



**Gofynner am/
Please ask for:** Information Governance
and Compliance

Tel: 01443232000

E-bost/E-mail: InformationGovernance@southwales-fire.gov.uk

Our ref: IG002066

Dyddiad/Date: 22nd March 2023

RE: Request for Information held by SWFRS

Your request ref: IG002066 has been dealt with under the Freedom of Information Act 2000.

You asked us: Under Freedom of Information, I would be very grateful if you could provide figures relating to fires caused by disposable e-cigarettes and vapes. I appreciate this may not be a category you record. It would be great if you could perform a free text search on "vape" and "e-cigarette" together with any other terms you think relevant. Please could you provide the information, split by the years 2020, 2021 and 2022.

Our response:

Scope: Fires attended by SWFRS from 01/01/2020 to 31/12/2022, recorded on the Incident Recording System (IRS).

A search was carried out to identify all fires that were caused by e-cigarettes and vapes.

Data: Incident report based on data extracted from SWFRS IRS on 21/03/2023 – data may be subject to change pending validation of IRS incident records.

Report criteria used to check for incidents meeting FOI request: Incident date = 01/01/2020 – 31/12/2022, Incident category = Fire, stop message search including = 'vape', 'e-cig', 'e cig', 'ecig'

South Wales Fire & Rescue Service did not attend any fires caused by disposable e-cigarettes during 2020 to 2022, however did attend to 2 fires relating to chargeable e-cigarette devices during 2020 to 2022.



If you have any queries regarding your information request, please contact us at InformationGovernance@southwales-fire.gov.uk quoting the reference number above in any future communication.

If you are dissatisfied with the handling or outcome of your information request, you have the right to ask for an internal review. An internal review will consider whether the handling or outcome of your request was appropriate, in line with the Freedom of Information Act 2000 and/or the Environmental Information Regulations 2004.

Internal review requests should be submitted to the Information Governance & Compliance Officer. You can submit a request by e-mail or letter to:

- **Email:** InformationGovernance@southwales-fire@gov.uk
- **Mail:** Information Governance & Compliance Officer, South Wales Fire and Rescue Services HQ, Forest View Business Park, Llantrisant, CF72 8LX

Internal reviews will be conducted by the Senior Information Risk Owner, or their deputy. We aim to respond within 20 working days of the receipt of the request for an internal review.

If you are dissatisfied with the outcome of the review, then you may seek a review by the Information Commissioner's Office ("ICO"), which has the powers to uphold or overturn the decision. Please see ICO contact information below. South Wales Fire and Rescue Service will abide by the decisions of the ICO unless it considers itself to have grounds for an appeal to the First-Tier Tribunal (Information Rights).

- **Website:** <https://ico.org.uk/make-a-complaint/>
- **Email:** icocasework@ico.org.uk
- **Mail:** Information Commissioner's Office, Wycliff House, Wilmslow, Cheshire, SK9 5AF.
- **Telephone:** 0303123113

Please be aware that the ICO will be unlikely to accept a complaint until you have first been through our internal complaint's procedure first.

Yours Faithfully,

Information Governance and Compliance
InformationGovernance@southwales-fire@gov.uk

Pencadlys Gwasanaeth Tân ac Achub De Cymru,
Parc Busnes Forest View, Llantrisant, Pont-y-clun, CF72 8LX.

Ffôn 01443 232000 • Ffacs 01443 232180
www.decymru-tan.gov.uk

Rydym yn croesawu gohebiaeth yn y gymraeg a'r saesneg - byddwn yn ymateb yn gyfartal i'r ddau ac yn ateb yn eich dewis iaith heb oedi.

CODI YMWYBYDDIAETH - LLEIHAU PERYGL

South Wales Fire and Rescue Service Headquarters,
Forest View Business Park, Llantrisant, Pontyclun, CF72 8LX.

Telephone 01443 232000 • Fax 01443 232180
www.southwales-fire.gov.uk

We welcome correspondence in Welsh and English - we will respond equally to both and will reply in your language of choice without delay.

RAISING AWARENESS - REDUCING RISK