

our ref **FOI 1563**  
your ref

**Mr S Weah**

**Sent by email only: request-266827-  
b6284479@whatdotheyknow.com**

please write to

**Information Rights Officer**

**Financial Ombudsman Service**  
PO Box 73208  
London  
E14 1QQ

**15 October 2015**

dx 141280 Isle of Dogs 3  
website [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)

Dear Mr S Weah

**your request for information**

I am writing in response to your emails of 27 July 2015 and 10 September 2015. In your emails you requested the following information:

*"Re: Freedom of Information request - FOS pension plan.*

*Will you please supply the original files and the fund factsheets held showing the pension fund codes for the investments on offer.*

*Will you please supply the original electronic records rather than the paper ones."*

**Response**

I have carefully considered your request and I am able to share with you the information you have asked for.

Please find the original format of the documents we shared with you, attached to the main body of this email.

I hope that my response addresses your request; however, if you do not consider that we have fully complied with the Freedom of Information Act 2000, there is further information overleaf.

Yours sincerely

**Saadia Sajid**  
**Information Rights Officer**

email [informationrightsofficer@financial-ombudsman.org.uk](mailto:informationrightsofficer@financial-ombudsman.org.uk)  
**if you are not satisfied with our response**

If you are not satisfied with our response, please contact us within two months of the date of this letter – explaining why you are not happy – and asking us to carry out a

review. You can contact our information rights officers by email at [informationrightsofficer@financial-ombudsman.org.uk](mailto:informationrightsofficer@financial-ombudsman.org.uk) or by writing to this address:

Information Rights Officer  
Financial Ombudsman Service  
PO Box 73208  
London  
E14 1QQ

If you remain unhappy after we have carried out our review, you can contact the Information Commissioner's Office within six months:

First Contact Team  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

phone: 0303 123 1113  
email: [casework@ico.org.uk](mailto:casework@ico.org.uk)  
website: [www.ico.org.uk/complaints](http://www.ico.org.uk/complaints)