

Francis House 3–7 Redwell Street Norwich Norfolk NR2 4SN UK

T +44 (0)1603 610561 F +44 (0)1603 615728

info@nua.ac.uk www.nua.ac.uk

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Dear Poppy,

We respond to your Freedom of Information request in relation to our bereavement services. Please see our answers below.

- 1. Do you offer special provisions for counselling services for students specific to bereavement? Y/N. **YES**
- 2. Do you offer any support or counselling services for students? Y/N. YES
- 3. Do you have an institution wide policy/guidance regarding caring for students following a bereavement? Y/N. **YES**
- 4. Do your policies or practices exclusively relate to support for students who have lost parents or does your support factor in other forms of bereavement, such as losing a sibling?
  - We offer very comprehensive student support services to all our students. This includes enhanced support for students following a bereavement, regardless of their relationship with the student.
- 5. Can you tell me what special provision you have for offering extensions and academic breaks in study after a bereavement?

  Discussions would take place with students on an individual basis, to provide the most appropriate provision.
- How much money did you allocate to counselling and support services for bereavement per year (Jan 2016-Jan 2019)?
   We do not have a specific budget for student bereavement. We resource student support through our student support and counselling budget.

Yours sincerely

Helen Ogden Compliance Manager