

StreetCare (StreetScene) / Veolia

Team Leaders / Managers Meeting held at Laxcon Close

Tuesday 4th May 2010

No.	Item	Actions
1.	<p><u>Persons Present</u></p> <p>John Rymer (JR) StreetCare Team Leader Mark O'Brien (MOB) StreetCare Team Leader Neal St Lewis (NSL) StreetCare Street Environment Manager Dave Lynas (DL) Veolia – Senior Recycling Manager Jean-Francois Moreau (JfM) Veolia – Senior Cleaning Manager Eugene Buckley (EB) Veolia - Refuse Environmental Manager Mick Minogue (MM) Veolia –Recycling Manager</p>	
2.	<p><u>Apologies for Absence</u></p> <p>Paul Booth (PB) Veolia – Senior Refuse Manager Steve Speller (SS) Veolia – Recycling Manager</p>	
3.	<p><u>Minutes of Previous Meeting</u></p> <p>The minutes of the meeting held on Tuesday 27th April 2010 were circulated and were agreed as an accurate record.</p>	
4.	<p><u>Matters Arising</u></p> <p><i>Unfinished Villages 4(a)</i></p> <p><i>Kilburn</i> 4(a)i JfM reported that this depot is now nearly completed. The problem with the electrical supply hasn't yet been resolved.</p> <p><i>Harlesden/Willesden</i> 4(a)ii JfM reported that the porta-cabin will be moved from Station Road on Saturday 8th May and installed in Roundwood Park at the site of the new village. JfM reported there maybe some disruption to the service during the first week whilst sweepers establish the best route to their beats from the new depot.</p> <p><i>Meath Court, Buck Lane, Fryent 4(b)</i> 4(b) No reported problems. This to be shown as completed at this time.</p>	<p>JfM/JR</p> <p>JfM/JR</p> <p>Completed</p>

4(c)	Green Box Contamination Due to work load DL will instruct SS to obtain this information.	JR/MOB/ CW/DL
4(d)	Riverside Gardens DL reported continued access problems this week, although the refuse was cleared by Saturday.	MOB/DL/ EB
4(e)	Weeds See item 7(c)iii	Completed
4(f)	Atlas Road/Flats Opposite Alpertton Station EB requires assistance with these collections. MOB to liaise with TM to contact EB.	EB/MOB
4(g)	Extra Meeting for Veolia Managers and StreetCare officers. 16/2/2010 JR and JfM reported that this meeting is arranged for Thursday 6 th at 10am at Laxcon Close depot.	JR/MOB/ JfM
4(h)	Mallard Court/Mallard Way – Welsh Harp - 16/2/2010 MOB reported that there had been a sighting of contractors measuring up for the new bin sheds. MOB to check and chase BHP.	MOB/DL
4(i)	Ticket for Mechanical Sweeper in Bus Lane - 23/2/2010 NSL agreed to discuss this with Parking (ML).	JR/JfM
4(j)	Blenheim Gardens, Preston – 2/3/2010 MOB reported that this work should hopefully start in late May 2010.	MOB/EB
4(k)	34 Shaftesbury Avenue, Preston – 2/3/2010 No up-date this week.	MOB/DL
4(l)	42 Woodhill Crescent, Kenton – 2/3/2010 It was agreed that this problem is now completed	Completed
4(m)	Windermere Avenue – 9/3/2010 MOB reported that we are awaiting the installation of yellow lines at this location to resolve the problem.	MOB/EB
4(n)	Footpath between Northwick Park Hospital and University of Westminster. 6/4/2010 JfM reported that there have been no more problems at this site. MOB suggested that the hospital maybe cleaning up after their staff. He also suggested that two litter bins could be placed here and cleared by the Hospital Cleansing staff.	MOB/JfM
4(o)	24 Lancelot Crescent - 6/4/2010 MOB – containers not being returned for 24 Lancelot Crescent (Stage 1 Complaint). No reported problems this week.	MOB/DL

4(p)	60 Jesmond Avenue – 6/4/2010 DL reported that there are no contrary cards. JR reported that he had informed DP who agreed to order some more.	MOB/DL
4(q)	NCR Banks Cleansing – 6/4/2010 JfM reported that the grassed banks of the NCRd were now being cleaned except for the around the land slip where there is a Health & Safety problem.	MOB/JfM
4(r)	Neald Court Bin Access – 13/4/2010 RAD and EB need to have a site meeting to discuss the best way to resolve this problem.	EB/Rad
4(s)	Windermere Avenue, Preston – 13/4/2010 EB has asked that Rad Buchanan look at possible re-location of 2 x 1100 bins. MOB advised that Rad can ask the owners/landlords but we have no legal powers over bin placement on private land. This matter is still outstanding	EB/Rad
4(t)	Commercial Waste Dumping on Bridge Road/Junction with Chalkhill Road – Service Road behind Shops – 13/4/2010 MOB reported that there had been enforcement of local businesses by the StreetCare Enforcement Team. JR reported asbestos was removed from two bins last week.	MOB/EB
4(u)	Marley Walk, Willesden Green 20/4/2010 JR has asked JB to get overgrown hedge cut back.	JR/DL
4(v)	58A Harrow Road, Tolkyngton - 20/4/2010 DL reported that the waste blocking access to the bins was removed and the refuse was collected.	DL/RAD
4(w)	Recycling Stickers – 27/4/2010 JR reported that this had been passed onto CW and DP. JfM reported that they were still taking up space required for storing weed spraying equipment.	JfM/JR
4(x)	3 Rainham Road – 27/4/2010 DL reported that there were no problems reported by the crew this week.	JR/DL
4(y)	10 Brondesbury Villas – 27/4/2010 Recycling and Organic collections to be monitored at this location.	JR/DL
4(z)	2C Furness Road – 27/4/2010 MM reported this was checked and found emptied. Supervisor will monitor for next 4 weeks.	JR/DL
4(aa)	Newland Court, Forty Avenue – 27/4/2010 DL reported the 240L estate recycling bin for flats 1/6 to 7/12 is missing. This is causing contaminations in plastic and cans. MOB will	DL/MOB

4(ab)		investigate. Woodgrange Ave j/w Kenton Rd Recycling Bank – 27/4/2010 DL reported glass 1100 recycling bin needs a replacement padlock. MOB will investigate	DL/MOB
4(ac)		Kingsbury Road j/w Pipers Green Recycling Bank – 27/4/2010 DL reported broken lock for the glass bin and black bags filled with glass. DL reported plastic 1100 bin damaged and contaminated. MOB will investigate.	DL/MOB
5.		<u>Problems</u>	
5(a)		On Going Problems	
	5a(i)	36 Newton Road – 4/5/2010 MOB requested photos showing empty bin.	MOB/EB
	5a(ii)	Neald Court – 4/5/2010 EB reported that higher kerbs had been installed to there was now a need to find a safer area to store the bins. MOB will ask RAD to liaise with EB and landlord.	MOB/EB
	5(a)iii	Grading of Streets on Scheduled Sweeping Days – 4/5/2010 JfM reported with documentary evidence that several roads were graded as a Grade D and then 90 minutes later were cleared and shown as Grade A. MOB stated that although this may appear to be unnecessary the roads had fallen below a Grade B and as such a rectification notice should be given.	Information
6.		<u>Corrective Action Plans</u>	
6(a)		New C.A.P. No new CAPs.	
6(b)		On-Going Reviews	
	6(b)i	Harrow Road, Queens Park section CAP 38 StreetCare and Veolia supervisors to monitor that all refuse and recycling containers are emptied and returned properly to the appropriate properties. JR reported collections were completed properly last week.	CAP 38 4/4/2010 to 18/5/2010
6(c)		End Review No CAP end reviews.	
6(d)		Failures for Forwarding No CAPs for forwarding.	

7.		<u>Other Specific Events</u>	
7(a)		Wembley Events	
	7(a)i	<i>Last Event</i> Nothing to report	
	7(a)ii	<i>Next Event</i> Saturday the 8 th Sunday the 9 th May 2010 the FA Trophy Final and the FA Vase Final. JfM will be Veolia Manager on duty on both days. JR will be covering Sunday and Saturday cover by StreetCare is to be arranged.	
7(b)		Special Projects No special projects at this time.	
7(c)		Gritting, Leafing, Bins and Weeds	
	7(c)i	<i>Gritting</i> JfM reported all grit bins should be in village depots except for Harlesden Village. There is a delay here due to relocating of village depot. He anticipated that grit bins will all be in the new depot within two weeks.	
	7(c)ii	<i>Leafing</i> No reports	
	7(c)iii	<i>Weeds</i> JfM reported that a private company is contracted to mechanically weed spray eight Wards. These are Barnhill, Dollis Hill, Fryent, Kenton, Northwick Park, Queensbury, Sudbury and Welsh Harp. The remainder of the Wards will be sprayed by back packs as last year. The mechanical sprayers aren't available until 25 th May but these and the other Wards will have completed their spraying by the end of May. JfM reported that this one spray will take up about half the cost allocated to weeds. So there maybe problems later in the year with resourcing the second and third spraying.	
	7(c)iv	<i>Bins and Boxes</i> 240L green bins have been ordered. No delivery time given.	
7(d)		Missed Collections JR apologised that due to work there was no time to prepare reports on rectification points. Missed collection figures were distributed at the meeting. JR reminded the meeting that these were reported by residents and may possibly contain some contaminations.	
	7(d)i	<i>Domestic Refuse</i> JR reported that recorded missed refuse collections dropped from 46	

		to 34. This is within the nation collection target of 40 every 100,000 and one of the best reports since the start of recording missed collections in Brent.	
	7(d)ii	Green Box JR reported that recorded missed green box collections dropped from 30 to 29. This is within the national collection target.	
	7(d)iii	Organic JR reported that recorded missed organic collections were 46. This is just above the national collection target but JR did point out that some of these may have been contaminated.	
	7(d)iv	Estates JR apologised that he hadn't had sufficient time to put together these figures. He will try to complete them by the end of May.	
7(e)		Rectification Points JR apologise to JfM that again there were no figures. This was due to work load. JR will try to get figures up to date by middle of May.	
7(f)		IT Up-Dates No new information.	
8.		<u>Any Other Matters</u>	
8(a)		Special Projects No current special projects	
8(b)		Other Matters	
	8(b)i	New Builds DL requested a list of all new builds with property numbers and locations. JR suggested that these should all appear on variation orders however he will ask if this information can be supplied.	DL/JR
9.		<u>Next Meeting</u> The next meeting of this group will be held on at 10am on Tuesday 11 th May 2010 at Laxcon Close, NW10.	