



Letter by email:
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11 January 2013

Dear Ms Montano

I am writing further to my email of 4 December, about your request for requested information regarding cases made on form FLR (M). . Your request is being handled as a request for information under the Freedom of Information Act 2000.

I regret that we are unable to send you a full response to your request within 20 working days, as required by the Act. This is due to a significant increase in the number of requests received. I would like to apologise on behalf of the Department for this delay, but I can assure you that we are dealing with your request and we will send you a full reply as soon as we can.

Should you no longer require this information please contact us using the details at the top of this letter.

If you have any questions about the handling of your information request in the meantime, please do not hesitate to contact me.

Yours sincerely

Mr J Stevens