



**Sent by Email:**

To: Helen Smith

**Email:**

request-  
432919fdbf61e2@whatdotheyknow.com

Knowledge Management Team  
Hampshire Fire and Rescue Service HQ  
Leigh Road  
Eastleigh  
Hampshire  
SO50 9SJ

Direct Dial Tel: 023 8062 6850  
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Email: FOI@hantsfire.gov.uk

Date: 4 October 2017

Our Reference: FOI 70 17-18

Enquiries to: Information Governance  
& Audit Co-ordinator

Your Reference: Firework Call Outs

Dear Miss Smith,

**Freedom of Information Act 2000**

We are writing in respect of your recent application for the release of information held by the Authority.

**You asked:**

How many times in (a) 2014, (b) 2015 and (c) 2016, has the fire service responded to emergency calls made about fireworks being posted through letterboxes at (i) residential and (ii) commercial properties?

**Our answer:**

Property Type	2014	2015	2016
Non Residential	0	0	4
Dwelling	3	1	3
<b>Total</b>	<b>3</b>	<b>1</b>	<b>7</b>

The results above detail the number of call outs Hampshire Fire and Rescue Service attended as a result of fireworks. Unfortunately, we are unable to narrow down whether the incident occurred as a result of fireworks being posted through letterboxes as the Service does not record this information.

Any future correspondence you may have with HFRS in relation to this matter should be sent to the Information Governance and Audit Co-ordinator at the above address.

If for whatever reason you are unhappy with our response to your application you are entitled to pursue any dissatisfaction through Hampshire Fire and Rescue Service Complaints Team. The Complaints Team can be contacted by writing to Hampshire Fire and Rescue Service, Headquarters, Leigh Road, Eastleigh, Hampshire, SO50 9SJ.



Should you still remain dissatisfied you can appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Hampshire Fire and Rescue Service Information Governance & Audit Co-ordinator  
Data Protection, Freedom of Information & Environmental Information Regulations