

By e-mail

Our ref: 1930

Mr. Mark Jones  
request-408868-fc53e53b@whatdotheyknow.com

21 June 2017

Dear Mr. Jones,

I am writing to confirm that the University has now completed its search for the information which you requested on 26 May.

You requested the following:

1. Total agency spend for end of financial year 2016 across IT services

£700,000

2. The names of the recruitment agencies used

Capita/Veredus  
Computer Futures  
Hays  
Hudson  
Proactive  
Real Staffing  
SystemsAccountants  
Practicus

3. Total spend on agency contract/temporary staff within IT services

£973,000

4. Total spend on permanent fees within IT services

None

We believe we have provided you with all the information you requested. However, if you are unhappy with the way the University has handled your request, or with the information you have received, you may ask for an internal review. You can do this by sending a letter to:


Secretary to Council  
Brunel University London  
UXBRIDGE  
UB8 3PH

or by sending an e-mail to [foirequests@brunel.ac.uk](mailto:foirequests@brunel.ac.uk).

If we are unable to resolve your complaint to your satisfaction, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Customer Contact  
Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Sincerely,

A handwritten signature in black ink, reading "Mary F. Liddell". The signature is written in a cursive style with a small dot above the 'i' in Liddell.

Mary F. Liddell  
Information Access Officer