

NHS South East London ICB
160 Tooley Street
London
SE1 2TZ

Email: foi@selondonics.nhs.uk

Dear Mr Atkinson,

Reference: FOI.22.SEL072

25 July 2022

Re: Freedom of Information request

Thank you for your request under the Freedom of Information Act 2000 made to NHS South East London (SEL) Integrated Care Board (SEL ICB).

Your Request

- 1. Given that almost two thirds of all IAPT's referrals each year never begin a course of treatment or drop out before they finish a course of treatment, please inform how many of drop out referrals have been followed up between 2013 and 2022, when are they followed up and with what results.**

NHS South East London ICB does not hold this information. You may wish to contact the providers, who may hold this information.

Across South East London, IAPT services are commissioned from the following providers for the respective boroughs:

- Lambeth, Lewisham and Southwark: South London and Maudsley NHS Foundation Trust (<https://slam.nhs.uk/freedom-of-information>)
- Greenwich: Oxleas NHS Foundation Trust (<http://oxleas.nhs.uk/freedom-of-information/>)
- Bromley: Bromley Healthcare (<https://www.bromleyhealthcare.org.uk/contact/>)
- Bexley: Mind in Bexley (<https://mindinbexley.org.uk/>)

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- State the name of the applicant and an address for correspondence,
- Specify the document to be re-used,
- State the purpose for which the document is to be re-used

Postal address:

NHS South East London ICB

160 Tooley Street

London

SE1 2TZ

Email: foi@selondonics.nhs.uk

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Privacy Notice (formerly known as Fair Processing Notice)

We will record your contact and request details in order to monitor and improve the service we provide and in order to discharge our statutory obligations under the Act. This information will be handled in accordance with the NHS Confidentiality Code of Practice and the *Data Protection Act 2018*.

Using personal data we provide

You are required not to use personal data which is provided to you for electronic marketing (telesales, fax, e-mail) to our staff and comply with the Privacy and Electronic Communications (EC Directive) Regulations 2003. Provision of such personal data in response to a Freedom of Information or Environmental Information request does not constitute consent from the individual concerned.

The *Data Protection Act* gives individuals rights to prevent processing likely to cause substantial unwarranted damage or unwarranted distress (section 10) and to prevent processing for the purposes of direct marketing (section 11). You should be aware that selling, giving or sharing of personal data could breach the *Data Protection Act*.

Review procedure

If you feel that we have not met the requirements of the Freedom of Information Act 2000, you should contact the FOI Team at: foi@selondonics.nhs.uk

If you remain dissatisfied, you can ask us to review our decision by making a written request for an internal review. In order to assist with the review, you should include your address, a description of the original request and the reasons why you are dissatisfied. Please send this to:

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London

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The review will be handled by more senior staff who were not involved in the original decision.

Although this will not apply to Section 36 claimed exemptions in accordance with Department of Health Directive, your request will still be reviewed. We aim to complete all internal reviews within 20 working days. If you then wish to appeal you should contact the Information Commissioner for an independent review at the following address:

The Information Commissioner,

Wycliffe House,

Water Lane,

Wilmslow,

Cheshire,

SK9 5AF

Tel: 0303 123 1113

Website: www.ico.gov.uk

Yours sincerely,

Freedom of Information Team

NHS SEL ICB