

StreetCare (StreetScene) / Veolia

Team Leaders / Managers Performance Meeting held at Laxcon Close

Tuesday 4th January 2011

No.	Item	Actions
1.	<p><u>Persons Present</u></p> <p>John Rymer (JR) StreetCare Team Leader Mark O'Brien (MOB) StreetCare Team Leader Jean-Francois Moreau (JfM) Veolia – Street Cleaning Ops Manager Dave Lynas (DL) Veolia – Collections Operations Manager</p>	
2.	<p><u>Apologies for Absence</u></p> <p>Neal St Lewis (NSL) StreetCare Street Environment Manager Eugene Buckley (EB) Veolia - Refuse Environmental Manager Steve Speller (SS) Veolia – Recycling Environmental Manager Mick Minogue (MM) Veolia –Recycling Environmental Manager</p>	
3.	<p><u>Minutes of Previous Meeting</u></p> <p>The minutes of the last meeting that was held on Tuesday 21st December 2010 were circulated and were agreed as an accurate record.</p>	
4.	<p><u>Matters Arising</u></p> <p>4(a) <i>Unfinished Villages 4(a)</i></p> <p>4(a)i <i>Harlesden/Willesden</i> JfM reported that all utilities except water had been resourced. Position remains the same.</p> <p>4(b) <i>86 The Avenue, Barnhill – 17/8/2010</i> MOB reported that there were no recent adverse reports. As this is believed to be a Stage 3 he stated that monitoring must continue.</p> <p>4(c) <i>Chantry Close – 17/8/2010</i> MOB reported that Tim Jackson still hasn't made a decision. This matter is still outstanding and will be until the decision is made by Head of Transportation.</p>	<p>JfM/JR</p> <p>MOB/DL</p> <p>MOB/DL</p>

4(d)		<i>Saltcroft Close, Barnhill – 12/10/2010</i> MOB reported that there was no useful information from BHP regarding the bollards.	MOB/DL
4(f)		<i>TTRO's for NCR – 23/11/2010</i> MOB gave an up-date and informed the meeting that there is a continuous order from 1 st January 2011. DP is liaising with TfL	MOB/JfM
4(g)		<i>Large Brent Map – 23/11/2010</i> MOB reported that the map was a Brent House and will be delivered later this week.	MOB/DL
4(h)		<i>Ealing Salt Return – 23/11/2010</i> MOB and JfM reported that this matter should be resolved this week.	MOB/JfM
4(i)		<i>North Circular Road, NW10 – 14/12/2010</i> JfM reported that as the severe weather has abated the cleaning of this area has resumed.	Completed
4(j)		<i>17 Hillfield Ave, 14/12/2010</i> MOB reported that there have been no recent adverse reports. This matter is now completed.	Completed
4(k)		<i>54a Esmond Road, NW6 – 14/12/2010</i> Spillage by crew not cleared on a regular basis. JR reported another incident. It was decided that monitoring should continue.	JR/MM
5.		<u>Problems</u>	
	5(a)	<i>77 Buchanan Gardens, NW10 – 4/1/2011</i> JR reported three weeks missed collections cleared this morning but there was a great deal of mess left behind. MM agreed outside the meeting that he will investigate further.	JR/DL
	5(b)	<i>2 Bacon Lane, NW9 – 4/1/2011</i> MOB reported problems with collections at this location over holiday period. DL reported that this was checked by foreman and found to be completed. MOB requested weekly monitoring.	MOB/DL
6.		<u>Corrective Action Plans</u>	
	6(a)	No new information on CAPs.	
7.		<u>Other Specific Events</u>	
	7(a)i	<i>Wembley Events Last Event</i>	MOB/JfM

	Saracen's Rugby on 26 th December passed with no reported problems.	
7(a)ii	Next Event The next event is: Carling Cup Final on 27 th February 2011.	Information
7(b)	Special Projects No special projects at this time.	
7(c)	Gritting, Leafing, Bins and Weeds	MOB/JfM
7(c)i	Gritting Grit Usage MOB reported that about 1100 tonnes of salt/grit at Harrow. Salt at Alperton JfM estimated 331 tonnes of Brent salt was in the Westminster salt dome. He will report exact figures in 3 weeks after checking all weighbridge and delivery notes.	MOB/JfM Information Information
7(c)ii	Leafing End of leafing season. No new information.	Information
7(c)iii	Weeds No current information	Information
7(c)iv	Bins and Boxes No new information	
7(d)	Missed Collections Due to weather conditions and holiday season there are no missed collections this week. All collections were up to date by Sunday 2 nd Jan. Some organic collections were missed on Monday. All collections should be up to date by Saturday 8 th January.	Information Information
7(d)i	Domestic Refuse See 7(d).	Information
7(d)ii	Green Box See 7(d).	Information
7(d)iii	Organic See 7(d).	Information
7(d)iv	Estates Next up-date will be in January	Information
7(d)v	Not returning bins properly Next up-date will be in January	Information

7(e)		Rectification Points Street cleaning performance will be produced at next weeks meeting.	Information
7(f)		NI195 Update JR reminded the meeting that the five target wards for the next tranche that will probably be completed sometime between January and March are:- Northwick Park, Tokyngton, Welsh Harp, Sudbury and Kensal Green.	
8.		<u>Any Other Matters</u>	
8(a)		Special Projects No current special projects	
8(b)		Other Matters This week AB, SS and EB are on gritting for Veolia, JR is on for Brent. Next week DL, TD and KE are on gritting for Veolia, MOB is on for Brent.	
9.		<u>Next Meeting</u> The next meeting of this group will be held on at 10am on Tuesday 11 th January 2010 at 10.00hrs at Laxcon Close, NW10.	