

Month	Requests received	Acknowledgment sent within 2 days	Responded to in: A – 0 to 15 days B – 16 to 20 days C – Over 20 days	Response	Internal reviews/ days to complete/ upheld or not
April 2009	64	N/a	A – 15 B - 33 C - 16	All information sent – 37 Exceeds appropriate limit (Refused) – 3 Information held but all exempt – 10 Information not held – 4 Some information to be sent and part exempt – 9 No response to clarification - 1	5 internal reviews/ 11 days, 12 days, 19 days, 14 days, 15 days/ all upheld
May 2009	102	N/a	A – 25 B - 43 C - 33	All information sent – 44 Some information to be sent and part exempt - 20 Exceeds appropriate limit (Refused) – 3 Information already held in publication scheme – 1 Information held but all exempt – 7 Information not held – 12 Repeated request – 1 Request lapsed: requested information not provided (closed) – 14	3 internal reviews/ 1 day, 21 days, 22 days / all upheld
June 2009	91	N/a	A – 24	All information sent -	6 internal reviews/ 9

			B - 41 C - 26	44 Exceeds appropriate limit (Refused) – 6 Information already held in publication scheme – 1 Information held but all exempt – 5 Information not held – 11 Some information to be sent and part exempt – 4 Some information to be sent and part not held- 20	days, 13 days, 17 days, 18 days, 18 days, 23 days / 4 Not upheld and 2 Partly upheld
July 2009	98	N/a	A – 27 B - 41 C - 30	All information sent – 68 Exceeds appropriate limit (Refused) – 4 Information not held – 11 Some information to be sent and part exempt – 15	2 internal reviews/ 7 days, 20 days / 2 Not upheld
August 2009	97	N/a	A – 36 B - 36 C - 25	All information sent – 56 Exceeds appropriate limit (Refused) - 11 Information held but all exempt – 9 Some information to be sent and part exempt – 19	8 internal reviews/ 10 days, 12 days, 12 days, 14 days, 20 days, 22 days, 24 days, 27 days / 6 Not upheld, 1 upheld and 1 Partly upheld.
September 2009	104	N/a	A – 41 B - 36	All information sent – 55 Exceeds appropriate	2 Internal review/ 10 days, 17 days / 2 Not

			C - 27	limit (Refused) – 8 Information not held – 8 Some information to be sent and part exempt – 25 Information held but all exempt – 8	upheld
October 2009	124	N/a	A – 42 B - 52 C - 30	All information sent – 80 Exceeds appropriate limit (Refused) – 5 Information not held – 10 Some information to be sent and part exempt – 21 Information held but all exempt – 8	6 Internal review/ 4 days, 8 days, 8 days, 16 days, 19 days, 25 days / 5 Not upheld, 1 Partly upheld
November 2009	124	N/a	A – 59 B – 38 C - 27	All information sent – 87 Exceeds appropriate limit (Refused) – 3 Information held but all exempt – 3 Information not held – 6 Some information to be sent and part exempt – 21 Vexatious request – 4	21 Internal reviews/ 18 days, 23 days / 1 Not upheld, 1 Partly upheld
December 2009	93	N/a	A – 57 B - 22 C - 14	All information sent – 54 Exceeds appropriate limit (Refused) – 6 Information held but all exempt – 6 Information not held – 10 Some information to be	2 Internal reviews/ 20 days, 20 days/ 2 Not upheld

				sent and part exempt – 14 Vexatious request - 3	
January 2010	109	N/a	A – 53 B - 40 C - 16	All information sent – 72 Exceeds appropriate limit (Refused) – 8 Information not held – 8 Some information to be sent and part exempt – 21	1 Internal review/ 2 days/ Not upheld