



StreetCare Service Unit

3rd Floor West
Brent House
349/357 High Road
Wembley Middlesex HA9 6BZ

HelpDesk: 020 8937 5050

SMS Text: 07781 482 469

Direct Line: 020 8937 5093

Fax: 020 8937 5090

Environment & Neighbourhood Services

eMail: streetcare@brent.gov.uk

Web: www.brent.gov.uk/streetcare

OUR REF: FOI 824124

Contact Person: Jenene Young

Dear M Lempriere

Freedom of Information Act 2000 – FoI

Thank you for your enquiry received on 26/09/2011 regarding Veolia Environmental Services in the London Borough of Brent. Your request has been considered and the information you requested is as follows.

Questions	Answers
A list of all payments made both ways between Brent Council and Veolia Environmental Services.	Publicly available at http://www.brent.gov.uk/opendata.nsf/pages/LBB-20
A copy of any contracts (both current and expired) between Brent Council and Veolia Environmental Services with respect to its role as waste manager for Brent which came into effect in 2007.	Publicly available at http://www.brent.gov.uk/streetcare2.nsf/Files/LBBA-96/\$FILE/Waste%20Services%20Contract%20Specification%20FINAL.pdf
A list of breaches to these contract, with an indication of the nature of the breach, the penalty imposed, and the resolution imposed.	Liquidated damages applied on 1 occasion. Other corrective action details attached.
A list of all meetings between representatives of Veolia Environmental Services and Brent Council dating back to 2005 with details on the date, venue and persons present	No list of meetings kept. Weekly meetings are held as a matter of course.
A copy of the minutes of these meetings	See additional email

Please note that the information provided may be subject to copyright and you may require further permission from the Council to re-use it. If you require further guidance please write to the IT Standards Manager (contact details below).

If you are dissatisfied with the response or how the Council has handled your request you can complain to the Council by writing to the following address: IT Standards Manager, London Borough of Brent, Brent House, 5th Floor West, Brent House, 349/357 High Road, Wembley, Middlesex, HA9 6BZ, Telephone 020 8937 1402, eMail foi@brent.gov.uk. It is the Council's policy to ensure that, where practicable, your complaint is dealt with by someone who was not involved in the original decision.

You also have a right of appeal about our decision to the Information Commissioner, however, the Information Commissioner will not normally consider an appeal until you have exhausted your rights of redress and complaint to the Council. The Information Commissioner can be contacted as follows:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF;
Telephone: 01625 545 700, www.informationcommissioner.gov.uk



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As part of our commitment to improve our service to our customers we would welcome any feedback on the way that we have dealt with your request.

Yours Sincerely

J. Young

Business Support Officer
Freedom of Information



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