

31st July 2019

Email sent to: request-586623-0fab41f6@whatdotheyknow.com

Reference number: 07

Dear Ms Damon

Thank you for your email of 4th July 2019 in which you asked for the following information from Hadlow/WKAC College:

Do you offer special provisions for counselling services for students specific to bereavement? Yes

Do you offer any support or counselling services for students?

Yes

Do you have an institution wide policy/guidance regarding caring for students following a bereavement?

Yes

Do your policies or practices exclusively relate to support for students who have lost parents or does your support factor in other forms of bereavement, such as losing a sibling?

Support is available for students who have suffered any form of bereavement.

Can you tell me what special provision you have for offering extensions and academic breaks in study after a bereavement?

This is assessed on a case by case basis subject to need.

How much money did you allocate to counselling and support services for bereavement per year (Jan 2016-Jan 2019)?

Please be advised that the FOIA does not oblige a public authority to create information to answer a request if the requested information is not held. It does not place a duty upon public authorities to answer a question unless recorded information exists. The FOIA duty is to only provide the recorded information held.

If you feel you would like to offer an opinion, would you say your institution feels you are offered enough from the Government in order to support students who have experienced bereavement while studying?

We are not able to offer an opinion as this is outside of the scope of the Freedom of Information Act 2010 in this particular case as FOIA is concerned with recorded information.

The College's do not operate an internal review process. If you are unhappy with our response, you

- have the right to complain to the Information Commissioner's Office who may be contacted in writing at

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Phone: +44 (0)1625 545 700

or via the ICO web form <https://ico.org.uk/make-a-complaint/official-information-concerns-report/official-information-concern/>

Yours sincerely



Dr L Pamphilon
Group Vice Principal, Quality, Standards and Performance