



# SOCIAL SECURITY AGENCY

*An Agency of the Department for Social Development*

**Commercial Services**  
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30 May 2014

[request-212479-c02a0e88@whatdotheyknow.com](mailto:request-212479-c02a0e88@whatdotheyknow.com)

Dear Ms Hagan,

Thank you for your email dated 20 May 2014 asking:

*Please forward the following information on the number of FRR4 forms were used to document any telephone contact with the claimant or any HCP involved in their care in the last financial year 2013/2014 in relation to Employment and Support Allowance.*

The number of Form FRR4s used during the financial year 2013/14 in relation to Employment and Support Allowance was 1,806.

I hope you find this response helpful however if you have any further queries please do not hesitate to contact me.

Yours sincerely,

Trevor Moutray  
Head of Commercial Services