

FOI request - Reference: FOI-345176222  
Title: Data Breaches

**Your request:**

I am investigating and researching data breaches and cyber crime in the UK.

I am requesting the following information from you:-

How many times have you reported any data breaches in the past 6 years?

If you have.

Did you report these data breaches to the ICO?

For each separate breach case, please tell me the following:-

How many people were affected by the data breach?

Please send me a copy of the correspondence that you sent to the people affected by the data breach to notify them their data had been breached.

What information was breached?

Have you received any complaints about the data breach by victims? If so, how many?

Have you paid out any compensation to any of the victims that made complaints? If so, how many?

If you have paid out compensation, how much have you paid out in total?

Please send me a list of each complaint reference and how much compensation you paid out per complaint.

On a separate matter, I would also like the following information:-

Who is your energy provider?

When is your contract renewal date?

How much do you spend annually on energy?

When you signed your most recent energy contract, did you go through a third party broker who brokered the deal for you?

**Date of request:**

28/06/2021

**Any attached files:**

No