

StreetCare (StreetScene) / Veolia

Team Leaders / Managers Meeting held at Laxcon Close

Tuesday 3rd March 2009

No.	Item	Action by
1.	<p><u>Persons Present</u></p> <p>John Rymer (JR) StreetCare – Team Leader Mark O'Brien (MOB) StreetCare – Team Leader Jean Francois Moreau (JfM) Veolia – Street Cleansing Operational Manager Steve Speller (SS) Veolia – Recycling Manager Eugene Buckley (EB) Veolia – Refuse Manager</p>	
2.	<p><u>Apologies for Absence</u></p> <p>Dave Lynas (DL) Veolia – Senior Recycling Manager Gary Gregory (GG) Veolia – Recycling Manager Paul Booth (PB) Veolia – Refuse Manager</p>	
3.	<p><u>Minutes of Previous Meeting</u></p> <p>The minutes of the meeting held on 24th February 2009 were circulated prior to and at the meeting and were agreed as an accurate record.</p> <p>JR apologised for the lack of recent meetings and stated that this was due to operational and training.</p>	
4.	<p><u>Matters Arising</u></p> <p>4(a) Unfinished Villages 4(c) JfM reported that the Victoria Village was still outstanding. Agreement between Brent Corp Property and Veolia are still outstanding.</p> <p>4(b) Princess Road, Kilburn - Varied Collection Days 4(d) PB reported that he is currently re-beating all the rounds in order to reduce by one vehicle. This re-beat should be ready by 1st April. He apologises but says that this is the first opportunity for the same day collections for this road.</p> <p>4(c) Alperton Lane Bring Site, Alperton 4(e) MOB reported that this had been passed to Transportation. Believed that a completion date within 3 weeks may be possible.</p> <p>4(d) Westmoreland Road Recycling Banks 4(l) JR reported that DK had put on new padlocks and DL reported that they had been removed within a couple of days. There was discussion about how best to combat this and MOB will discuss the problem with DK.</p> <p>4(e) 19 Bacon Lane, Queensbury 5(a)i MOB reported that there were no new reports. Monitoring to continue.</p>	<p>JfM, JR &</p> <p>JR/PB</p> <p>MOB/DL</p> <p>MOB/DL</p> <p>MOB DL/PB</p>

	<p>4(f) 39 Kings Drive, Barnhill 5(a)ii MOB reported that there were no new reports. Monitoring to continue.</p> <p>4(g) Manor Drive Complaint 5(a)iii MOB reported back to the resident. Matter is now closed.</p> <p>4(h) Operation Payback Collections 5(a)iv MOB reported that he and JfM had liaised over the verge edgings that were left bagged by Operation Payback and awaiting pick up by Veolia were now satisfactorily resolved.</p>	<p>MOB DL/PB</p> <p>Completed</p> <p>Completed</p>
	<p><u>Problems</u></p> <p>5(a) New Problems</p> <p>5(a)i 38a Craven Park, Harlesden JR reported that the resident at this address should be receiving an assisted collection but had been encountering problems recently. JR confirmed that he had emailed the refuse, green box and organic team managers explaining the problem. This is just confirmation of those emails.</p> <p>5(a)ii Meath Court, Buck Lane, Fryent EB reported that the refuse shoot misses the bin and spills refuse on the floor of the refuse shed. The crew are clearing spilt refuse every week. MOB and EB agreed to arrange a site meeting and report back next meeting.</p> <p>5(a)iii Empty Grit Bins JfM requested that any grit bins that need replenishing be passed to the Village managers.</p> <p>5(a)iv Sweepers Bags on NCRd JfM requested permission to use blue sweepers' bags on the NCRd. It was agreed that this could be a trial period unless IS or CW advise JR or MOB to the contrary.</p> <p>5(a)v High Road litter bins, Wembley JfM requested keys for the special litter bins. MOB reported that they have been ordered.</p> <p>5(a)vi Brent House Car Park JfM reported that at the last Wembley event the car park at Brent House was cleaned by the Event cleaning team. JR and Mob asked JfM to thank his staff.</p> <p>5(b) On-going Problems See items 4(a) to 4(h) above.</p> <p>5(c) For Further Action See 4(a), 4(f)</p>	<p>JR PB/DL</p> <p>MOB / EB</p> <p>Information only</p> <p>Completed</p> <p>MOB / JfM</p> <p>Completed</p>
6.	<p><u>Corrective Action Plans</u></p> <p>6(a) New C.A.P.s No new CAPs</p> <p>6(b) On-Going Reviews No on-going reviews</p>	

	<p>6(c) End Review No end reviews</p> <p>6(d) Failures for Forwarding No failures for forwarding.</p>	
7.	<p><u>Other Specific Issues</u></p> <p>7(a) Wembley Events</p> <p>7(a)i Next Event The next event is on 28th March when England play Slovakia in a friendly. On 1st April England play Ukraine in a World Cup qualifier.</p> <p>7(b) Special Projects Nothing to report</p> <p>7(c) Gritting, Leafing, Bins and Weeds</p> <p>7(c)i Gritting This week out of hours officers are JR and IK; from Veolia it is JfM. Next week it is NSL and JB; from Veolia it is DL.</p> <p>7(c)ii Leafing Nothing to report</p> <p>7(c)iii Grey Bins Nothing to report</p> <p>7(d) Weeds JfM apologised for not bringing the weeding report but he had been instructed to let Senior Managers have a view of it first.</p> <p>7(e) Missed Collections</p> <p>7(e)i Domestic Refuse 76 missed collections reported last week. This is above the target of 44.</p> <p>7(e)ii Green Box 55 missed collections reported last week. This is above the target of 35</p> <p>7(e)iii Organic 68 missed collections reported last week. This is above the target of 24</p> <p>7(e)iv Estate Collections. 20 missed estates recycling collections.</p> <p>7(e)v Rectification Points 852 rectification points were issued last week.</p> <p>7(e)vi WEEE Collections Awaiting report</p> <p>7(f) IT Up-dates Nothing new to add.</p>	<p>Information</p> <p>Information</p> <p>Information</p>

	<p>7(g) NI195 Information</p> <p>7(g)i Next Traunche JR informed the meeting that the next five target wards for traunche one of 2009/2010 were Kenton, Dollis Hill, Brondesbury Park, Wembley Central and Kensal Green. This traunche will run from 1st April to 31st August. It was agreed to hold a meeting at 10am on Thursday 12th March at 10am at Laxcon with Ward Officers, Village Managers and supervisors. JR agreed to confirm with JfM early next week,</p>	Information
8.	<p><u>Any Other Matters</u></p> <p>8(a) Veolia Staffing Issues</p> <p>8(b) Requests by Veolia</p> <p>8(b)i Maps JR gave the maps to JfM prior to the meeting.</p>	Completed
9.	<p><u>Next Meeting</u></p> <p>The next meeting of this group will be held on at 10am on Tuesday 10th March 2009 at Laxcon Close, NW10.</p>	