

StreetCare (StreetScene) / Veolia

Team Leaders / Managers Performance Meeting held at Laxcon Close

Tuesday 21st December 2010

No.	Item	Actions
1.	<p><u>Persons Present</u></p> <p>John Rymer (JR) StreetCare Team Leader Mark O'Brien (MOB) StreetCare Team Leader Jean-Francois Moreau (JfM) Veolia – Street Cleaning Ops Manager Dave Lynas (DL) Veolia – Collections Operations Manager</p>	
2.	<p><u>Apologies for Absence</u></p> <p>Neal St Lewis (NSL) StreetCare Street Environment Manager Eugene Buckley (EB) Veolia - Refuse Environmental Manager Steve Speller (SS) Veolia – Recycling Environmental Manager Mick Minogue (MM) Veolia –Recycling Environmental Manager</p>	
3.	<p><u>Minutes of Previous Meeting</u></p> <p>The minutes of the last meeting that was held on Tuesday 14th December 2010 were circulated and were agreed as an accurate record.</p>	
4.	<p><u>Matters Arising</u></p> <p>4(a) <i>Unfinished Villages 4(a)</i></p> <p>4(a)i <i>Harlesden/Willesden</i> JfM reported that all utilities except water had been resourced. Position remains the same.</p> <p>4(b) <i>86 The Avenue, Barnhill – 17/8/2010</i> MOB reported that after the recent missed collections in this road he stated that monitoring must continue.</p> <p>4(c) <i>Chantry Close – 17/8/2010</i> MOB reported that he chased up Tim Jackson and spoke to him at a meeting last week. He still hasn't made a decision. This matter is still outstanding</p>	<p>JfM/JR</p> <p>MOB/DL</p> <p>MOB/DL</p>

4(d)		<i>Saltcroft Close, Barnhill – 12/10/2010</i> MOB reported that PM had the meeting but is still awaiting feedback from BHP (Christina Byrne).	MOB/DL
4(f)		<i>TTRO's for NCR – 23/11/2010</i> MOB gave an up-date and informed the meeting that there is a continuous order from 1 st January 2011. DP is liaising with Tfl	MOB/JfM
4(g)		<i>Large Brent Map – 23/11/2010</i> MOB reported that the map should be ready and delivered this week.	MOB/DL
4(h)		<i>Ealing Salt Return – 23/11/2010</i> MOB reported that we are awaiting weighbridge tickets from Peacocks.	MOB/JfM
4(i)		<i>114 Oakington Manor Drive – 14/12/2010</i> The changes to the clinical waste contract are being resolved by CW and NS. This matter is completed as far as this meeting is concerned.	Completed
4(j)		<i>North Circular Road, NW10 – 14/12/2010</i> JfM reported that due to the severe weather there have been insufficient resources to clear this litter. This will be done as soon as the weather permits.	MOB/JfM
4(k)		<i>17 Hillfield Ave, 14/12/2010</i> MOB requested that monitoring of this collection continues	MOB/MM
4(l)		<i>54a Esmond Road, NW6 – 14/12/2010</i> Spillage by crew not cleared on a regular basis. JR requested that this collection be monitored for the next few weeks. The resident spoke to the crew and got considerate response from them.	JR/MM
4(m)		<i>Control Room Problem – 14/12/2010</i> JR reported that he had emailed and spoken to staff in the control room. JfM reported that his recent contacts had been more professional with telephone numbers left. This matter is completed.	Completed
5.	5(a)	<u>Problems</u> No new specific problems reported.	
6.	6(a)	<u>Corrective Action Plans</u> No new information on CAPs.	

7.	<u>Other Specific Events</u>	
7(a)i	Wembley Events Last Event Already reported	
7(a)ii	Next Event The next event is: Saracen's Rugby – 26 th December. Covered by MOB.	MOB/JfM
7(b)	Special Projects No special projects at this time.	
7(c)	Gritting, Leafing, Bins and Weeds	
7(c)i	Gritting Grit Usage JfM reported there was continuous gritting over the weekend. He reported that he estimated there was 1200 to 1300 tonnes of salt remaining. Salt at Alperton JfM estimated 331 tonnes of Brent salt was in the Westminster salt dome. He will report exact figures in 3 weeks after checking all weighbridge and delivery notes.	Information MOB/JfM
7(c)ii	Leafing End of leafing season. No new information.	Information
7(c)iii	Weeds No current information	Information
7(c)iv	Bins and Boxes No new information	Information
7(d)	Missed Collections Due to all collections being suspended and the increased risks attached to operatives no data concerning missed collections was produced as it wouldn't be a reliable reflection of Veolia's refuse, recycling and organic waste collection performance.	Information
7(d)i	Domestic Refuse See 7(d).	Information
7(d)ii	Green Box See 7(d).	Information
7(d)iii	Organic See 7(d).	Information

7(d)iv		<i>Estates</i> Next up-date will be in January	Information
7(d)v		<i>Not returning bins properly</i> Next up-date will be in January	Information
7(e)		Rectification Points Due to the sweeping being suspended and the collections being suspended as a result of the severe weather any data produced will not properly reflect on the performance of Veolia.	Information
7(f)		NI195 Update JR reported that the five target wards for the next tranche that will probably be completed sometime between January and March are:- Northwick Park, Tokyngton, Welsh Harp, Sudbury and Kensal Green.	Information
8.		<u>Any Other Matters</u>	
8(a)		Special Projects No current special projects	
8(b)		Other Matters This week GG, MM and TB are on gritting for Veolia. DP, HB and EN are on gritting from Friday midnight. MOB is on call out this week and NSL next week. The following week AB, SS and EB are on from midnight on the Friday and JR is on. Everyone wished each other a happy holiday over Christmas and the New Year.	
9.		<u>Next Meeting</u> Due to the holiday break the next meeting of this group will be held on at 10am on Tuesday 4 th January 2010 at 10.00hrs at Laxcon Close, NW10.	