



**Sent by Email:**

To: Ms Helen Smith

**Email:**

Request-432919-  
fbdf61e2@whatdotheyknow.com

Knowledge Management Team  
Hampshire Fire and Rescue Service HQ  
Leigh Road  
Eastleigh  
Hampshire  
SO50 9SJ

Direct Dial Tel: 023 8062 6850  
Fax: 023 8062 6718  
Email: FOI@hantsfire.gov.uk

Date: 19 September 2017

Our Reference: FOI 70 17-18

Enquires to: Information Governance  
& Audit Co-ordinator

Your Reference: Fireworks Call Outs

Dear Ms Smith,

**Freedom of Information Act 2000 – Acknowledgement of Request for Information**

Thank you for your request for information held by the Authority which we received on 19 September 2017. We have 20 working days to respond to such requests. If it is not possible to respond by this date, we will contact you explaining why and provide a date by which the response will be made.

Any future correspondence you may have with HFRS in relation to this matter should be sent to the Information Governance & Audit Co-ordinator at the above address.

If for whatever reason you are unhappy with our response to your application you are entitled to pursue any dissatisfaction through Hampshire Fire and Rescue Service Complaints Team. The Complaints Team can be contacted by writing to Hampshire Fire and Rescue Service, Headquarters, Leigh Road, Eastleigh, Hampshire, SO50 9SJ.

Should you still remain dissatisfied you can appeal against the decision by contacting the Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.

Yours sincerely

Hampshire Fire and Rescue Service Information Governance & Audit Co-ordinator  
Data Protection, Freedom of Information & Environmental Information Regulations