



Information Rights

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A Willmore

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8 September 2020

Dear A Willmore

## **Freedom of Information Request - RFI20201301**

Thank you for your request to the BBC of 26 August 2020 seeking the following information under the Freedom of Information Act 2000 ('the Act'):

*On 22nd June I submitted an FOI request (RFI20200824) asking how a member of the viewing and listening public can determine the difference between "personal" and "BBC" Twitter accounts used by BBC staff. BBC FOI invoked the "journalism, art and literature" derogation as a means to refuse an answer to my request.*

*On 28th July I submitted a further FOI request (RFI20201084) asking who I should contact at the BBC for some guidance on this matter. BBC FOI refused this request citing section 40(2) (personal information) as a means to withhold the information I requested.*

*Please provide a relevant staff position (for example, Social Media Policy Manager or similar), email address and postal address of the relevant member of BBC management who can assist me.*

*I affirm postal address: I may want to send a letter.*

*I affirm staff position: I want my letter to go to the correct person.*

*I affirm that I do NOT need the individual staff member's name.*

Under section 14(2) of the Act, we are not required to respond to repeat requests. The Information Commissioner's guidance with respect to repeat requests states that where a public authority has previously complied with a request for information, it is not obliged to comply with a subsequent identical or substantially similar request from that person.

## **Appeal Rights**

If you are not satisfied that we have complied with the Act in responding to your request, you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review and including your reference number. A request for an internal review must be made within 40 working days of receiving the BBC's response to your original request.

If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, Tel: 0303 123 1113 or see <https://ico.org.uk/>.

Yours sincerely

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