

Date ICO letter received	Period received	Date of response	Details of complaint	Status
14/04/2009 & 16/06/09	1	16/06/2009	Applicant unhappy that TfL has informed him that the CCTV footage he requested is not held. ICO contacted TfL on 16/06/09 requesting confirmation that footage is not held. Confirmation was provided on the same day. This was sent on 16/06/09. On 10/07/09 ICO confirmed that no further action would be taken	No further action
15/07/2009	4	15/07/2009	Applicant complained to the ICO following TfL's failure to provide a copy of the contract between LU and Conflict Management Plus. TfL provided a copy of the contract in June 2009. The ICO was unaware of this and on the basis that we had provided the information requested confirmed that no further action would be taken	No further action
27/07/2009	5	23/11/2009	Notification of complaint received on 27/07/09, informing TfL that the complaint had been deemed eligible. Further letter received on 13/10/09 asking for copy of withheld information and further arguments as to why exemptions apply. Letter to ICO sent on 23/11/09 explaining that the information provided to the applicant re out of court settlements was incorrect and there were in fact many more. We explained that accordingly we could not provide all case files for each settlement as there were several hundred. ICO phoned on 12/01/10 wanting to know whether the 8 out of court settlement cases we quoted initially could be linked to identifiable case files. We confirmed that it could not as the figure quoted was incorrect. We confirmed this in writing on 13/01/10. ICO closed case on 28/01/10	No further action
03/08/2009	5	10/08/2009	Letter from ICO asking TfL to respond to a request submitted on 02/06/09. Letter sent to ICO on 10/08/09 informing them a response to request was sent on 06/08/09	No further action
02/10/2009	7	02/10/2009	ICO contacted TfL by phone on 30/09/09 asking whether a response had been sent to a request submitted on 17/07/09. Email sent on 29/09/09 confirming that a response was sent on 25/09/09. ICO confirmed on 02/10/09 that no further action would be taken	No further action
03/12/2009	9	03/12/2009	Phone call from ICO on 03/12/09 asking whether we had responded to a request submitted on 16/04/09. Confirmed to ICO by email on 03/12/09 that a response had been provided and an internal review carried out	No further action
30/12/2009	10	13/01/2010	ICO contacted TfL regarding non-response to a FOI request submitted on 13/07/09. After investigation it transpired that a response had been provided but there were ongoing issues. A comprehensive response was sent to the applicant on 12/01/10. This was confirmed to the ICO on 13/01/10.	No further action
20/01/2010	11	28/01/2010	ICO contacted TfL regarding non-response to a FOI request submitted on 05/12/09. We sent an email to the ICO on 28/01/10 explaining that we had contacted the applicant for clarification of her request but had not received a response. ICO closed case on 24/02/10 as applicant had not responded to them either	No further action
21/01/2010	11	02/02/2010	Unhappy with TfL's response to his request for emails concerning the Cross River Tram. ICO asked for a copy of the withheld material. This was sent to them on 02/02/10	Awaiting allocation to a case officer
10/02/2010	12	10/02/2010	ICO contacted us regarding a request for building pass details. Copy of internal review letter sent to them on 10/02/10 which explains why we are unable to provide the information requested	Awaiting allocation to a case officer