

Chief Executive's Office
Freedom of Information

Ground Floor North
Mountainhall Treatment Centre
Bankend Road
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DG1 4AP
☎ 01387 272752
✉ dg.feedback@nhs.net



Ref.: 20-137
Date: 26 March 2020

FREEDOM OF INFORMATION (SCOTLAND) 2002

Thank you for your email, dated 11 March, where you requested information through the Freedom of Information (Scotland) Act 2002. Please find below responses to the questions you raised.

I seek the following information regarding Galloway Community Hospital and the use of helicopters.

- 1) Do you keep records regarding the use and purpose for helicopters from the hospital (which could include emergency services such as air ambulance, coastguard etc)?
NHS Dumfries and Galloway do not hold this information; therefore your request is refused under section 17 of FOISA
- 2) If so, what statistics do you hold regarding the use of helicopters - such as to and from destinations, mileage, cost, purpose and reasons for using air ambulances from Galloway Community Hospital?
Not applicable

Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Dumfries and Galloway has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commissioner.

A request for review must be made within forty working days from 26 March 2020 and should, in the first instance, be in writing to Jeff Ace, Chief Executive, NHS Dumfries and Galloway, Ground Floor North, Mountainhall Treatment Centre, Bankend Road, Dumfries DG1 4AP or by e-mail to dg.feedback@nhs.net. You must provide your name, an address for correspondence, details of your original request and why you want a review.

If our decision is unchanged following review and you remain dissatisfied with this, you have the right to make a formal appeal to the Scottish Information Commissioner. Requests for appeal should be made in writing to the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS, telephone 01334 464610, fax 01334 464611 or email: enquiries@itspublicknowledge.info

Yours sincerely

Freedom of Information Officer