



Our Ref: 0368.2018-19

Your Ref:

Date: 27 July 2018

Civil Disclosure
Joint Corporate Legal Services

Tim Fast <request-494858-6b96ade7@whatdotheyknow.com>

Dear Mr Fast,

FREEDOM OF INFORMATION REQUEST REFERENCE NO: 0368.2018-19

I write in connection with your request for information which was received by North Yorkshire Police on 29 June 2018. I note you seek access to the following information:

1. *the number of FoI request you received in the previous three years*
2. *the number of those requests that were responded to within twenty working days*
3. *the ten longest number of days taken to respond*
4. *the average number of days taken to respond*
5. *the number of requests for internal review*
6. *number of complaints logged with the ICO*
7. *the number of request flagged for approval/review (presumably by someone senior - the PCC, chief constable, head of legal or whoever)*

Extent and Result of Searches to Locate Information

To locate the information relevant to your request searches were conducted within North Yorkshire Police. I can confirm that the information you have requested is held by North Yorkshire Police.

Decision

I have today decided to disclose the located information to you.

Please find below information relating to the number of Freedom of Information requests received by the Force.

		2015/16	2016/17	2017/18
1	Number of FOIs	1264	1287	1328
2	Number responded to within 20 working days	883	1023	1031
5	Number of Internal Reviews	35	34	36
6	Number of ICO complaints	6	7	4
7	Number marked for approval/review	231	75	56

Please note that there is no information held for question 3 and 4, as it is not recorded separately.

Please note that systems used for recording information are not generic, nor are the procedures used locally in capturing the data. It should be noted therefore that this force's response to your questions should not be used for comparison purposes with any other responses you may receive.

Complaint Rights

Your attention is drawn to the attached sheet which details your right of complaint.

If you have any queries concerning this request, please contact me quoting the reference number above.

Yours sincerely

Caroline Williams
Legal Officer (Civil Disclosure)
Joint Corporate Legal Services

COMPLAINT RIGHTS

Are you unhappy with how your request has been handled or do you think the decision is incorrect?

You have the right to require the North Yorkshire Police to review their decision.

Prior to lodging a formal complaint you are welcome and encouraged to discuss the decision with the case officer that dealt with your request.

Ask to have the decision looked at again –

The quickest and easiest way to have the decision looked at again is to telephone the case officer that is nominated at the end of your decision letter.

That person will be able to discuss the decision, explain any issues and assist with any problems.

Complaint

If you are dissatisfied with the handling procedures or the decision of the North Yorkshire Police made under the Freedom of Information Act 2000 (the Act) regarding access to information you can lodge a complaint with the North Yorkshire Police to have the decision reviewed. North Yorkshire Police must be notified of your intention to complain within 2 months of the date of its response to your Freedom of Information request. Complaints should be made in writing and addressed to:

Force Solicitor and Head of Legal Services
North Yorkshire Police
Alverton Court
Crosby Road
Northallerton
North Yorkshire
DL6 1BF

In all possible circumstances the North Yorkshire Police will aim to respond to your complaint as soon as practicable but within 20 working days.

The Information Commissioner

After lodging a complaint with North Yorkshire Police if you are still dissatisfied with the decision you may make application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Act.

For information on how to make application to the Information Commissioner please visit their website at <https://ico.org.uk> Alternatively, phone: 0303 123 1113 or write to:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF