

Date: 13th February, 2012

Coran Archer
request-100069-67230a25@whatdotheyknow.com

Dear Coran Archer

FREEDOM OF INFORMATION REQUEST REFERENCE NO: FOI-2012-00019

I write in connection with your request for information dated 11th January, 2012 which was received by Warwickshire Police on the same day, in which you seek access to the following information

Please provide the following information concerning Freedom Of Information Act requests made to Warwickshire Police during 2011.

- *The number of requests received*
- *Number of responses provided within statutory timescales*
- *Number of responses provided outside statutory timescales*

Firstly I apologise for the delay in responding to your request. On receipt of your request searches were conducted within Warwickshire Police to locate information relevant to your request. I can confirm that the information requested is held by Warwickshire Police and is detailed below.

NB. When interpreting the figures below, please note during 2011 there was a 5 month period where the Information Compliance Office was short of one member of staff, leaving only one person working on Freedom of Information work, hence the high number of responses sent outside the Statutory Timescales.

2011	Total Requests Received	Total Requests Closed	Response Within Statutory Timescales	Response Outside Statutory Timescales
	640	551	350	201

Appeal Rights

Your attention is drawn to the attached sheet, which details your right of appeal.

Should you have any further enquiries concerning this matter, please do not hesitate to contact this office.

Yours sincerely

A handwritten signature in black ink, appearing to read 'SHarris', with a stylized flourish at the end.

Sabina Harris
Information Compliance Officer



WARWICKSHIRE POLICE FREEDOM OF INFORMATION APPEALS PROCEDURE

This appeals procedure is issued in accordance with paragraph 36 of the Lord Chancellor's Freedom of Information Access Code of Practice.

Appeal Notification

When a Freedom of Information (FOI) applicant, who has made a request for information, is dissatisfied with the response received from Warwickshire Police, the FOI applicant should inform Warwickshire Police in writing (this may be by email) of the reasons why the response is deemed unsatisfactory.

Should a person who feels that Warwickshire Police is not complying with its Publication Scheme, the person should inform Warwickshire Police in writing (this may be by email) of the reasons for their dissatisfaction.

Action by Warwickshire Police

When a dissatisfaction report is received, the circumstances of the dispute will be reviewed initially by the Decision Makers in the Freedom of Information Office.

If the Decision Makers are unable to resolve the dispute with the FOI applicant, the dispute will be referred to a Board comprising a Head of Department and a Chief Officer. The Board will not have been involved in the original decision making process to compile the response.

The Board will consider the dispute and will advise the FOI applicant of their decision as soon as practicable, but within 20 working days.

Further Action by FOI Applicant

If the FOI applicant remains dissatisfied with the Warwickshire Police response, they then have the option to refer the case to the Information Commissioner.