## StreetCare (StreetScene) / Veolia

## **Meeting re Deep Cleansing**

## Date Tuesday 19<sup>th</sup> January 2007 at 12noon

No.	Item	Action by
1.	Persons Present	
	John Rymer (JR) StreetCare - Team Leader West Mark O'Brien (MOB) StreetCare - Team Leader Central Bridie Cahill (BC) StreetCare - Team Leader East. Nick Patterson (NP) Veolia - Operations Manager David Claxton (DC) Veolia - Deep Cleansing Manager	
2.	Deep Cleansing Slippage	
	<ul> <li>General Problems</li> <li>NP &amp; DC reported that the slippage of 4/5 weeks on the scheduled deep cleansing was partly due to:-</li> <li>Xmas holiday period</li> <li>Tornado</li> <li>Agency staff letting Veolia down</li> </ul>	
	Weeds  If weeds aren't removed properly during a deep clean NP requested DC be informed and he will get the crew back to complete the work properly. As far as is <b>practicable</b> there is an attempt to leave any weeding for a period of 2 weeks after spraying so that the roots as well as the leaves are properly removed.	
	BV199 Inspections – Traunche 3  The deep cleansing stops on 31 <sup>st</sup> March as it is felt that the new sweeping specification will negate the need for the deep cleansing crews as the standard expected to be obtained by regular sweeping will be sufficient. From now until the end of February the crews will be completing deep cleaning on the 5 wards scheduled for inspection by Capital Standards for the last traunche of the BV199 inspections for 2006/7. This is expected to assist the last BV199 score before the new cleaning regime takes over.	
	The 5 wards scheduled for inspection by Capital Standards are; - Northwick Park Tokyngton Welsh Harp Sudbury Harlesden	
	JR offered to up-date the BV199 inspection schedule for	JR

	information of StreetCare and Veolia management.	
	Final Deep Cleaning	
	In order to attempt to get all the roads at a high standard before the start of the new contract it was suggested that a list of the dirtiest roads be collated and sent to NP and DC by the end of February so that the deep cleansing crews can be used to bring these roads up to a good standard of cleanliness.	
	JR agreed to request this information from the SC Ward Officers and forward details to Veolia nearer the time.	JR
3.	Refuse	
	Problems with Access  Access problems for refuse crews were briefly discussed. The SC Ward officers had collated a list where it was felt double yellow lines are needed (if a dust cart can't get through neither can a fire engine). BC had sent a list of locations to Transportation department for serious consideration to be given to installing double yellow lines. Some had been done, some were being done and some were still waiting to be done. (Elms Park Avenue was being done at the time of the meeting).  SC Officers were also preparing a list for Waste Services Manager.	
4.	Future Problems	
	Any problems within the last 2½ months before the start of the new contract to be notified to DC or NP in order to rectify them as soon as is practical.	
5.	Conclusion	
	NP thanked BC for arranging the meeting and hoped any problems had been ironed out.	
	All present agreed that it wasn't necessary to arrange another meeting as any future problems could be sorted out with the normal regular meetings. If necessary another similar meeting could be called.	
	The meeting concluded at 1pm	