



Department
for Work &
Pensions

Name: J T Powell

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Sent by e-mail

Digital Group - Parliamentary Business

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Date: 15 August 2018

Ref No: FOI 3298

Dear J T Powell,

Thank you for your Freedom of Information request received on 20 July 2018.
You asked for:-

- 1) What browser (firefox, google chrome etc) do IADs use?
- 2) I need plain text of Terms and Conditions page as they are impossible to read from your WAD Guide.
- 3) What date was Attachment WAD Guide Fol 2853 claimant guidance.pdf created?
- 4) What information is asked for on the bt wifi registration form? BT WiFi hotspot before (eg Starbucks / McDonalds etc) you will be prompted to complete the registration form (below) Unreadable text totally blurred.
- 5) What links and sites are on the Main Menu and what external websites do IADs link to?
- 6) That IAD Disclaimer, I need the plain text so I can read

DWP Reply

- 1) What browser (firefox, google chrome etc.) do IADs use?
IADs use Firefox browser.
- 2) I need plain text of Terms and Conditions page as they are impossible to read from your WAD Guide.
We do not have a plain text version of the T&Cs however I have attached screenshots to the email with this letter that clearly show the text on the 2 pages.
- 3) What date was Attachment WAD Guide Fol 2853 claimant guidance.pdf created?
This was published by the Digital Jobcentres and last modified on 12 November 2014.
- 4) What information is asked for on the bt wifi registration form?
The form asks for an email address, a mobile phone number, your title, your first name, your surname and your postcode.

- 5) What links and sites are on the Main Menu and what external websites do IADs link to?

There are no links and sites on the main menu of an IAD – the pictures shown in the guidance were from an old version of the WAD build. There is a shortcut to the Firefox browser and the Word Processor. Users can attempt to access any website but there are restrictions imposed through a third-party Web Protection. This product provides real-time protection against web-borne threats and inappropriate content at the network perimeter before they can enter the internal network, checking for known worms and viruses.

- 6) That IAD Disclaimer, I need the plain text so I can read.
The Disclaimer link simply takes you to the Terms and Conditions which are attached to the email with this letter.

If you have any queries about this letter please contact me quoting the reference number above.

Yours,

DWP Digital, Parliamentary Business Focal Point

Your right to complain under the Freedom of Information Act

If you are not happy with this response you can ask for an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to DWP, Central FoI Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be sent within two months of the date of this letter.

If you are not content with the outcome of an internal review you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally the ICO cannot make a decision unless you have exhausted our own complaints procedure. The ICO can be contacted at: Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745