## Department for Work and Pensions (DWP) Central Freedom of Information Team

<u>freedom-of-information-request@dwp.gsi.gov.uk</u>

Our reference: 1225

**Date:** 3 April 2017

Dear Ms Sunley

Thank you for your Freedom of Information request received on 23 March 2017. You asked:

Can you give me the number of fraud cases and their outcome for the benefit Disability living allowance for the years 2014 2015 and 2016?

The Fraud and Error Service (FES), part of the Department for Work and Pensions (DWP) is responsible for the prevention, detection and where appropriate, investigation of Fraud and Error against all benefits administered by and on behalf of DWP.

Please see below table containing the number of Disability Living Allowance (DLA) cases closed by DWP, FES split into financial year and then by positive outcome and no result outcome. The totals below have been rounded to the nearest 50.

|                        | Financial Year |         |         |         |
|------------------------|----------------|---------|---------|---------|
| Outcome                | 2013-14        | 2014-15 | 2015-16 | 2016-17 |
| <b>Positive Action</b> | 22000          | 20200   | 19350   | 19650   |
| No Result              | 77450          | 64850   | 68000   | 73100   |

Positive action is when the benefit claim has closed with a Monetary Value of Adjustment (MVA) and an overpayment or underpayment has been recorded, or the claim continues but a change of circumstances results in an adjustment and an overpayment or underpayment has been recorded. Examples include Prosecutions, Cautions and Administrative Penalties.

No result means that on investigation of the facts presented, a claim is shown to be correct and that no further action needs to be taken.

<u>Please note</u>: The Fraud Referral and Intervention Management System, (FRAIMS) is the internal system used by DWP FES to help manage the business. The following information has been extracted from FRAIMS. As it was never the Department's intention to put this information into the public domain, it has not been subjected to the rigorous quality assurance checks applied to our published official statistics. As the DWP holds the information, we have released it. However, it is possible information held by DWP may

change due to operational reasons and we recommend that caution be applied when using it. This data has been provided to

Thank you for your enquiry and I trust the points above provide the information you requested.

If you have any queries about this response please contact me quoting the reference number above.

Yours sincerely,

**DWP Central Fol Team** 

## Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing <a href="mailto:freedom-of-information-request@dwp.gsi.gov.uk">freedom-of-information-request@dwp.gsi.gov.uk</a> or by writing to: DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF <a href="https://www.ico.org.uk/Global/contact-us">www.ico.org.uk/Global/contact-us</a> or telephone 0303 123 1113 or 01625 545745