

## Veolia Contract Corrective Action Form

<b>Meeting date:</b>	<b>11<sup>th</sup> August 2008</b>	<b>Responsible Brent Team Leader:</b>	<b>Chris Whyte Ian Stewart</b>
<b>Village:</b>	<b>All Brent</b>	<b>Responsible Veolia Manager:</b>	<b>Thomas Paris Nick Patterson</b>

<b>CAP No.</b>	<b>Agreed Action</b>	<b>Responsible Manager</b>	<b>Timescale for completion</b>	<b>Implemented on time? YES / NO</b>
	<p>This year's weeding programme has entirely failed to meet the council's expectations and the requirements of the contract.</p> <p>This is despite council officers regularly raising concerns about the effectiveness of the programme at weekly contract meetings.</p> <p>Veolia have admitted their programme has been ineffective. All subsequent attempts to address the situation have also had limited effect. Many wards remain blighted by a serious weed problem.</p> <p>858 weeding complaints have been registered on the Contender system. In addition, many ward councillors have been vociferous in</p>	Chris Whyte Ian Stewart	27 <sup>th</sup> August 2008	No

	<p>their condemnation.</p> <p>As a consequence, the council required Veolia to ensure all streets were weed-free to the satisfaction of its monitoring officers by 31<sup>st</sup> July 2008 (ref. Contract Meeting Minutes 25.6.2008)</p> <p>Failure to achieve this has rendered this year's programme invalid.</p> <p>Consequently, the council seek liquidated damages to the value of £52,075 – the full weeding charge for 2008/09.</p> <p>Veolia are also required to undertake, at their own expense, whatever work is necessary to remove, as per the contract specification, all remaining weeds by 27<sup>th</sup> August 2008.</p> <p>Failure to do so will see Veolia subject to further liquidated damages.</p>			
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**MONITORED BY: Chris Whyte / Ian Stewart**

**Corrective Action Plan sign-off date: \_\_27<sup>th</sup> August 2008\_\_\_\_\_ (dd/mm/yy)**