** 306062 **Logged by:** Maureen Vaughey **on:** 08/02/2012 12:17  
**Service:** Carriageway **Subject:** Drainage **Classification:** Request for service  
**Desc.:** Drain blocked at Junction of Hazelwick Avenue/ The Birches ther is a huge puddle and motee cyclist are having to go into middle of the road to miss was reported in Dec 2011 but [REDACTED] has emailed agin today to say is still blocked and large puddle, she is concered due to cold weather and snow we have here Hp ref number for response13 [REDACTED]  
**Location:** Drain blocked at Junction of Hazelwick Avenue/ The Birches ther is a huge puddle and motee cyclist are having to go into middle of the road to miss was reported in Dec 2011 but [REDACTED] has emailed agin today to say is still blocked and large puddle, she is concered due to cold weather and snow we have here Hp ref number for response [REDACTED] **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 305825 **Logged by:** Ian Brett (SAO) **on:** 12/01/2012 14:56  
**Service:** Carriageway **Subject:** Signs **Classification:** Request for service  
**Desc.:** post with missing sign alongside northbound carriageway  
**Location:** 30m north of Hazelwick Road **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 298839 **Logged by:** Contact Centre **on:** 30/07/2013 14:14  
**Service:** Carriageway **Subject:** Overgrown vegetation **Classification:** Request for service  
**Desc.:** Shrub growing into the road, forces cyclest out into the centre of the carriageway. Grows approx 2 foot into the road.  
**Location:** East side of the carriageway, near Henson Road junction. 528682, 137305 **Contact:** [REDACTED]

**Enquiry No:** 297444 **Logged by:** Contact Centre **on:** 16/07/2013 10:30  
**Service:** Footways and Cycleways **Subject:** Other **Classification:** Request for service  
**Desc.:** The police will be strimming the weeds for an outstanding weapon. It is next to the scout hall, tennis courts and pacific house. He will email over a map to show you where it is exactly. COG is there operation name for this incident.  
**Location:** The entrance to the scout and the tennis club on the right hand side as you enter. **Contact:** SUSSEX POLICE 2013  
528620, 137470

**Enquiry No:** 294885 **Logged by:** Love Clean Streets **on:** 21/06/2013 12:55  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** numerous potholes varying sizes again after numerous repairs  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Enquiry No:** 293230 **Logged by:** Contact Centre **on:** 10/06/2013 10:39  
**Service:** Footways and Cycleways **Subject:** Obstruction **Classification:** Request for service  
**Desc.:** NB: Mapping system down.  
Report of a branch partially blocking both the footway and projecting into the road. No other details.  
**Location:** near Tesco; 123456, 123456 **Contact:** [REDACTED]

Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Customer Services

<b>Enquiry No:</b> 292772	<b>Logged by:</b> Contact Centre	<b>on:</b> 05/06/2013 11:43
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> Previous Case ref 1333648 did not receive Incident report form. Pothole has now been fixed. Incident happened on 14/04/13 Damage was Wrecked Tyre and Alloy Wheel on front Passenger Side. (Claim Requested)		
<b>Location:</b> Unsure of road name 123456, 123456	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 292264	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 31/05/2013 14:56
<b>Service:</b> Carriageway	<b>Subject:</b> Condition	<b>Classification:</b> Request for service
<b>Desc.:</b> holes in road		
<b>Location:</b> 1 Hazelwick Avenue, Crawley, RH10 1	<b>Contact:</b>	
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature
<b>Job Number:</b> 67214	<b>Defect Number:</b> 20000699	
<b>Enquiry No:</b> 290702	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 19/05/2013 15:08
<b>Service:</b> Carriageway	<b>Subject:</b> Signs	<b>Classification:</b> Request for service
<b>Desc.:</b> Observed some new white road markings. Nearly caused an accident because I had to take a second look in case I was seeing things!! Next time I am in this area I will be wearing my shades.		
<b>Location:</b> Hazelwick Roundabout, Crawley, RH10 8	<b>Contact:</b>	
<b>Enquiry No:</b> 289201	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 06/05/2013 16:30
<b>Service:</b> Footways and Cycleways	<b>Subject:</b> Rubbish or Spillages	<b>Classification:</b> Request for service
<b>Desc.:</b> Outside Pizza Hut bins . Cameras available from tattoo place upstairs please call the shop for more details and photos as we are having to clear it up ourselves [REDACTED]		
<b>Location:</b> 1 Hazelwick Avenue, Crawley, RH10 1	<b>Contact:</b>	
<b>Enquiry No:</b> 287504	<b>Logged by:</b> Contact Centre	<b>on:</b> 22/04/2013 12:07
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> large pothole about a foot and a half across and about a foot and a half deep as well. caller damaged 2 tyres on it. kwikfit told him they have repaired 5 others last week from that pothole.		
<b>Location:</b> just on the hazelwick road junction. 528644, 137074	<b>Contact:</b> [REDACTED]	
<b>Plot Number:</b> 9,999.00	<b>Feature Id - Location:</b>	<b>Feature Type:</b> Whole Street Feature
<b>Job Number:</b> 831432	<b>Defect Number:</b> 2057307	
<b>Enquiry No:</b> 287190	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 18/04/2013 17:23
<b>Service:</b> Carriageway	<b>Subject:</b> Condition	<b>Classification:</b> Request for service
<b>Desc.:</b> Dangerous hole in road		
<b>Location:</b> Hazelwick Avenue, Crawley, RH10 1	<b>Contact:</b>	
<b>Enquiry No:</b> 287182	<b>Logged by:</b> Contact Centre	<b>on:</b> 18/04/2013 17:08
<b>Service:</b> Emergency	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service
<b>Desc.:</b> Caller is reporting a hole about 4 inches deep and about the width of a dinner plate, it has caused damage to her car. (Claim Requested)		
<b>Location:</b> by the pizza hut, on the same side, 528582, 136904	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 287082	<b>Logged by:</b> Contact Centre	<b>on:</b> 18/04/2013 11:26
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> Large pothole approx size of dinner plate and 4/5 inches deep. In a hazardous place as you turn left off Haslett Avenue East there is no time to manouver around the corner. (Claim Requested)		
<b>Location:</b> 528644, 137038, at the traffic lights os Blockbuster as you turn into Hazlewick Ave	<b>Contact:</b> [REDACTED]	

Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Customer Services

**Enquiry No:** 286989 **Logged by:** Love Clean Streets **on:** 17/04/2013 16:13  
**Service:** Carriageway **Subject:** Condition **Classification:** Request for service  
**Desc.:** Massive pot hole outside Pizza Hut on hazelwick avenue already caused 2 blow outs I know of  
**Location:** 8 Hazelwick Road, Crawley, RH10 1 **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 925673 **Defect Number:** 3044023

**Enquiry No:** 286817 **Logged by:** Love Clean Streets **on:** 16/04/2013 17:05  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** deep potholes hazelwick avenue junction with hazelwick road three bridges please repair  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Enquiry No:** 286815 **Logged by:** Love Clean Streets **on:** 16/04/2013 17:03  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** numerous potholes hazelwick ave three bridges near pedestrian crossing & junction with Hazelwick Road this section of road requires resurfacing as numerous repairs have failed time & again!!!!  
please repair properly we have to drive on these roads & pay tax!!!!  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Enquiry No:** 286738 **Logged by:** Contact Centre **on:** 16/04/2013 13:56  
**Service:** Emergency **Subject:** Pothole **Classification:** Request for service  
**Desc.:** Just past the bridge by the School on the left hand side of the carriageway there is a storm drain and there is a large pothole beside it approx 6/7 inches away from the drain. Approx 6 inches deep.  
Caller is concerned that a cyclist could have an accident or motorbike. fj/cc  
**Location:** Hazelwick Avenue C207.  
528308, 137741 **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 925508 **Defect Number:** 3043874

**Enquiry No:** 286705 **Logged by:** Contact Centre **on:** 16/04/2013 12:38  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** About 8 inches wide and about 6 inches deep. (Claim Requested)  
**Location:** By a kebab shop and Pizza Hut shop. On the bend. Slightly to the side on the left. **Contact:** Deborah Rolph  
It is opposite Blockbusters. Map not working, sorry.

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 925461 **Defect Number:** 3043827

**Enquiry No:** 286659 **Logged by:** Love Clean Streets **on:** 16/04/2013 09:22  
**Service:** Footways and Cycleways **Subject:** Drainage **Classification:** Request for service  
**Desc.:** Footpath at back of offices is consistently waterlogged making the path muddy and unusable. It is only a short 10ft stretch that needs fixing with a layer of MOT type 1 (scalpings). Otherwise it is  
such a nice footpath that avoids the path along the road, it is a shame that this hasn't been fixed.  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Enquiry No:** 286242 **Logged by:** Love Clean Streets **on:** 12/04/2013 14:42  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** There are several large potholes measuring about 12" in diameter by about 6" depth on the northbound carriageway just north of the junction with Haslett Avenue East  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Enquiry No:** 285756 **Logged by:** Contact Centre **on:** 10/04/2013 10:32  
**Service:** Carriageway **Subject:** Traffic conditions **Classification:** Request for service  
**Desc.:** Can temp traffic lights be put up to control flow of traffic while work is going on at Northgate Roundabout.  
**Location:** Junction Bycroft Way 528578, 137532 **Contact:** ANONYMOUS 2013

**Effective:** 02/01/2012 to 02/01/2014  
**Street:** Hazelwick Avenue (9700105)

**Display Action Officer:** No

### Customer Services

<b>Enquiry No:</b> 284615	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 28/03/2013 23:02
<b>Service:</b> Bridges and Subways	<b>Subject:</b> Condition	<b>Classification:</b> Request for information
<b>Desc.:</b> Potholes in area between Haslett Ave and Hazelwick road turning near Pizza Hut		
<b>Location:</b> 1 Hazelwick Avenue, Crawley, RH10 1		<b>Contact:</b>
<b>Enquiry No:</b> 282725	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 19/03/2013 18:14
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> large number of large potholes on Hazelwick Ave which continue to be repaired but need further repair as shabby work!		
<b>Location:</b> Hazelwick Avenue, Crawley, RH10 1		<b>Contact:</b>
<b>Enquiry No:</b> 282108	<b>Logged by:</b> Contact Centre	<b>on:</b> 18/03/2013 09:00
<b>Service:</b> Carriageway	<b>Subject:</b> Signs	<b>Classification:</b> Request for service
<b>Desc.:</b> big keep left signs. fallen over on roundabout. urgent attention needed		
<b>Location:</b> at the hazelwick roundabout. 528545,137546		<b>Contact:</b> Annon
<b>Enquiry No:</b> 281839	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 15/03/2013 08:10
<b>Service:</b> Carriageway	<b>Subject:</b> Condition	<b>Classification:</b> Request for service
<b>Desc.:</b> Potholes and broken surfaces		
<b>Location:</b> Hazelwick Avenue, Crawley, RH10 1		<b>Contact:</b>
<b>Enquiry No:</b> 279434	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 24/02/2013 19:26
<b>Service:</b> Carriageway	<b>Subject:</b> Condition	<b>Classification:</b> Request for service
<b>Desc.:</b> Very Large Pothole		
<b>Location:</b> Hazelwick Avenue, Crawley, RH10 1		<b>Contact:</b>
<b>Enquiry No:</b> 278253	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 16/02/2013 14:48
<b>Service:</b> Carriageway	<b>Subject:</b> Condition	<b>Classification:</b> Request for service
<b>Desc.:</b> Large pothole but others along the length of the road		
<b>Location:</b> Hazelwick Avenue, Crawley, RH10 1		<b>Contact:</b>
<b>Enquiry No:</b> 277642	<b>Logged by:</b> Contact Centre	<b>on:</b> 13/02/2013 14:27
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> The customer is reporting a potholes at the location where the road fabric is beginning to breakup,there is loose stones and tarmac on the road.Which is a hazard to driver.		
<b>Location:</b> Under the railway bridge in Hazlewick Ave.		<b>Contact:</b> [REDACTED]
<b>Enquiry No:</b> 275970	<b>Logged by:</b> Contact Centre	<b>on:</b> 04/02/2013 15:04
<b>Service:</b> Footways and Cycleways	<b>Subject:</b> Rubbish or Spillages	<b>Classification:</b> Request for service
<b>Desc.:</b> Tripped over a long metal bar located at the bottom of the bus shelter, [REDACTED] has cut her hand and needed stitches and her knee. Would like to find out whos responsible for the shelter. A ambulance was called for by the bus driver and took [REDACTED] for treatment. Please contact asap to discuss. VT/CC (Call Back Requested)		
<b>Location:</b> o/s Tesco's boundary		<b>Contact:</b> [REDACTED]
<b>Enquiry No:</b> 275473	<b>Logged by:</b> Contact Centre	<b>on:</b> 01/02/2013 11:14
<b>Service:</b> Emergency	<b>Subject:</b> Traffic Conditions	<b>Classification:</b> Request for service
<b>Desc.:</b> Regarding the road works for the fly over that are taking place on 11th Feb. He would like more info on the road closure. I have tried to get him through to the correct people that can help but their is no answer on their phones. Caller has a business in this area and has to use this road quite alot during the day. (Call Back Requested)		
<b>Location:</b> Fly over		<b>Contact:</b> [REDACTED]

Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Customer Services

<b>Enquiry No:</b> 274883	<b>Logged by:</b> Contact Centre	<b>on:</b> 30/01/2013 10:24
<b>Service:</b> Information request	<b>Subject:</b> Callback requested	<b>Classification:</b> Request for information
<b>Desc.:</b> This lady would like a call back regarding the diversions that will be in place during the road works on the bridge. (Call Back Requested)		
<b>Location:</b> Hazelwick Fly over	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 273886	<b>Logged by:</b> Contact Centre	<b>on:</b> 24/01/2013 16:49
<b>Service:</b> Information request	<b>Subject:</b> Callback requested	<b>Classification:</b> Request for information
<b>Desc.:</b> Caller wishes to further discuss the upcoming works on this roundabout, lives a long way away and drives this way every couple of weeks to attend at the school, would like some advice on what other ways there are to travel whilst this roundabout is closed. (Call Back Requested)		
<b>Location:</b> Hazelwick Roundabout	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 273875	<b>Logged by:</b> Contact Centre	<b>on:</b> 24/01/2013 15:50
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> The customer is reporting a pothole at the location which has now been filled ,but the customer suffered damage to his car on the wheel driver side,the tyre was damaged and the wheel the customer is getting the car to a garage to get a better idea of the damage. (Call Back Requested)		
<b>Location:</b> The junc of Hazelwick Ave and Henson Road,	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 273555	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 23/01/2013 07:40
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> Very Large Pothole		
<b>Location:</b> Hazelwick Avenue, Crawley, RH10 1	<b>Contact:</b>	
<b>Enquiry No:</b> 273403	<b>Logged by:</b> Contact Centre	<b>on:</b> 22/01/2013 09:19
<b>Service:</b> Emergency	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service
<b>Desc.:</b> pothole x1 white marked already. damaged callers front road spring and tyre.		
<b>Location:</b> drivers side j with the jct of henson road	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 273058	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 17/01/2013 19:48
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> Deep pothole between TESCO and Three Bridges station near The Birches.		
<b>Location:</b> Hazelwick Avenue, Crawley, RH10 1	<b>Contact:</b>	
<b>Enquiry No:</b> 272120	<b>Logged by:</b> Love Clean Streets	<b>on:</b> 11/01/2013 13:16
<b>Service:</b> Carriageway	<b>Subject:</b> Potholes	<b>Classification:</b> Request for service
<b>Desc.:</b> lsc 08. hazelwick ave by edf sign @ jw Henson road. pothole .5m x .5m x 90mm		
<b>Location:</b> Hazelwick Avenue, Crawley, RH10 1	<b>Contact:</b>	
<b>Enquiry No:</b> 271724	<b>Logged by:</b> Contact Centre	<b>on:</b> 09/01/2013 13:53
<b>Service:</b> Emergency	<b>Subject:</b> Pothole	<b>Classification:</b> Request for service
<b>Desc.:</b> Potholes, reasonable sizes. Not sure of the measurements. The whole roundabout needs to be inspected.		
<b>Location:</b> Northgate Roundabout, Hazelwick Avenue, Three Bridges.	<b>Contact:</b> [REDACTED]	
<b>Enquiry No:</b> 270467	<b>Logged by:</b> Contact Centre	<b>on:</b> 03/01/2013 08:46
<b>Service:</b> Information request	<b>Subject:</b> Callback requested	<b>Classification:</b> Request for information
<b>Desc.:</b> Caller would like to know if the bridge is going to be closed as signs have been erected advising works will be carried out. Callback requested. fj/cc (Call Back Requested)		
<b>Location:</b> Hazelwick Avenue by the fly over.	<b>Contact:</b> [REDACTED]	



Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Customer Services

**Enquiry No:** 270074 **Logged by:** Love Clean Streets **on:** 31/12/2012 13:34  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** This pot hole is located about 10m south of the junction with Henson Road on the southbound carriageway. It is a previously repaired pot hole that is now once again opening up. It measures about 12" in diameter and is about 3 inches deep.  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 828242 **Defect Number:** 2054378

**Enquiry No:** 269918 **Logged by:** Love Clean Streets **on:** 30/12/2012 04:21  
**Service:** Carriageway **Subject:** Lining **Classification:** Request for service  
**Desc.:** Junction entrance to Roundabout from Hazelwick Ave could be managed better with 2 lanes marked to allow traffic to continue on at roundabout & turn right as at present the lane is unmarked in effect a single lane which maybe wide enough to permit increased traffic flow onto roundabout suggestion for junction layout thank you  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 269914 **Logged by:** Love Clean Streets **on:** 30/12/2012 04:06  
**Service:** Carriageway **Subject:** Parking **Classification:** Request for service  
**Desc.:** pothole requires repair near keep left bollard island near Henson Road Three Bridges pothole has been repaired previously breaking up again Tesco's towards Haslett Ave East  
**Location:** Hazelwick Avenue, Crawley, RH10 1 **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 265521 **Logged by:** Love Clean Streets **on:** 16/11/2012 11:55  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Isc08. pothole .4m x .4m x 40mm.  
**Location:** nr ped crossind by pizza hut. hazelwick ave nr j/w haslett ave east **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 919225 **Defect Number:** 3038470

**Enquiry No:** 265520 **Logged by:** Love Clean Streets **on:** 16/11/2012 11:52  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Isc 08. pothole .5m x .5m x 80mm in middle of carriageway.  
**Location:** os kebab centre at busy junction hazelwick ave j/w haslett ave east. **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 919224 **Defect Number:** 3038469

**Enquiry No:** 264327 **Logged by:** Contact Centre **on:** 02/11/2012 15:58  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Pothole out from kirb deep enough to take aou a sump. Incident No [REDACTED]  
**Location:** North of big Hazlewick Roundabout **Contact:** SUSSEX POLICE 2012

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 263021 **Logged by:** Love Clean Streets **on:** 21/10/2012 10:00  
**Service:** Carriageway **Subject:** Condition **Classification:** Request for service  
**Desc.:** Several potholes on the Northbound side of Hazelwick Avenue, just before the pedestrian crossing.  
**Location:** arterial, Crawley, RH10 1 **Contact:**

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Customer Services

**Enquiry No:** 259722 **Logged by:** Contact Centre **on:** 20/09/2012 11:23  
**Service:** Carriageway **Subject:** Street furniture **Classification:** Request for service  
**Desc.:** white lines outside the bus stop are faded and need repaint.  
**Location:** outside the tesco store **Contact:** [REDACTED]

**Enquiry No:** 258099 **Logged by:** Contact Centre **on:** 04/09/2012 12:41  
**Service:** Bridges and Subways **Subject:** Traffic conditions **Classification:** Request for service  
**Desc.:** Just before the large roundabout there is a subway which the pupils from the local school use this is currently not accessible due to works being carried out please inform via e mail [REDACTED]  
[REDACTED] when the work is to be completed. fj/cc  
[REDACTED] (Call Back Requested)  
**Location:** Hazelwick Avenue **Contact:** [REDACTED]

**Enquiry No:** 258073 **Logged by:** Contact Centre **on:** 04/09/2012 11:17  
**Service:** Verges and grass **Subject:** Obstruction **Classification:** Request for service  
**Desc.:** Tree, approx 3 metres high, has fallen onto callers perimeter fence. Requesting clearance. Damage minimal. Crawley BC have stated the land is owned by WSCC Highways. Anxious to discuss when the work will be done. (Call Back Requested)  
**Location:** rear of 43 Mill Road **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 825193 **Defect Number:** 2051664

**Enquiry No:** 257519 **Logged by:** Contact Centre **on:** 28/08/2012 15:56  
**Service:** Footways and Cycleways **Subject:** Overgrown vegetation **Classification:** Request for service  
**Desc.:** Extract from email:  
The pavement outside the Tennis Club is almost completely blocked by overgrown vegetation. I have reported this problem about two/three months ago and nothing has been done. This pavement is alongside a very busy road which is used by school children accessing Hazelwick School and therefore they are at risk of being hit by moving traffic as you have to step into the road to get past. Please can you clear the problem before the new term starts on Friday? Please call me to discuss. LS.CC - previous ref FYI 902312 13/07/12. (Call Back Requested)  
**Location:** outside Crawley Tennis Club, Hazelwick Avenue **Contact:** [REDACTED]

**Enquiry No:** 255789 **Logged by:** Contact Centre **on:** 07/08/2012 13:23  
**Service:** Emergency **Subject:** Road Closures **Classification:** Request for service  
**Desc.:** Caller would like to know about the possible diversion for these works, also the working hours, whether these works will be over night or during daytime.  
Not: works start on 14th. (Call Back Requested)  
**Location:** Hazelwick Avenue **Contact:** [REDACTED]

**Enquiry No:** 253517 **Logged by:** Contact Centre **on:** 13/07/2012 14:50  
**Service:** Footways and Cycleways **Subject:** Overgrown vegetation **Classification:** Request for service  
**Desc.:** Extract from email:  
Overgrown hedge is encroaching the pavement. This pavement is used by school children and there is not enough space to pass without stepping into the road. LS.CC  
**Location:** Outside Crawley Tennis Club **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 252339 **Logged by:** Contact Centre **on:** 04/07/2012 15:04  
**Service:** Bridges and Subways **Subject:** Traffic conditions **Classification:** Request for service  
**Desc.:** caller is annoyed that sub way will be closed to school children and the alternative route is not safe in her opinion (Call Back Requested)  
**Location:** HAZELWICK SUBWAY **Contact:** [REDACTED]

Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Customer Services

**Enquiry No:** 245080 **Logged by:** Contact Centre **on:** 03/05/2012 10:14  
**Service:** Footways and Cycleways **Subject:** Drainage **Classification:** Request for service  
**Desc.:** extract from email:  
flooding in the well at the east end of the Hazelwick Avenue subway has been there for a week meaning that all pedestrians including many school children, have to wade through 2-3 water to get safely across the road  
CC EP  
**Location:** subway under Hazelwick Avenue **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 821380 **Defect Number:** 2048535

**Enquiry No:** 239956 **Logged by:** Contact Centre **on:** 27/02/2012 13:34  
**Service:** Information request **Subject:** Callback requested **Classification:** Request for information  
**Desc.:** Sending out claims form as [REDACTED] could not open it on emial.cc.lh.27.2.12 (Claim Requested)  
**Location:** Junction of The Birches **Contact:** [REDACTED]

**Enquiry No:** 238934 **Logged by:** Contact Centre **on:** 10/02/2012 15:37  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** caller damaged his wheel on 7 Feb at 9.40am and is asking for a claim form (Claim Requested)  
**Location:** near junc the birches **Contact:** [REDACTED]

**Enquiry No:** 238884 **Logged by:** Contact Centre **on:** 10/02/2012 10:16  
**Service:** Carriageway **Subject:** Rubbish and spillages **Classification:** Request for service  
**Desc.:** caller is complaining we repaired a pothole and have left stones all over the road - also his son damaged his bike on Tuesday at 7.30am and is asking for a claim form (Claim Requested)  
**Location:** near junc The Birches **Contact:** [REDACTED]

**Enquiry No:** 238661 **Logged by:** Contact Centre **on:** 07/02/2012 17:13  
**Service:** Emergency **Subject:** Pothole **Classification:** Request for service  
**Desc.:** Potholes 3ft by 3ft diam and 6-8 inchs deep.cc.lh.7.2.12  
**Location:** Near side Junction of The Birches **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 819468 **Defect Number:** 2046918

**Enquiry No:** 238660 **Logged by:** Contact Centre **on:** 07/02/2012 17:11  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Potholes 2ft by 3ft diam about 6 inchs deep.cc.lh.7.2.12  
**Location:** Middle of road Junction Hazelwick Road **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 819469 **Defect Number:** 2046919

**Enquiry No:** 237521 **Logged by:** Contact Centre **on:** 24/01/2012 16:43  
**Service:** Carriageway **Subject:** Drainage **Classification:** Request for service  
**Desc.:** Extract from email - Please attend to a blocked drain that is causing flooding in the road each time it rains. DR/CC. (Call Back Requested)  
**Location:** North west side of the junction between Hazelwick Avenue and the Birches **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Customer Services

**Enquiry No:** 236109 **Logged by:** Contact Centre **on:** 06/01/2012 12:21  
**Service:** Emergency **Subject:** Rubbish and spillages **Classification:** Request for service  
**Desc.:** spillage of gravel on roundabout, unsure of area covered, needs clearing Incident [REDACTED]  
**Location:** at junction on roundabout with gatwick road **Contact:** SUSSEX POLICE 2012

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature  
**Job Number:** 818692 **Defect Number:** 2046286

**Enquiry No:** 235437 **Logged by:** Contact Centre **on:** 03/01/2012 13:09  
**Service:** Carriageway **Subject:** Drainage **Classification:** Request for service  
**Desc.:** caller said that the drains are blocked and starting to flood the road. please can we get this unblocked this is at the junction with The Birches. cep cc  
**Location:** at the junction with The Birches **Contact:** [REDACTED]

**Plot Number:** 9,999.00 **Feature Id - Location:** **Feature Type:** Whole Street Feature

**Enquiry No:** 16690 **Logged by:** Kirsty Coulston **on:** 02/01/2014 10:59  
**Service:** Carriageway **Subject:** Potholes **Classification:** Request for service  
**Desc.:** Hit a massive pot hole on this road this evening. Too dark and too startled to not exact position and so bad that it resulted in painful left elbow from the shock, and it's a 30 limit! Needs fixing immediately. Cost £75 a couple of weeks ago for a new tyre thanks to a pot hole. Bring back directly employed staff that can fix these holes without having to ask Brussels.  
**Location:** Hazelwick Avenue **Contact:**

**Enquiry No:** 16124 **Logged by:** Kirsty Coulston **on:** 20/11/2013 15:54  
**Service:** Carriageway **Subject:** Drainage **Classification:** Request for service  
**Desc.:** I see that there is a flood alert for this area, may I bring to your attention that Hazelwick Avenue has quite a LOT of water at the moment. May I also bring to your attention that the drains are full of mud and leaves. I have taken my hoe across the road and have cleared one of the drains and the water has completely cleared (opposite to EDF offices on the corner). Would it be possible, in view of what we are being warned about, if these drains were to be cleared in order for the road not to be flooded. This quite a busy road and if flooded could cause a lot of unnecessary difficulties.  
**Location:** Hazelwick Avenue **Contact:**

### Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
<b>Section:</b> 1,558.00		<b>Road No. - Locn.:</b> 2013 - HAZELWICK SUBWAY		<b>C/Way Type:</b> Subways		<b>Area:</b> CRAWLEY	
64597	Subway paving refurb THIS ORDER REPLACES O/N 180241 [CLOSED IN ERROR]	Hazelwick subway	2 Weeks Contractor Assessment	Scheduled	22/08/2012	02/09/2012	Act.
<b>Section:</b> 9,999.00		<b>Road No. - Locn.:</b>		<b>C/Way Type:</b> Whole Street Feature		<b>Area:</b> CRAWLEY	
64651	Controlled Crossing 2013/14 programme	Near path to Pond Wood Road	2 Weeks Contractor Assessment	Passed To Contractor To Start	31/08/2012	14/09/2012	Est.
66363	Pothole Patrol request. See attached link for details. Direct input from Pothole Patrol sheet.	"See attached link"	28 Days - BB	Works Closed	11/03/2013	19/02/2013	Act.
67214	pothole 1 of 4 0.7m x 0.7m x 40mm (Potholes)	oppo kebab center and column 1	28 Days - BB	Works Closed	06/06/2013	02/07/2013	Act. BB01/1500241
67215	pothole 2 of 4 0.6m x 0.5m x 40mm (Potholes)	oppo kebab center and column 1	28 Days - BB	Works Closed	06/06/2013	01/07/2013	Act. BB01/1500241
67216	pothole 3 of 4 0.4m x 0.5m x 50mm (Potholes)	oppo kebab center and column 1	28 Days - BB	Works Closed	06/06/2013	01/07/2013	Act. BB01/1500241
68685	OOH - Glass on c/way (WS Obst flood,spill,tree,hedge)	Hazelwich flyover o/s premier inn	2 Hours - BB	Works Closed	16/08/2013	10/08/2013	Act. BB01/1501089

Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Section:	9,999.00	Road No. - Locn.:	C/Way Type: Whole Street Feature			Area: CRAWLEY	
90056	HWS 10 Pedestrian Guardrail type A. RECHARGE - Total new installation of 10m of new PGR (5no.Bacorail panels) to replace damaged section. (Planned Fencing Works). QUOTATION REQUIRED.	By Kebab Shop at junction of Haslett Avenue East 528648, 137031	Planned Works - Forward Prog.	Project Managers Assessment	17/12/2013	15/12/2020	Est.
818692	spillage of gravel on roundabout, unsure of area covered, needs clearing Incident No:560 06/01/2012 (Enquiry 236109) (WS Obst flood,spill,tree,hedge)	at junction on roundabout with gatwick road	2 Hours - BB	On-site	06/01/2012	06/01/2012	Act.
819285	Clear gravel from the c/w.	O/s Tesco roundabout.	2 Hours - BB	Site Clear - Permanent	31/01/2012	31/01/2012	Act.
819468	Potholes 3ft by 3ft diam and 6-8 inches deep.cc.lh.7.2.12 (Enquiry 238661) (WS Obst flood,spill,tree,hedge)	Near side Junction of The Birches	2 Hours - BB	Works Closed	08/02/2012	09/02/2012	Act.
819469	Potholes 2ft by 3ft diam about 6 inches deep.cc.lh.7.2.12 (Enquiry 238660) (WS Obst flood,spill,tree,hedge)	Middle of road Junction Hazelwick Road	2 Hours - BB	Site Clear - Permanent	08/02/2012	07/03/2012	Act.
820422	OUT OF HOURS Make safe missing manhole cover in verge.	O/s Ramada hotel.	2 Hours - BB	Site Clear - Permanent	21/03/2012	26/03/2012	Act.
821380	flooding in t Hazelwick Avenue subway 2-3 inches of water CC EP (Enquiry 245080) (WS Obst flood,spill,tree,hedge)	subway under Hazelwick Avenue	2 Hours - BB	Scheduled	03/05/2012	03/05/2012	Act.
822911	OUT OF HOURS Sand c/w diesel spill.	Hazelwick roundabout.	2 Hours - BB	Site Clear - Permanent	25/06/2012	24/06/2012	Act.
825193	Tree, approx 3 metres high, has fallen onto callers perimeter fence. Needs removing. (WS Obst flood,spill,tree,hedge)	rear of 43 Mill Road	2 Hours - BB	Works Closed	04/09/2012	04/09/2012	Act.
826852	OUT OF HOURS Make safe flood water on c/w.	O/s Blockbusters.	2 Hours - BB	Site Clear - Permanent	02/11/2012	01/11/2012	Act.
828242	Pothole 12" in diameter and is about 3 inches deep. (Enquiry 270074) (Potholes)	10m South of junction with Henson Road	28 Days - BB	Works Closed	31/12/2012	23/01/2013	Act.
831432	Repair c/w pothole reported as 450mm dia x 450mm deep. pothole. (Enquiry 287504) (Potholes)	just on the hazelwick road junction. 528644, 137074	2 Hours - BB	Works Closed	23/04/2013	23/04/2013	Act. BB01/600358
908069	patch 0.3 x 0.3m pothole in northbound carriageway between Haslett Avenue East & pelican crossing (Potholes)	junction with Haslett Avenue East	28 Days - BB	Works Closed	12/01/2012	01/02/2012	Act.

Effective: 02/01/2012 to 02/01/2014  
Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Section:	9,999.00	Road No. - Locn.:	C/Way Type: Whole Street Feature		Area: CRAWLEY		
908070	cut square, excavate 50mm & patch 0.5 x 0.5m uneven footway by old trench reinstatement (F/W hazard trip/depression)	os Ocean House (by lamp column no.9)	28 Days - BB	Works Started	12/01/2012	01/02/2012	Act.
908071	cut square, excavate 50mm & patch 0.6 x 0.4m depression in footway (n.b. adjacent to splitter island/refuge (F/W hazard trip/depression)	adjacent to lamp column no.13	28 Days - BB	Works Started	12/01/2012	01/02/2012	Act.
910147	Carriageway patching required as marked as per site specific sheet approx 48m2	nr j/o the birches 528666,137348	28 Days - BB	On-site	28/02/2012	03/05/2012	Act.
914340	cut square & patch 1.0 x 0.4m pothole at edge of southbound carriageway of flyover (Potholes)	in southbound lane of flyover across Northgate Roundabout (opposite lamp column nos.47-48)	28 Days - BB	Works Closed	13/06/2012	14/08/2012	Act.
917913	patch 0.2 x 0.2m pothole in southbound carriageway (Potholes)	adjacent to Henson Road	28 Days - BB	Works Closed	10/10/2012	25/10/2012	Act.
919224	Fill pothole .5m x .5m x 80mm in middle of carriageway. (Enquiry 265520) (Potholes)	os kebab centre at busy junction hazelwick ave j/w haslett ave east.	28 Days - BB	Site Clear - Permanent	16/11/2012	03/12/2012	Act.
919225	Fill pothole .4m x .4m x 40mm. (Enquiry 265521) (Potholes)	nr ped crossing by pizza hut. hazelwick ave nr j/w haslett ave east	28 Days - BB	Site Clear - Permanent	16/11/2012	22/11/2012	Act.
921513	patch 3.0 x 0.2m holed strip at inner edge of northbound carriageway adjacent to bus lay-by (Potholes)	50m north of The Birches	28 Days - BB	Works Closed	15/01/2013	06/02/2013	Act.
921514	cut square, reset loose/sunken carriageway gully & patch 2.0 x 1.0m area in bus lane alongside northbound carriageway (n.b. probable closure of bus lane needed) (C/W Cows/Gulls broken /miss )	70m north of The Birches	28 Days - BB	Site Clear - Permanent	15/01/2013	09/02/2013	Act.
925461	Repair c/w pot hole approx 180mm dia x 150mm deep. Traffic lights in proximity, busy jnc (Potholes)	os kebab shop op Blockbusters.	5 Days - BB	Works Closed	16/04/2013	19/04/2013	Act. BB01/900194
925508	Make safe c/w pot approx 200mm x 150mm deep (WS Obst flood,spill,tree,hedge)	Just past foot bridge by the School on the left hand side of the c/w near gully	2 Hours - BB	Works Closed	17/04/2013	17/04/2013	Act. BB01/900204
925673	make safe/ Repair c/w pot hole approx 500mm x 200mm x 110mm deep (WS Obst flood,spill,tree,hedge)	o/s n01 pizza hut/ kebab shop	2 Hours - BB	Works Closed	19/04/2013	19/04/2013	Act. BB01/900280

Effective: 02/01/2012 to 02/01/2014  
 Street: Hazelwick Avenue (9700105)

Display Action Officer: No

### Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Section:	9,999.00	Road No. - Locn.:	C/Way Type: Whole Street Feature			Area: CRAWLEY	
930480	Patch 0.3 x 0.2m pothole in northbound carriageway (Potholes)	Adjacent to Hanson Road	28 Days - BB	Works Closed	12/09/2013	25/09/2013	Act. BB01/902141
931061	WORKS TBC* Programme Year TBC Carriageway Resurfacing (Planned Carriageway Works) CD: WORKS TBC Programme Year 3-5 Carriageway Surface Dressing	EN 527178,138099 - 528326,137737 The flyover CD: Gatwick Road to Worth Park Avenue EN: 528666, 137011TO 528163, 138180	Planned Works - Forward Prog.	Asset Mgmt Team only	26/09/2013		
935148	Cut out and patch pothole .5 x .4m x 95mm (Potholes)	Outside cover house nr hat Ching	28 Days - BB	Passed To Contractor To Start	27/12/2013	24/01/2014	Est. BB01/904175
935344	Repair c/way pot hole approx 500mm x 300mm c 100mm deep (WS Obst flood,spill,tree,hedge)	Hazelwick Avenue, Crawley, RH10 1	2 Hours - BB	Works Closed	02/01/2014	02/01/2014	Act. BB01/904261
6000201	Please patch pothole 1m x 0.6m (Potholes)	Hazelwick Avenue, Crawley, RH10 1 Opposite Cover House	28 Days - BB	Works Closed	25/11/2013	03/01/2014	Act. BB01/1501872