

**StreetCare (StreetScene) / Veolia**

**WEEE Directive Operational Meeting**

Date Tuesday 10<sup>th</sup> July 2007

| No.               | Item  | Action by        |               |                   |             |               |            |             |            |              |            |            |            |               |                    |                |                 |  |
|-------------------|---|------------------|---------------|-------------------|-------------|---------------|------------|-------------|------------|--------------|------------|------------|------------|---------------|--------------------|----------------|-----------------|--|
| 1.                | <p><b>Persons Present</b></p> <table><tr><td>Marjaneh Shahabi</td><td>One Stop Shop</td></tr><tr><td>Barry Haralambous</td><td>Call Centre</td></tr><tr><td>Bridie Cahill</td><td>StreetCare</td></tr><tr><td>Tony Talman</td><td>StreetCare</td></tr><tr><td>Mark O’Brien</td><td>StreetCare</td></tr><tr><td>John Rymer</td><td>StreetCare</td></tr><tr><td>John Holbrook</td><td>WLWA (Twyford Tip)</td></tr><tr><td>Eugene Buckley</td><td>Veolia (Refuse)</td></tr></table> <p><b>Apologies</b></p> <p>None received</p>                               | Marjaneh Shahabi | One Stop Shop | Barry Haralambous | Call Centre | Bridie Cahill | StreetCare | Tony Talman | StreetCare | Mark O’Brien | StreetCare | John Rymer | StreetCare | John Holbrook | WLWA (Twyford Tip) | Eugene Buckley | Veolia (Refuse) |  |
| Marjaneh Shahabi  | One Stop Shop   |                  |               |                   |             |               |            |             |            |              |            |            |            |               |                    |                |                 |  |
| Barry Haralambous | Call Centre   |                  |               |                   |             |               |            |             |            |              |            |            |            |               |                    |                |                 |  |
| Bridie Cahill     | StreetCare  |                  |               |                   |             |               |            |             |            |              |            |            |            |               |                    |                |                 |  |
| Tony Talman       | StreetCare  |                  |               |                   |             |               |            |             |            |              |            |            |            |               |                    |                |                 |  |
| Mark O’Brien      | StreetCare  |                  |               |                   |             |               |            |             |            |              |            |            |            |               |                    |                |                 |  |
| John Rymer        | StreetCare  |                  |               |                   |             |               |            |             |            |              |            |            |            |               |                    |                |                 |  |
| John Holbrook     | WLWA (Twyford Tip)  |                  |               |                   |             |               |            |             |            |              |            |            |            |               |                    |                |                 |  |
| Eugene Buckley    | Veolia (Refuse)   |                  |               |                   |             |               |            |             |            |              |            |            |            |               |                    |                |                 |  |
| 2.                | <p><b>Minutes of previous Meeting</b></p> <p>No previous meeting</p>  |                  |               |                   |             |               |            |             |            |              |            |            |            |               |                    |                |                 |  |
| 3.                | <p><b>Introductions</b></p> <p>All present introduced themselves to the meeting.</p> <p>John Holbrook, Marjaneh and Barry were thanked for attending because their expertise in their specific fields was essential to finding the best way forward for administration, collection and storing processes.</p>   |                  |               |                   |             |               |            |             |            |              |            |            |            |               |                    |                |                 |  |
| 4.                | <p><b>Purpose of Meeting</b></p> <p>JR explained that this meeting had been organised as a result of the Team Leaders and Veolia Managers meeting held on Tuesday 3<sup>rd</sup> July.</p> <p>Invitations had been emailed to all present plus Paul Booth, Andy Beaney and Dan Green on 5<sup>th</sup> July 2007. No apologies were received.</p> <p>The aim of the meeting was to brain storm ideas about how best to collect WEEE goods from bulky collections and fly tips to improve recycling and reduce landfill costs. The administration of the</p> |                  |               |                   |             |               |            |             |            |              |            |            |            |               |                    |                |                 |  |

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|           | process was essential to the smooth running of the operation.   |  |
| <b>5.</b> | <p><b>Discussion</b></p> <p>There was much discussion, suggestions and problem solving from all present. The main points of the brain storming were:-</p> <ul style="list-style-type: none"> <li>• What is WEEE</li> <li>• What is Hazardous Waste</li> <li>• How to collect WEEE</li> <li>• Confusion with more than one vehicle collecting from one bulky collection with WEEE and other waste</li> <li>• How to identify WEEE collections on Contender</li> <li>• How to transport WEEE</li> <li>• How to deliver to Twyford</li> <li>• How to store at Twyford</li> <li>• How to increase recycling tonnages with WEEE</li> <li>• How to reduce landfill tonnages by diverting WEEE</li> </ul> <p>The final consensus was that to maximise recycling of WEEE it would be necessary to weigh the loads as solely WEEE goods and not mixed with other waste. This way there would be a reduction in waste going to landfill and an increase in recycling tonnages.</p> <p>It was suggested that the best way forward would be to use designated vehicles to collect WEEE bulky goods for transportation to Twyford. WEEE picked up as fly tips should be treated the same way.</p> <p>The identification of WEEE bulky collections and fly tips on Contender needs to be investigated and if necessary codes changed and training given to officers, call centre operators and Veolia control room staff.</p> <p>Eugene Buckley agreed to pass these recommendations onto Nick Patterson with a view to having a meeting with John Holbrook present when decisions can be made.</p> |  |
| <b>6.</b> | <p><b>Next Meeting</b></p> <p>It was agreed to reconvene the meeting with Nick Patterson as soon as possible and by Friday 13<sup>th</sup> at the latest.</p>   |  |